Nursing Home Name	City	Phone	Date of Correction	Deficienc y Type
ABBINGTON REHAB & NURSING CTR	ROSELLE	(630) 894-5058	12/10/2010	Health
ABBINGTON REHAB & NURSING CTR	ROSELLE	(630) 894-5058	12/10/2010	Health
ABBINGTON REHAB & NURSING CTR	ROSELLE	(630) 894-5058	12/10/2010	Health
ABBINGTON REHAB & NURSING CTR	ROSELLE	(630) 894-5058	12/10/2010	Health
ABBINGTON REHAB & NURSING CTR	ROSELLE	(630) 894-5058	12/10/2010	Health
ABBINGTON REHAB & NURSING CTR	ROSELLE	(630) 894-5058	12/10/2010	Health
ABBINGTON REHAB & NURSING CTR	ROSELLE	(630) 894-5058	12/10/2010	Health
ABBINGTON REHAB & NURSING	ROSELLE	(630) 894-5058	12/10/2010	Health

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Deficiency Category	State	Deficiency	Scope
Resident Rights Deficiencies	IL	Provide proof that all residents' personal money which is deposited with the nursing home, is secure.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Nutrition and Dietary	IL	Store, cook, and give out food in	Widesprea

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Level of Harm

Potential for minimal harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual

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CTR				
ABBINGTON REHAB & NURSING CTR	ROSELLE	(630) 894-5058	12/10/2010	Health
ABBOTT HOUSE	HIGHLAND PARK	(847) 432-6080	12/07/2010	Health
ALBANY CARE	EVANSTON	(847) 475-4000	12/01/2010	Health
ALBANY CARE	EVANSTON	(847) 475-4000	12/01/2010	Health
ALBANY CARE	EVANSTON	(847) 475-4000	12/01/2010	Health
ALBANY CARE	EVANSTON	(847) 475-4000	12/01/2010	Health
ALBANY CARE	EVANSTON	(847) 475-4000	12/01/2010	Health
ALBANY CARE	EVANSTON	(847) 475-4000	12/01/2010	Health
ALBANY CARE	EVANSTON	(847) 475-4000	12/01/2010	Health

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Deficiencies		a safe and clean way.	d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widesprea d
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Get rid of garbage properly.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

Immediate jeopardy to resident health or safety

Potential for minimal harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

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ALDEN ALMA NELSON MANOR	ROCKFORD	(815) 484-1002	07/28/2010	Health
ALDEN ALMA NELSON MANOR	ROCKFORD	(815) 484-1002	07/28/2010	Health
ALDEN ALMA NELSON MANOR	ROCKFORD	(815) 484-1002	07/28/2010	Health

ALDEN ALMA NELSON MANOR	ROCKFORD	(815) 484-1002	07/28/2010	Health
ALDEN ALMA NELSON MANOR	ROCKFORD	(815) 484-1002	07/28/2010	Health
ALDEN DES PLAINES REHAB & HC	DES PLAINES	(847) 768-1300	07/14/2010	Health
ALDEN DES PLAINES REHAB & HC	DES PLAINES	(847) 768-1300	07/14/2010	Health

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		of well being for each resident.	
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Provide enough emergency electricity.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection	Widesprea

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Minimal harm or potential for actual harm

Minimal harm or potential for actual

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ALDEN ESTATES OF EVANSTON	EVANSTON	(847) 328-6000	01/19/2011	Health
ALDEN ESTATES OF EVANSTON	EVANSTON	(847) 328-6000	12/26/2010	Health
ALDEN ESTATES OF EVANSTON	EVANSTON	(847) 328-6000	12/27/2010	Health
ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	(630) 983-0300	07/23/2010	Health
ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	(630) 983-0300	07/23/2010	Health
ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	(630) 983-0300	07/23/2010	Health
ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	(630) 983-0300	07/23/2010	Health

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		from spreading.	d
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated

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harm

Potential for minimal harm

Minimal harm or potential for actual harm

Actual harm

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ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	(630) 983-0300	07/23/2010	Health
ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	(630) 983-0300	07/23/2010	Health
ALDEN ESTATES OF SKOKIE	SKOKIE	(847) 676-4800	10/21/2010	Health
ALDEN ESTATES OF SKOKIE	SKOKIE	(847) 676-4800	10/21/2010	Health
ALDEN LAKELAND REHAB & HCC	CHICAGO	(773) 769-2570	07/02/2010	Health
ALDEN LAKELAND REHAB & HCC	CHICAGO	(773) 769-2570	07/02/2010	Health
ALDEN LAKELAND REHAB & HCC	CHICAGO	(773) 769-2570	07/02/2010	Health
ALDEN LAKELAND REHAB & HCC	CHICAGO	(773) 769-2570	07/02/2010	Health
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	01/01/1900	Health

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Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d

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Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

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ALDEN LINCOLN REHAB & H C CTR CHICAGO (773) 281-6200 10/11/2010 Health ALDEN LINCOLN REHAB & H C CTR CHICAGO (773) 281-6200 10/11/2010 Health ALDEN LINCOLN REHAB & H C CTR CHICAGO (773) 281-6200 10/11/2010 Health ALDEN LINCOLN REHAB & H C CTR CHICAGO (773) 281-6200 10/11/2010 Health ALDEN LINCOLN REHAB & H C CTR CHICAGO (773) 281-6200 10/11/2010 Health ALDEN LINCOLN REHAB & H C CTR CHICAGO (773) 281-6200 10/11/2010 Health ALDEN LINCOLN REHAB & H C CTR CHICAGO (773) 281-6200 10/11/2010 Health					
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ALDEN LINCOLN REHAB & H C CTR CHICAGO (773) 281-6200 10/11/2010 Health ALDEN LINCOLN REHAB & H C CTR CHICAGO (773) 281-6200 10/11/2010 Health ALDEN LINCOLN REHAB & H C CTR CHICAGO (773) 281-6200 10/11/2010 Health	ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
ALDEN LINCOLN REHAB & H C CTR CHICAGO (773) 281-6200 10/11/2010 Health ALDEN LINCOLN REHAB & H C CTR CHICAGO (773) 281-6200 10/11/2010 Health	ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
ALDEN LINCOLN REHAB & H C CTR CHICAGO (773) 281-6200 10/11/2010 Health	ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
	ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
ALDEN LINCOLN REHAB & H C CTR CHICAGO (773) 281-6200 10/11/2010 Health	ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
	ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health

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		most recent survey.	
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with	Pattern

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Actual harm

Minimal harm or potential for actual

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ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
ALDEN LONG GROVE REHAB &HC CTR	LONG GROVE	(847) 438-8275	02/15/2011	Health
ALDEN LONG GROVE REHAB &HC CTR	LONG GROVE	(847) 438-8275	02/15/2011	Health
ALDEN LONG GROVE REHAB &HC CTR	LONG GROVE	(847) 438-8275	02/15/2011	Health
ALDEN LONG GROVE REHAB &HC CTR	LONG GROVE	(847) 438-8275	02/15/2011	Health

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		reduced range of motion get proper treatment and services to increase range of motion.	
Quality Care Deficiencies	IL	Give the right treatment and services to residents who have mental or social problems adjusting.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated

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harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

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ALDEN LONG GROVE REHAB &HC CTR	LONG GROVE	(847) 438-8275	02/15/2011	Health
ALDEN NORTHMOOR REHAB & HCC	CHICAGO	(773) 775-8080	01/20/2011	Health
ALDEN NORTHMOOR REHAB & HCC	CHICAGO	(773) 775-8080	01/20/2011	Health
ALDEN NORTHMOOR REHAB & HCC	CHICAGO	(773) 775-8080	01/20/2011	Health
ALDEN NORTHMOOR REHAB & HCC	CHICAGO	(773) 775-8080	01/20/2011	Health
ALDEN NORTHMOOR REHAB & HCC	CHICAGO	(773) 775-8080	01/20/2011	Health
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	(847) 679-6100	08/04/2010	Health
ALDEN NORTH SHORE REHAB &	SKOKIE	(847) 679-6100	08/04/2010	Health

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Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Isolated
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widesprea d
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Resident Rights Deficiencies	IL	Let the appropriate people see	Widesprea

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Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

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HCC				
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	(847) 679-6100	08/04/2010	Health
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	(847) 679-6100	08/04/2010	Health
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	(847) 679-6100	08/04/2010	Health
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	(847) 679-6100	08/04/2010	Health
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	(847) 679-6100	08/04/2010	Health
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	(847) 679-6100	08/04/2010	Health
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	(847) 679-6100	08/04/2010	Health
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	(847) 679-6100	08/04/2010	Health

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		and talk to each resident.	d
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d

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Minimal harm or potential for actual harm

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ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health

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Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Administration Deficiencies	IL	Hire a qualified social worker; or in homes with more than 120 beds, hire a qualified full-time social worker.	Widesprea d
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	ĬĹ	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

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ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
ALDEN POPLAR CREEK REHAB & HCC	HOFFMAN ESTATES	(847) 884-0011	11/22/2010	Health
ALDEN POPLAR CREEK REHAB & HCC	HOFFMAN ESTATES	(847) 884-0011	11/22/2010	Health
ALDEN POPLAR CREEK REHAB & HCC	HOFFMAN ESTATES	(847) 884-0011	11/22/2010	Health
ALDEN POPLAR CREEK REHAB & HCC	HOFFMAN ESTATES	(847) 884-0011	11/22/2010	Health
ALDEN POPLAR CREEK REHAB & HCC	HOFFMAN ESTATES	(847) 884-0011	11/22/2010	Health
ALDEN POPLAR CREEK REHAB & HCC	HOFFMAN ESTATES	(847) 884-0011	11/22/2010	Health
ALDEN PRINCETON REHAB & HCC	CHICAGO	(773) 224-5900	05/05/2010	Health

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Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.	Widesprea d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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ALDEN PRINCETON REHAB & HCC	CHICAGO	(773) 224-5900	05/05/2010	Health
ALDEN PRINCETON REHAB & HCC	CHICAGO	(773) 224-5900	05/05/2010	Health
ALDEN PRINCETON REHAB & HCC	CHICAGO	(773) 224-5900	05/05/2010	Health

ALDEN PRINCETON REHAB & HCC	CHICAGO	(773) 224-5900	05/05/2010	Health
ALDEN PRINCETON REHAB & HCC	CHICAGO	(773) 224-5900	05/05/2010	Health
ALDEN PRINCETON REHAB & HCC	CHICAGO	(773) 224-5900	05/05/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health

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		need to alter treatment significantly, or the resident must be transferred or discharged.	
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Widesprea d
Resident Assessment Deficiencies	ΙL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Isolated
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Pattern

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Potential for minimal harm

Minimal harm or potential for actual harm

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ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY	MCHENRY	(815) 344-2600	05/08/2010	Health

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Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Widesprea d
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widesprea d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Widesprea d
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Quality Care Deficiencies	IL	Give professional services that	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual

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REHAB

ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	07/21/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	07/19/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health

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		meet a professional standard of quality.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widesprea d

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harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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REHAB				
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/29/2011	Health
ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/29/2011	Health
ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/29/2011	Health
ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/29/2011	Health
ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/29/2011	Health

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		working safely.	d
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Administration Deficiencies	IL	Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.	Pattern
Resident Rights Deficiencies	IL	Provide enough notice before discharging or transferring a resident.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated

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harm

Minimal harm or potential for actual harm

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ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/29/2011	Health
ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/29/2011	Health
ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/29/2011	Health
ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/29/2011	Health
ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/31/2011	Health
ALDEN VALLEY RIDGE REHAB & HCC	BLOOMINGDAL E	(630) 893-9616	08/06/2010	Health
ALDEN VALLEY RIDGE REHAB & HCC	BLOOMINGDAL E	(630) 893-9616	08/06/2010	Health
ALDEN VALLEY RIDGE REHAB & HCC	BLOOMINGDAL E	(630) 893-9616	08/06/2010	Health

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Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Pattern
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Administration Deficiencies	IL	Hire a qualified social worker; or in homes with more than 120 beds, hire a qualified full-time	Widesprea d

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Minimal harm or potential for actual harm

Potential for minimal harm

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ALDEN VALLEY RIDGE REHAB & HCC	BLOOMINGDAL E	(630) 893-9616	08/06/2010	Health
ALDEN VALLEY RIDGE REHAB & HCC	BLOOMINGDAL E	(630) 893-9616	08/06/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	06/29/2010	Health

ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	06/29/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	06/29/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	06/29/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	06/29/2010	Health

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		social worker.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

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ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	06/29/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	06/29/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	06/29/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	12/22/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	12/22/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	12/22/2010	Health

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		increase range of motion.	
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated

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ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	12/22/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	12/22/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	12/22/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	12/22/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	12/22/2010	Health
ALEDO REHAB & HEALTH CARE CENTER	ALEDO	(309) 582-5376	06/14/2010	Health

ALEDO REHAB & HEALTH CARE CENTER	ALEDO	(309) 582-5376	06/14/2010	Health
ALEDO REHAB & HEALTH CARE	ALEDO	(309) 582-5376	06/14/2010	Health

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Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Provide social services for related	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual

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CENTER

ALEDO REHAB & HEALTH CARE CENTER	ALEDO	(309) 582-5376	06/07/2010	Health
ALEDO REHAB & HEALTH CARE CENTER	ALEDO	(309) 582-5376	06/04/2010	Health
ALEDO REHAB & HEALTH CARE CENTER	ALEDO	(309) 582-5376	06/02/2010	Health
ALHAMBRA CARE CENTER	ALHAMBRA	(618) 488-3565	12/23/2010	Health
ALHAMBRA CARE CENTER	ALHAMBRA	(618) 488-3565	12/23/2010	Health
ALL FAITH PAVILION	CHICAGO	(312) 326-2000	08/27/2010	Health

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		medical problems to help each resident achieve the highest possible quality of life.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widesprea d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the	Widesprea d

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

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ALL FAITH PAVILION	CHICAGO	(312) 326-2000	09/27/2010	Health
ALL FAITH PAVILION	CHICAGO	(312) 326-2000	09/15/2010	Health
ALL FAITH PAVILION	CHICAGO	(312) 326-2000	08/27/2010	Health
ALL FAITH PAVILION	CHICAGO	(312) 326-2000	09/16/2010	Health
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health

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		names and addresses of State groups that can help.	
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Resident Rights Deficiencies	IL	Give the resident's legal representative the same rights as the resident.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

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ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health
ALSHORE HOUSE	CHICAGO	(773) 561-2040	12/21/2010	Health

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Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Isolated
Resident Rights Deficiencies	IL	Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

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ALSHORE HOUSE	CHICAGO	(773) 561-2040	12/21/2010	Health
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ALSHORE HOUSE	CHICAGO	(773) 561-2040	12/21/2010	Health
ALSHORE HOUSE	CHICAGO	(773) 561-2040	12/21/2010	Health
ALSHORE HOUSE	CHICAGO	(773) 561-2040	12/21/2010	Health
ALSHORE HOUSE	CHICAGO	(773) 561-2040	12/21/2010	Health
ALTON MEM HSP HATCH SK N W	ALTON	(618) 463-7140	01/24/2011	Health
ALTON MEM HSP HATCH SK N W	ALTON	(618) 463-7140	01/24/2011	Health

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		United States.	
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.	Widesprea d
Quality Care Deficiencies	IL	Make sure that each resident gets help to keep vision and hearing.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

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Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

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ALTON MEM HSP HATCH SK N W	ALTON	(618) 463-7140	01/24/2011	Health
ALTON MEM HSP HATCH SK N W	ALTON	(618) 463-7140	01/24/2011	Health
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health

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Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.	Widesprea d
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

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AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health

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Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Assessment Deficiencies	IL	Assess the resident when the resident enters the nursing home, in a timely manner.	Isolated
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's	Isolated

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Minimal harm or potential for actual harm

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AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health

AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health

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		physical or mental health.	
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	ΙL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/24/2010	Health
AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/15/2010	Health
AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/09/2010	Health

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Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widesprea d
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Pattern

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IL by name of Facility Based on IL

Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/09/2010	Health
AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/15/2010	Health
AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/09/2010	Health
AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/09/2010	Health
AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/09/2010	Health
AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/09/2010	Health
AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/09/2010	Health
A MERKLE-C KNIPPRATH N H	CLIFTON	(815) 694-2306	06/09/2010	Health

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	area is free of dangers that cause accidents.	
IL	Make sure that each resident's nutritional needs were met.	Isolated
IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Isolated
IL	Properly mark drugs and other similar products.	Isolated
IL	Have a program to keep infection from spreading.	Pattern
IL	Keep all essential equipment working safely.	Widesprea d
IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
		accidents. IL Make sure that each resident's nutritional needs were met. IL Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%. IL Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature. IL 1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day. IL Properly mark drugs and other similar products. IL Have a program to keep infection from spreading. IL Keep all essential equipment working safely. IL Make sure that the nursing home area is free of dangers that cause

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harm

Minimal harm or potential for actual harm

Actual harm

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ANNA REHAB & NURSING CENTER	ANNA	(618) 833-6343	10/05/2010	Health
ANNA REHAB & NURSING CENTER	ANNA	(618) 833-6343	10/07/2010	Health
APOSTOLIC CHR HOME OF EUREKA	EUREKA	(309) 467-2311	01/06/2011	Health
APOSTOLIC CHRISTIAN RESTHAVEN	ELGIN	(847) 741-4543	09/05/2010	Health
APOSTOLIC CHRISTIAN RESTHAVEN	ELGIN	(847) 741-4543	09/05/2010	Health
APOSTOLIC CHRISTIAN RESTHAVEN	ELGIN	(847) 741-4543	09/02/2010	Health
APOSTOLIC CHRISTIAN RESTMOR	MORTON	(309) 284-1400	04/01/2011	Health
APOSTOLIC CHRISTIAN SKYLINES	PEORIA	(309) 691-8091	05/27/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health

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Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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CENTER

APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/03/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health

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		or builds each resident's dignity and self respect.	
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Widesprea d

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harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

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APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/03/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/03/2010	Health
ARBOR, THE	ITASCA	(630) 773-9416	05/21/2010	Health
ARBOR, THE	ITASCA	(630) 773-9416	05/21/2010	Health
ARBOR, THE	ITASCA	(630) 773-9416	05/21/2010	Health

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Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the	Isolated

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

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ARBOR, THE	ITASCA	(630) 773-9416	05/21/2010	Health
ARBOR, THE	ITASCA	(630) 773-9416	05/21/2010	Health
ARBOUR HEALTH CARE CENTER	CHICAGO	(773) 465-7751	05/24/2010	Health
ARBOUR HEALTH CARE CENTER	CHICAGO	(773) 465-7751	05/24/2010	Health
ARBOUR HEALTH CARE CENTER	CHICAGO	(773) 465-7751	05/24/2010	Health
ARBOUR HEALTH CARE CENTER	CHICAGO	(773) 465-7751	05/24/2010	Health
ARBOUR HEALTH CARE CENTER	CHICAGO	(773) 465-7751	05/24/2010	Health
ARBOUR HEALTH CARE CENTER	CHICAGO	(773) 465-7751	05/24/2010	Health
ARCOLA HEALTH CARE CENTER	ARCOLA	(217) 268-3022	12/21/2010	Health

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		highest quality of life possible.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if:	Isolated

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Actual harm

Minimal harm or potential for actual harm

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ARCOLA HEALTH CARE CENTER	ARCOLA	(217) 268-3022	12/21/2010	Health
ARLINGTON REHAB & LIVING CTR	LONG GROVE	(847) 419-1111	10/11/2010	Health
ARLINGTON REHAB & LIVING CTR	LONG GROVE	(847) 419-1111	10/15/2010	Health
ARLINGTON REHAB & LIVING CTR	LONG GROVE	(847) 419-1111	10/21/2010	Health
ARLINGTON REHAB & LIVING CTR	LONG GROVE	(847) 419-1111	10/20/2010	Health
ARLINGTON REHAB & LIVING CTR	LONG GROVE	(847) 419-1111	10/13/2010	Health

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		doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at	Pattern

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harm

Minimal harm or potential for actual harm

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ARLINGTON REHAB & LIVING CTR	LONG GROVE	(847) 419-1111	10/21/2010	Health
ARTHUR HOME, THE	ARTHUR	(217) 543-2103	01/04/2011	Health
ARTHUR HOME, THE	ARTHUR	(217) 543-2103	01/04/2011	Health
ARTHUR HOME, THE	ARTHUR	(217) 543-2103	01/05/2011	Health
ARTHUR HOME, THE	ARTHUR	(217) 543-2103	01/04/2011	Health
ARTHUR HOME, THE	ARTHUR	(217) 543-2103	01/04/2011	Health
ASPEN REHAB & HEALTH CARE	SILVIS	(309) 796-2600	06/22/2010	Health
ASPEN REHAB & HEALTH CARE	SILVIS	(309) 796-2600	06/22/2010	Health

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		bedtime each day.	
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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ASPEN REHAB & HEALTH CARE	SILVIS	(309) 796-2600	06/22/2010	Health
ASPEN REHAB & HEALTH CARE	SILVIS	(309) 796-2600	06/22/2010	Health
ASPEN REHAB & HEALTH CARE	SILVIS	(309) 796-2600	06/22/2010	Health
ASTA CARE CENTER - FORD COUNTY	PAXTON	(217) 379-4896	05/04/2010	Health
ASTA CARE CENTER - FORD COUNTY	PAXTON	(217) 379-4896	05/04/2010	Health
ASTA CARE CENTER - FORD COUNTY	PAXTON	(217) 379-4896	05/04/2010	Health
ASTA CARE CENTER - FORD COUNTY	PAXTON	(217) 379-4896	05/04/2010	Health
ASTA CARE CENTER - FORD	PAXTON	(217) 379-4896	05/04/2010	Health

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		area is free of dangers that cause accidents.	
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Widesprea d
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary	IL	Store, cook, and give out food in	Pattern

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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ASTA CARE CENTER - FORD COUNTY	PAXTON	(217) 379-4896		Health
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/07/2010	Health
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/07/2010	Health
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/07/2010	Health
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/07/2010	Health
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/25/2010	Health
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/07/2010	Health
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/07/2010	Health

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Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Widesprea d
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Isolated

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Minimal harm or potential for actual harm

Actual harm

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ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/07/2010	Health
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/07/2010	Health
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/07/2010	Health
ASTA CARE CENTER OF COLFAX	COLFAX	(309) 723-2591	12/07/2010	Health
ASTA CARE CENTER OF COLFAX	COLFAX	(309) 723-2591	11/23/2010	Health
ASTA CARE CENTER OF PONTIAC	PONTIAC	(815) 842-1181	07/02/2010	Health
ASTA CARE CENTER OF PONTIAC	PONTIAC	(815) 842-1181	07/02/2010	Health
ASTA CARE CENTER OF PONTIAC	PONTIAC	(815) 842-1181	07/02/2010	Health
ASTA CARE CENTER OF PONTIAC	PONTIAC	(815) 842-1181	07/02/2010	Health

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		accidents.	
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Allow married couples to share a room.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Widesprea d
Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking,	Isolated

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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ASTA CARE CENTER OF PONTIAC	PONTIAC	(815) 842-1181	07/02/2010	Health
ASTA CARE CENTER OF PONTIAC	PONTIAC	(815) 842-1181	07/02/2010	Health
ASTA CARE CENTER OF PONTIAC	PONTIAC	(815) 842-1181	07/02/2010	Health
ASTA CARE CENTER OF TOLUCA	TOLUCA	(815) 452-2367	05/23/2010	Health
ASTORIA GARDENS & REHAB CENTER	ASTORIA	(309) 329-1333	10/29/2010	Health
ASTORIA GARDENS & REHAB CENTER	ASTORIA	(309) 329-1333	12/06/2010	Health
ASTORIA GARDENS & REHAB CENTER	ASTORIA	(309) 329-1333	12/06/2010	Health
ASTORIA PLACE LIVING & REHAB	CHICAGO	(773) 973-1900	10/25/2010	Health

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		receive help with eating/drinking, grooming and hygiene.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated

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Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

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ASTORIA PLACE LIVING & REHAB	CHICAGO	(773) 973-1900	10/25/2010	Health
ASTORIA PLACE LIVING & REHAB	CHICAGO	(773) 973-1900	10/25/2010	Health
ASTORIA PLACE LIVING & REHAB	CHICAGO	(773) 973-1900	10/25/2010	Health
ASTORIA PLACE LIVING & REHAB	CHICAGO	(773) 973-1900	10/25/2010	Health
ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	(618) 337-9400	05/25/2010	Health
ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	(618) 337-9400	05/24/2010	Health
ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	(618) 337-9400	05/25/2010	Health
ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	(618) 337-9400	05/24/2010	Health
ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	(618) 337-9400	05/24/2010	Health

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		residents.	
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern

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Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

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CAHOKIA				
ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	(618) 337-9400	05/24/2010	Health
ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	(618) 337-9400	05/24/2010	Health
ATRIUM HEALTH CARE CENTER	CHICAGO	(773) 973-4780	03/17/2011	Health
ATRIUM HEALTH CARE CENTER	CHICAGO	(773) 973-4780	03/17/2011	Health
ATRIUM HEALTH CARE CENTER	CHICAGO	(773) 973-4780	03/17/2011	Health
ATRIUM HEALTH CARE CENTER	CHICAGO	(773) 973-4780	03/17/2011	Health
ATRIUM HEALTH CARE CENTER	CHICAGO	(773) 973-4780	03/17/2011	Health
ATRIUM HEALTH CARE CENTER	CHICAGO	(773) 973-4780	03/21/2011	Health
ATRIUM HEALTH CARE CENTER	CHICAGO	(773) 973-4780	03/21/2011	Health
ATRIUM HEALTH CARE CENTER	CHICAGO	(773) 973-4780	03/17/2011	Health

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Deficiencies		nourished.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Environmental Deficiencies	IL	Get rid of garbage properly.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern

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harm

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Potential for minimal harm

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Potential for minimal harm

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ATRIUM HEALTH CARE CENTER	CHICAGO	(773) 973-4780	03/21/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health

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Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widesprea d
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated

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AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health

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		highest quality of life possible.	
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure each resident has 1) at least one window to the outside in a room; 2) a room at or above ground level; 3) an adequate bed; 4) furniture that meets the resident's needs; or 5) enough closet space.	Pattern
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to	Isolated

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AVENUE CARE NURSING & REHAB CTR	CHICAGO	(773) 285-0550	03/25/2011	Health
AVENUE CARE NURSING & REHAB CTR	CHICAGO	(773) 285-0550	03/25/2011	Health
AVENUE CARE NURSING & REHAB CTR	CHICAGO	(773) 285-0550	03/25/2011	Health
AVENUE CARE NURSING & REHAB CTR	CHICAGO	(773) 285-0550	03/25/2011	Health
AVENUE CARE NURSING & REHAB CTR	CHICAGO	(773) 285-0550	03/25/2011	Health
AVENUE CARE NURSING & REHAB CTR	CHICAGO	(773) 285-0550	03/25/2011	Health
AVENUE CARE NURSING & REHAB CTR	CHICAGO	(773) 285-0550	03/25/2011	Health
AVENUE CARE NURSING & REHAB CTR	CHICAGO	(773) 285-0550	03/25/2011	Health
AVENUE CARE NURSING & REHAB CTR	CHICAGO	(773) 285-0550	03/25/2011	Health

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		care for residents.	
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Environmental Deficiencies	IL	Get rid of garbage properly.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated

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CTR				
AVENUE CARE NURSING & REHAB CTR	CHICAGO	(773) 285-0550	03/25/2011	Health
AVISTON COUNTRYSIDE MANOR	AVISTON	(618) 228-7615	08/05/2010	Health
AVISTON COUNTRYSIDE MANOR	AVISTON	(618) 228-7615	08/05/2010	Health
AVISTON COUNTRYSIDE MANOR	AVISTON	(618) 228-7615	08/05/2010	Health
AVISTON COUNTRYSIDE MANOR	AVISTON	(618) 228-7615	08/05/2010	Health
BALLARD NURSING CENTER	DES PLAINES	(847) 294-2300	10/21/2010	Health
BALLARD NURSING CENTER	DES PLAINES	(847) 294-2300	10/30/2010	Health

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		if in the patient's plan of care.	
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

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BALLARD NURSING CENTER	DES PLAINES	(847) 294-2300	10/21/2010	Health
BARRY COMMUNITY CARE CENTER	BARRY	(217) 335-2326	12/14/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/15/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health

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Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home	Isolated

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JACKSONVILLE				
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/30/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BATAVIA REHABILITATION & HEALTH CARE CENTER	BATAVIA	(630) 879-5266	09/01/2010	Health
BATAVIA REHABILITATION & HEALTH CARE CENTER	BATAVIA	(630) 879-5266	08/25/2010	Health
BATAVIA REHABILITATION &	BATAVIA	(630) 879-5266	08/05/2010	Health

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		who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Pharmacy Service Deficiencies	ΙL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Nutrition and Dietary	IL	Hire enough skilled workers to	Widesprea

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BATAVIA REHABILITATION & HEALTH CARE CENTER	BATAVIA	(630) 879-5266		Health
BATAVIA REHABILITATION & HEALTH CARE CENTER	BATAVIA	(630) 879-5266	08/05/2010	Health
BAYSIDE TERRACE	WAUKEGAN	(847) 244-9099	09/16/2010	Health
BAYSIDE TERRACE	WAUKEGAN	(847) 244-9099	09/16/2010	Health
BAYSIDE TERRACE	WAUKEGAN	(847) 244-9099	10/05/2010	Health
BAYSIDE TERRACE	WAUKEGAN	(847) 244-9099	09/17/2010	Health
BEACON HILL	LOMBARD	(630) 691-4088	09/07/2010	Health
BEACON HILL	LOMBARD	(630) 691-4088	08/31/2010	Health
BEACON HILL	LOMBARD	(630) 691-4088	09/10/2010	Health

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Nutrition and Dietary Deficiencies	IL	Hire enough skilled workers to carry out dietary service.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Nutrition and Dietary	IL	Store, cook, and give out food in	Pattern

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BEACON HILL	LOMBARD	(630) 691-4088		Health
BEACON HILL	LOMBARD	(630) 691-4088	09/07/2010	Health
BEECHER MANOR NRSG & REHAB CTR	BEECHER	(708) 946-2600	06/01/2010	Health
BEECHER MANOR NRSG & REHAB CTR	BEECHER	(708) 946-2600	06/01/2010	Health
BEECHER MANOR NRSG & REHAB CTR	BEECHER	(708) 946-2600	06/01/2010	Health
BELHAVEN NURSING & REHAB CENTER	CHICAGO	(773) 233-6311	11/24/2010	Health
BELHAVEN NURSING & REHAB CENTER	CHICAGO	(773) 233-6311	11/22/2010	Health
BELHAVEN NURSING & REHAB CENTER	CHICAGO	(773) 233-6311	11/22/2010	Health
BELHAVEN NURSING & REHAB CENTER	CHICAGO	(773) 233-6311	11/22/2010	Health

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Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated

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BELHAVEN NURSING & REHAB CENTER	CHICAGO	(773) 233-6311	11/22/2010	Health
BELMONT NURSING HOME	CHICAGO	(773) 525-7176	07/13/2010	Health
BELMONT NURSING HOME	CHICAGO	(773) 525-7176	08/09/2010	Health
BEMENT HEALTH CARE CENTER	BEMENT	(217) 678-2191	03/10/2011	Health

BEMENT HEALTH CARE CENTER	BEMENT	(217) 678-2191	03/10/2011	Health
BEMENT HEALTH CARE CENTER	BEMENT	(217) 678-2191	03/10/2011	Health
BEMENT HEALTH CARE CENTER	BEMENT	(217) 678-2191	03/10/2011	Health

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Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Administration Deficiencies	IL	Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.	Widesprea d
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who	Isolated

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BEMENT HEALTH CARE CENTER	BEMENT	(217) 678-2191	03/10/2011	Health
BEMENT HEALTH CARE CENTER	BEMENT	(217) 678-2191	03/10/2011	Health
BEMENT HEALTH CARE CENTER	BEMENT	(217) 678-2191	03/10/2011	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/14/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	07/09/2010	Health
BERKELEY NURSING & REHAB	OAK PARK	(708) 386-1112	06/25/2010	Health

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		take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Pattern
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike	Pattern

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CENTER				
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/25/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/04/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/25/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/25/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/25/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/25/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/25/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/25/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/25/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/25/2010	Health

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		surroundings.	
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated

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BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	(708) 488-9850	11/19/2010	Health
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	(708) 488-9850	11/19/2010	Health
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	(708) 488-9850	11/19/2010	Health
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	(708) 488-9850	11/19/2010	Health
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	(708) 488-9850	11/19/2010	Health
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	(708) 488-9850	11/19/2010	Health
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	(708) 488-9850	11/19/2010	Health
BETHANY HEALTH CARE & REHAB	DEKALB	(815) 756-5526	08/27/2010	Health

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Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Administration Deficiencies	IL	Get services outside the nursing home that meet professional standards.	Pattern
Nutrition and Dietary	IL	Store, cook, and give out food in	Widesprea

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CT				
BETHANY TERRACE NURSING CENTRE	MORTON GROVE	(847) 965-8100	04/23/2010	Health
BETHESDA HOME & RETIREMENT CTR	CHICAGO	(773) 622-6144	08/25/2010	Health
BETHESDA HOME & RETIREMENT CTR	CHICAGO	(773) 622-6144	08/25/2010	Health
BETHESDA HOME & RETIREMENT CTR	CHICAGO	(773) 622-6144	08/26/2010	Health
BETHESDA HOME & RETIREMENT CTR	CHICAGO	(773) 622-6144	08/25/2010	Health
BETHESDA HOME & RETIREMENT CTR	CHICAGO	(773) 622-6144	08/26/2010	Health
BLESSING HOSPITAL SNU	QUINCY	(217) 223-8400	07/23/2010	Health
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	(309) 829-4348	09/09/2010	Health
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	(309) 829-4348	09/12/2010	Health

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Deficiencies		a safe and clean way.	d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Isolated
Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas	Pattern

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harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

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HCC

BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	(309) 829-4348	09/12/2010	Health
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	(309) 829-4348	09/12/2010	Health
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	(309) 829-4348	09/12/2010	Health
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	(309) 829-4348	09/12/2010	Health
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	(309) 829-4348	09/12/2010	Health

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Deficiencies		that covers all questions for areas that are listed in official regulations.	
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause	Isolated

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harm

Minimal harm or potential for actual harm

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BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	(309) 829-4348	10/20/2010	Health
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	(309) 829-4348	09/12/2010	Health
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	(309) 829-4348	09/12/2010	Health
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	(309) 829-4348	01/01/1900	Health
BLU-FOUNTAIN MANOR	GODFREY	(618) 466-0443	12/08/2010	Health
BOURBONNAIS TERRACE	BOURBONNAIS	(815) 937-4790	03/22/2011	Health
BOURBONNAIS TERRACE	BOURBONNAIS	(815) 937-4790	03/22/2011	Health
BOURBONNAIS TERRACE	BOURBONNAIS	(815) 937-4790	03/22/2011	Health
BOURBONNAIS TERRACE	BOURBONNAIS	(815) 937-4790	03/22/2011	Health

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		unwanted effects.	
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern

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Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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BOURBONNAIS TERRACE	BOURBONNAIS	(815) 937-4790	03/22/2011	Health
BREESE NURSING HOME	BREESE	(618) 526-4521	01/14/2011	Health
BREESE NURSING HOME	BREESE	(618) 526-4521	01/14/2011	Health
BREESE NURSING HOME	BREESE	(618) 526-4521	01/14/2011	Health
BREESE NURSING HOME	BREESE	(618) 526-4521	01/14/2011	Health
BREESE NURSING HOME	BREESE	(618) 526-4521	01/14/2011	Health
BREESE NURSING HOME	BREESE	(618) 526-4521	01/14/2011	Health

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Environmental Deficiencies	IL	Have enough outside airflow.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home	Pattern

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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BREESE NURSING HOME	BREESE	(618) 526-4521	01/14/2011	Health
BRENTWOOD NORTH HC &REHAB CTR	RIVERWOODS	(847) 947-9000	06/08/2010	Health
BRENTWOOD NORTH HC &REHAB CTR	RIVERWOODS	(847) 947-9000	06/08/2010	Health
BRENTWOOD NORTH HC &REHAB CTR	RIVERWOODS	(847) 947-9000	06/08/2010	Health
BRENTWOOD NORTH HC &REHAB CTR	RIVERWOODS	(847) 947-9000	06/08/2010	Health
BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	BURBANK	(708) 423-1200	07/25/2010	Health

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		area is safe, easy to use, clean and comfortable.	
Administration Deficiencies	IL	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Widesprea d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Isolated

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harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

BRENTWOOD SUB-ACUTE	BURBANK	(708) 423-1200	07/14/2010	Health
HEALTHCARE CENTER	DOIND/ II III	(100) 120 1200		Hoam
BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	BURBANK	(708) 423-1200	07/25/2010	Health
BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	BURBANK	(708) 423-1200	07/25/2010	Health
BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	BURBANK	(708) 423-1200	07/25/2010	Health
BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	BURBANK	(708) 423-1200	07/25/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/16/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/20/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/15/2010	Health

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		quality.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/21/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/08/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/12/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/21/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/21/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/01/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/16/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	09/24/2010	Health

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		resident achieve the highest possible quality of life.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated

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Minimal harm or potential for actual harm

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	PARK			
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	05/21/2010	Health
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	05/14/2010	Health
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	05/28/2010	Health
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	06/02/2010	Health
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	06/03/2010	Health
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	05/27/2010	Health
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	05/27/2010	Health
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	05/25/2010	Health
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	06/02/2010	Health

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		from spreading.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the	Isolated

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harm

Minimal harm or potential for actual harm

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CENTER

BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	05/20/2010	Health
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	05/18/2010	Health
BRIDGEWAY CHRISTIAN VILLAGE REHAB & SNF	BENSENVILLE	(630) 766-5800	02/22/2011	Health
BRIDGEWAY CHRISTIAN VILLAGE REHAB & SNF	BENSENVILLE	(630) 766-5800	02/22/2011	Health
BRIDGEWAY CHRISTIAN VILLAGE REHAB & SNF	BENSENVILLE	(630) 766-5800	02/25/2011	Health
BRIDGEWAY CHRISTIAN VILLAGE REHAB & SNF	BENSENVILLE	(630) 766-5800	02/25/2011	Health
BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health
BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health
BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health

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		licensed pharmacist check the drugs that each resident takes.	
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Give the resident's legal representative the same rights as the resident.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each	Isolated

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harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

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BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health
BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health
BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health
BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health
BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health
BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health
BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health

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		needs and preferences of each resident.	
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	02/23/2011	Health
BRITISH HOME, THE	BROOKFIELD	(708) 485-0135	03/03/2011	Health

BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	(312) 842-5000	10/27/2010	Health
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	(312) 842-5000	10/27/2010	Health
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	(312) 842-5000	10/27/2010	Health
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	(312) 842-5000	10/27/2010	Health
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	(312) 842-5000	10/27/2010	Health
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	(312) 842-5000	09/30/2010	Health

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Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Actual harm

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BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	(312) 842-5000	10/27/2010	Health
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	(312) 842-5000	10/27/2010	Health
BRYN MAWR CARE	CHICAGO	(773) 561-7040	08/16/2010	Health
BRYN MAWR CARE	CHICAGO	(773) 561-7040	08/06/2010	Health
BRYN MAWR CARE	CHICAGO	(773) 561-7040	08/10/2010	Health
BRYN MAWR CARE	CHICAGO	(773) 561-7040	08/09/2010	Health
BRYN MAWR CARE	CHICAGO	(773) 561-7040	08/10/2010	Health
BRYN MAWR CARE	CHICAGO	(773) 561-7040	08/13/2010	Health
BRYN MAWR CARE	CHICAGO	(773) 561-7040	08/20/2010	Health

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		highest quality of life possible.	
Quality Care Deficiencies	IL	Give the right treatment and services to residents who have mental or social problems adjusting.	Isolated
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated
Resident Rights Deficiencies	IL	Let residents give themselves their drugs if they are able.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern

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Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

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BUCKINGHAM PAVILION	CHICAGO	(773) 973-5333	01/22/2011	Health
BUCKINGHAM PAVILION	CHICAGO	(773) 973-5333	01/22/2011	Health
BUCKINGHAM PAVILION	CHICAGO	(773) 973-5333	01/22/2011	Health
BURGESS SQUARE HEALTHCARE CTR	WESTMONT	(630) 971-2645	11/23/2010	Health
BURGESS SQUARE HEALTHCARE CTR	WESTMONT	(630) 971-2645	11/23/2010	Health
BURGESS SQUARE HEALTHCARE CTR	WESTMONT	(630) 971-2645	11/23/2010	Health
BURGESS SQUARE HEALTHCARE CTR	WESTMONT	(630) 971-2645	11/23/2010	Health
BURGIN MANOR OF OLNEY, INC.	OLNEY	(618) 395-1000	01/03/2011	Health

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Administration Deficiencies	IL	Hire a qualified social worker; or in homes with more than 120 beds, hire a qualified full-time social worker.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual

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BURNHAM HEALTHCARE	BURNHAM	(708) 862-1260	06/24/2010	Health
BURNHAM HEALTHCARE	BURNHAM	(708) 862-1260	07/02/2010	Health
BURNHAM HEALTHCARE	BURNHAM	(708) 862-1260	07/20/2010	Health
BURNHAM HEALTHCARE	BURNHAM	(708) 862-1260	07/01/2010	Health
BURNHAM HEALTHCARE	BURNHAM	(708) 862-1260	07/01/2010	Health
BURNHAM HEALTHCARE	BURNHAM	(708) 862-1260	07/20/2010	Health
BURNHAM HEALTHCARE	BURNHAM	(708) 862-1260	07/21/2010	Health
BURNHAM HEALTHCARE	BURNHAM	(708) 862-1260	07/01/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health

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		area is free of dangers that cause accidents.	
Resident Rights Deficiencies	IL	Tell the resident completely about his or her health status.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Environmental Deficiencies	IL	Keep sound levels comfortable.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident gets help to keep vision and hearing.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated

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harm

Minimal harm or potential for actual harm

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BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	09/23/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health

BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	09/23/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health

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		major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas	Isolated

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Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health

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		that are listed in official regulations.	
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	ĬL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a	Isolated

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Minimal harm or potential for actual harm

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BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	09/23/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	09/23/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	09/23/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	09/23/2010	Health

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		catheter, unless it is necessary.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Widesprea d

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	(618) 332-0114	06/02/2010	Health
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	(618) 332-0114	06/02/2010	Health
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	(618) 332-0114	06/02/2010	Health
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	(618) 332-0114	06/02/2010	Health
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	(618) 332-0114	06/02/2010	Health
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	(618) 332-0114	06/02/2010	Health

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Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widesprea d
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

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Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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CAHOKIA NURSING & REHAB CENTER	CAHOKIA	(618) 332-0114	05/04/2010	Health
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	(618) 332-0114	06/02/2010	Health
CALHOUN NURSING & REHAB CENTER	HARDIN	(618) 576-2278	05/28/2010	Health
CALHOUN NURSING & REHAB CENTER	HARDIN	(618) 576-2278	05/28/2010	Health
CALIFORNIA GARDENS N & REHAB C	CHICAGO	(773) 847-8061	10/08/2010	Health
CALIFORNIA GARDENS N & REHAB C	CHICAGO	(773) 847-8061	10/08/2010	Health
CALIFORNIA GARDENS N & REHAB C	CHICAGO	(773) 847-8061	10/08/2010	Health
CALIFORNIA GARDENS N & REHAB C	CHICAGO	(773) 847-8061	10/08/2010	Health
CALIFORNIA GARDENS N & REHAB C	CHICAGO	(773) 847-8061	10/08/2010	Health
CALIFORNIA GARDENS N & REHAB C	CHICAGO	(773) 847-8061	10/08/2010	Health

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Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Administration Deficiencies	IL	Give lab tests only when the attending doctor ordered them.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give or get dental care for each resident.	Pattern

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Minimal harm or potential for actual harm

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CAMBRIDGE NURSING & REHAB CENTER	SKOKIE	(847) 679-4161	01/07/2011	Health
CAMBRIDGE NURSING & REHAB CENTER	SKOKIE	(847) 679-4161	01/07/2011	Health
CAMBRIDGE NURSING & REHAB CENTER	SKOKIE	(847) 679-4161	01/07/2011	Health
CAMBRIDGE NURSING & REHAB CENTER	SKOKIE	(847) 679-4161	01/01/1900	Health
CANTERBURY MANOR NURSING CTR	WATERLOO	(618) 939-8565	09/07/2010	Health
CANTERBURY MANOR NURSING CTR	WATERLOO	(618) 939-8565	09/07/2010	Health
CANTERBURY MANOR NURSING CTR	WATERLOO	(618) 939-8565	11/12/2010	Health

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Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Widesprea d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan within 7 days of each resident's	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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CANTERBURY MANOR NURSING CTR	WATERLOO	(618) 939-8565	09/07/2010	Health

CANTERBURY MANOR NURSING CTR	WATERLOO	(618) 939-8565	09/07/2010	Health
CANTERBURY MANOR NURSING CTR	WATERLOO	(618) 939-8565	09/07/2010	Health
CANTERBURY MANOR NURSING CTR	WATERLOO	(618) 939-8565	11/12/2010	Health
CANTERBURY MANOR NURSING CTR	WATERLOO	(618) 939-8565	09/07/2010	Health
CANTERBURY MANOR NURSING CTR	WATERLOO	(618) 939-8565	09/07/2010	Health

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		admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Administration Deficiencies	IL	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed	Widesprea d

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/15/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/15/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/15/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/15/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/15/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/15/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/06/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/06/2010	Health

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		administrator.	
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Pattern
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home	Pattern

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/06/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/15/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/06/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/06/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/15/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/15/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/06/2010	Health
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/04/2010	Health

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		who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern

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harm

Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/04/2010	Health
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/06/2010	Health
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/04/2010	Health
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/11/2010	Health
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/04/2010	Health
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/04/2010	Health

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		confidential.	
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating	Pattern

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Minimal harm or potential for actual harm

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CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/06/2010	Health
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/05/2010	Health
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/05/2010	Health
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/04/2010	Health
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/05/2010	Health
CARE CENTER OF ABINGDON	ABINGDON	(309) 462-2356	02/16/2011	Health
CARE CENTER OF ABINGDON	ABINGDON	(309) 462-2356	02/28/2011	Health
CARE CENTER OF ABINGDON	ABINGDON	(309) 462-2356	02/28/2011	Health

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		skills, if possible.	
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents who take drugs are not given too many doses or for too long; 2)	Isolated

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Minimal harm or potential for actual harm

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CARE CENTER OF ABINGDON	ABINGDON	(309) 462-2356	02/25/2011	Health
CARE CENTER OF ABINGDON	ABINGDON	(309) 462-2356	02/16/2011	Health
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	(217) 243-6405	09/10/2010	Health
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	(217) 243-6405	10/10/2010	Health
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	(217) 243-6405	10/10/2010	Health
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	(217) 243-6405	10/10/2010	Health
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	(217) 243-6405	10/10/2010	Health
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	(217) 243-6405	01/01/1900	Health
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	(217) 243-6405	09/10/2010	Health
CARLINVILLE REHAB & HCC	CARLINVILLE	(217) 854-2511	08/17/2010	Health

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		many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Widesprea d
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Pattern
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widesprea d
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Actual harm

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CARLINVILLE REHAB & HCC	CARLINVILLE	(217) 854-2511	08/17/2010	Health
CARLTON AT THE LAKE, THE	CHICAGO	(773) 929-1700	05/14/2010	Health
CARLTON AT THE LAKE, THE	CHICAGO	(773) 929-1700	05/14/2010	Health
CARLTON AT THE LAKE, THE	CHICAGO	(773) 929-1700	05/14/2010	Health
CARLYLE HEALTHCARE CENTER	CARLYLE	(618) 594-3112	06/04/2010	Health
CARLYLE HEALTHCARE CENTER	CARLYLE	(618) 594-3112	06/14/2010	Health

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		to prevent new bed (pressure) sores or heal existing bed sores.	
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Resident Assessment Deficiencies	ΪL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or	Isolated

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Minimal harm or potential for actual harm

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CARLYLE HEALTHCARE CENTER	CARLYLE	(618) 594-3112	06/04/2010	Health
CARLYLE HEALTHCARE CENTER	CARLYLE	(618) 594-3112	06/04/2010	Health
CARLYLE HEALTHCARE CENTER	CARLYLE	(618) 594-3112	06/04/2010	Health
CARLYLE HEALTHCARE CENTER	CARLYLE	(618) 594-3112	06/07/2010	Health
CARRIER MILLS NURSING & REHAB CENTER	CARRIER MILLS	(618) 994-2323	10/19/2010	Health
CARRIER MILLS NURSING & REHAB CENTER	CARRIER MILLS	(618) 994-2323	10/19/2010	Health
CARRIER MILLS NURSING & REHAB CENTER	CARRIER MILLS	(618) 994-2323	10/19/2010	Health
CARRIER MILLS NURSING &	CARRIER MILLS	(618) 994-2323	10/19/2010	Health

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		resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	ΙL	1) Make sure that residents who	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual

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CARRIER MILLS NURSING & REHAB CENTER	CARRIER MILLS	(618) 994-2323		Health
CASEY HEALTHCARE CENTER	CASEY	(217) 932-5217	02/11/2011	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	07/08/2010	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health

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Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or	Isolated

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Minimal harm or potential for actual harm

Actual harm

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CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	07/08/2010	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	07/08/2010	Health

CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health

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		theft of personal property.	
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	07/08/2010	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	07/08/2010	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health

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		receive help with eating/drinking, grooming and hygiene.	
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern

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Minimal harm or potential for actual harm Minimal harm or potential for actual harm Actual harm Actual harm Actual harm Minimal harm or potential for actual harm Minimal harm or potential for actual harm Potential for minimal harm

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CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
CEDAR POINTE REHAB & NURSING	CICERO	(708) 656-9120	09/18/2010	Health
CEDAR POINTE REHAB & NURSING	CICERO	(708) 656-9120	09/18/2010	Health
CEDAR POINTE REHAB & NURSING	CICERO	(708) 656-9120	09/18/2010	Health
CEDAR POINTE REHAB & NURSING	CICERO	(708) 656-9120	09/18/2010	Health
CEDAR POINTE REHAB & NURSING	CICERO	(708) 656-9120	09/18/2010	Health
CEDAR POINTE REHAB & NURSING	CICERO	(708) 656-9120	09/18/2010	Health
CEDAR POINTE REHAB & NURSING	CICERO	(708) 656-9120	09/18/2010	Health
CEDAR POINTE REHAB & NURSING	CICERO	(708) 656-9120	09/18/2010	Health
CEDAR RIDGE HEALTH REHAB CENTER	LEBANON	(618) 537-6165	03/11/2011	Health

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Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated

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CEDAR RIDGE HEALTH REHAB CENTER	LEBANON	(618) 537-6165	03/11/2011	Health
CEDAR RIDGE HEALTH REHAB CENTER	LEBANON	(618) 537-6165	03/11/2011	Health
CEDAR RIDGE HEALTH REHAB CENTER	LEBANON	(618) 537-6165	03/11/2011	Health
CEDAR RIDGE HEALTH REHAB CENTER	LEBANON	(618) 537-6165	03/11/2011	Health
CEDAR RIDGE HEALTH REHAB CENTER	LEBANON	(618) 537-6165	03/11/2011	Health
CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/05/2010	Health
CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/05/2010	Health

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Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	ΙL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/05/2010	Health
CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/07/2010	Health
CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/05/2010	Health
CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/05/2010	Health

CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/05/2010	Health
CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/05/2010	Health
CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/05/2010	Health
CENTER HOME HISPANIC	CHICAGO	(773) 782-8700	11/04/2010	Health

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Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary	IL	Store, cook, and give out food in	Widesprea

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ELDERLY CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/05/2010	Health
CENTRAL BAPTIST VILLAGE	NORRIDGE	(708) 583-8500	08/17/2010	Health
CENTRAL BAPTIST VILLAGE	NORRIDGE	(708) 583-8500	08/13/2010	Health
CENTRAL BAPTIST VILLAGE	NORRIDGE	(708) 583-8500	08/17/2010	Health
CENTRAL BAPTIST VILLAGE	NORRIDGE	(708) 583-8500	08/17/2010	Health
CENTRAL BAPTIST VILLAGE	NORRIDGE	(708) 583-8500	08/17/2010	Health
CENTRAL BAPTIST VILLAGE	NORRIDGE	(708) 583-8500	08/10/2010	Health
CENTRAL BAPTIST VILLAGE	NORRIDGE	(708) 583-8500	08/13/2010	Health
CENTRAL BAPTIST VILLAGE	NORRIDGE	(708) 583-8500	08/17/2010	Health

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Deficiencies		a safe and clean way.	d
Environmental Deficiencies	IL	Provide bedrooms that don't allow residents to see each other when privacy is needed.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern

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Minimal harm or potential for actual harm

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CENTRALIA MANOR	CENTRALIA	(618) 533-1200	09/10/2010	Health
CENTRALIA MANOR	CENTRALIA	(618) 533-1200	09/10/2010	Health
CENTRALIA MANOR	CENTRALIA	(618) 533-1200	09/10/2010	Health
CENTRALIA MANOR	CENTRALIA	(618) 533-1200	09/10/2010	Health
CENTRALIA MANOR	CENTRALIA	(618) 533-1200	09/10/2010	Health
CENTRALIA MANOR	CENTRALIA	(618) 533-1200	09/10/2010	Health
CENTRALIA MANOR	CENTRALIA	(618) 533-1200	09/10/2010	Health

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		similar products.	
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents who take drugs are not given too many doses or for too long; 2)	Isolated

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Minimal harm or potential for actual harm

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CENTRALIA MANOR	CENTRALIA	(618) 533-1200	09/10/2010	Health
CENTRALIA MANOR	CENTRALIA	(618) 533-1200	09/10/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health

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		make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Allow married couples to share a room.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Provide clean bed and bath linens that are in good condition.	Widesprea d
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Widesprea d
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose,	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

CENTER				
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB	CHICAGO	(773) 889-1333	08/16/2010	Health

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		errors (wrong drug, wrong dose, wrong time) to less than 5%.	
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Widesprea d
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Pattern
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.	Isolated
Environmental Deficiencies	IL	Make sure there is a program to	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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CENTER				
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CHAMPAIGN COUNTY NURSING HOME	URBANA	(217) 384-3784	11/21/2010	Health
CHAMPAIGN COUNTY NURSING HOME	URBANA	(217) 384-3784	11/21/2010	Health
CHAMPAIGN COUNTY NURSING HOME	URBANA	(217) 384-3784	11/21/2010	Health
CHAMPAIGN COUNTY NURSING HOME	URBANA	(217) 384-3784	11/21/2010	Health
CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	(217) 402-9700	09/08/2010	Health
CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	(217) 402-9700	08/30/2010	Health

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		prevent/deal with mice, insects, or other pests.	
Administration Deficiencies	IL	Follow all laws and professional standards.	Widesprea d
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Resident Rights Deficiencies	ΊL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	(217) 402-9700	09/08/2010	Health
CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	(217) 402-9700	09/08/2010	Health
CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	(217) 402-9700	09/08/2010	Health
CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	(217) 402-9700	09/08/2010	Health
CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	(217) 402-9700	09/08/2010	Health
CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	(217) 402-9700	09/08/2010	Health
CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	(217) 345-7054	12/29/2010	Health

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		needed for medical treatment.	
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the	Pattern

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CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	(217) 345-7054	12/29/2010	Health
CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	(217) 345-7054	12/29/2010	Health
CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	(217) 345-7054	12/29/2010	Health
CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	(217) 345-7054	12/29/2010	Health
CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	(217) 345-7054	12/29/2010	Health

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		names and addresses of State groups that can help.	
Resident Rights Deficiencies	IL	Quickly give a resident's personal money to the heads of his or her estate after the resident's death.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated

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Minimal harm or potential for actual harm

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CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	(217) 345-7054	12/29/2010	Health
CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	(217) 345-7054	12/29/2010	Health
CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	(217) 345-7054	12/30/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health

CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health

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Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Isolated
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each	Pattern

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Actual harm

Minimal harm or potential for actual harm

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CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health

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		resident.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health

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Deficiencies		nourished.	d
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Nutrition and Dietary Deficiencies	IL	Provide special eating equipment and utensils for each resident who needs them.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Isolated
Resident Rights Deficiencies	IL	Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Pattern

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health

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Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHRISTIAN NURSING HOME	LINCOLN	(217) 732-2189	02/17/2011	Health
CHURCH CREEK	ARLINGTON HTS	(847) 506-3223	08/30/2010	Health
CHURCH CREEK	ARLINGTON HTS	(847) 506-3223	08/20/2010	Health
CHURCH CREEK	ARLINGTON HTS	(847) 506-3223	08/20/2010	Health
CHURCH CREEK	ARLINGTON HTS	(847) 506-3223	08/20/2010	Health
CHURCH CREEK	ARLINGTON HTS	(847) 506-3223	08/20/2010	Health

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Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Send and promptly deliver unopened mail to residents.	Widesprea d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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CHURCH CREEK ARLINGTON (847) 506-3223 08/20/2010 Health HTS CHURCH CREEK ARLINGTON (847) 506-3223 08/30/2010 Health HTS CHURCH CREEK ARLINGTON (847) 506-3223 08/20/2010 Health HTS CHURCH CREEK ARLINGTON (847) 506-3223 08/20/2010 Health HTS CHURCH CREEK CHURCH CREEK CISNE REHABILITATION & HEALTH CISNE (618) 673-2177 05/26/2010 Health CENTER CISNE REHABILITATION & HEALTH CISNE (618) 673-2177 05/26/2010 Health CENTER					
CHURCH CREEK ARLINGTON (847) 506-3223 08/20/2010 Health HTS CHURCH CREEK ARLINGTON (847) 506-3223 08/20/2010 Health HTS CHURCH CREEK ARLINGTON (847) 506-3223 08/30/2010 Health HTS CHURCH CREEK ARLINGTON (847) 506-3223 08/30/2010 Health HTS CHURCH CREEK ARLINGTON (847) 506-3223 08/20/2010 Health HTS CHURCH CREEK ARLINGTON (847) 506-3223 08/20/2010 Health HTS CISNE REHABILITATION & HEALTH CISNE (618) 673-2177 05/26/2010 Health CISNE REHABILITATION & HEALTH CISNE (618) 673-2177 05/26/2010 Health		HTS			
HTS CHURCH CREEK ARLINGTON (847) 506-3223 08/20/2010 Health CHURCH CREEK ARLINGTON (847) 506-3223 08/30/2010 Health CHURCH CREEK ARLINGTON (847) 506-3223 08/20/2010 Health HTS CHURCH CREEK ARLINGTON (847) 506-3223 08/20/2010 Health HTS CHURCH CREEK ARLINGTON (847) 506-3223 08/20/2010 Health HTS CISNE REHABILITATION & HEALTH CISNE (618) 673-2177 05/26/2010 Health CISNE REHABILITATION & HEALTH CISNE (618) 673-2177 05/26/2010 Health	CHURCH CREEK		(847) 506-3223	08/20/2010	Health
CHURCH CREEK ARLINGTON (847) 506-3223 08/30/2010 Health CHURCH CREEK ARLINGTON (847) 506-3223 08/20/2010 Health TS CHURCH CREEK ARLINGTON (847) 506-3223 08/20/2010 Health HTS CHURCH CREEK ARLINGTON (847) 506-3223 08/20/2010 Health CISNE REHABILITATION & HEALTH CISNE (618) 673-2177 05/26/2010 Health CISNE REHABILITATION & HEALTH CISNE (618) 673-2177 05/26/2010 Health	CHURCH CREEK		(847) 506-3223	08/20/2010	Health
CHURCH CREEK ARLINGTON (847) 506-3223 08/20/2010 Health HTS CHURCH CREEK ARLINGTON (847) 506-3223 08/20/2010 Health HTS CISNE REHABILITATION & HEALTH CISNE (618) 673-2177 05/26/2010 Health CISNE REHABILITATION & HEALTH CISNE (618) 673-2177 05/26/2010 Health	CHURCH CREEK		(847) 506-3223	08/20/2010	Health
HTS CHURCH CREEK ARLINGTON HTS CISNE REHABILITATION & HEALTH CENTER (618) 673-2177 05/26/2010 Health CISNE REHABILITATION & HEALTH CISNE (618) 673-2177 05/26/2010 Health	CHURCH CREEK		(847) 506-3223	08/30/2010	Health
CISNE REHABILITATION & HEALTH CISNE (618) 673-2177 05/26/2010 Health CISNE REHABILITATION & HEALTH CISNE (618) 673-2177 05/26/2010 Health	CHURCH CREEK		(847) 506-3223	08/20/2010	Health
CENTER CISNE REHABILITATION & HEALTH CISNE (618) 673-2177 05/26/2010 Health	CHURCH CREEK		(847) 506-3223	08/20/2010	Health
		CISNE	(618) 673-2177	05/26/2010	Health
		CISNE	(618) 673-2177	05/26/2010	Health

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		area is free of dangers that cause accidents.	
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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CISNE REHABILITATION & HEALTH CENTER	CISNE	(618) 673-2177	05/26/2010	Health
CISNE REHABILITATION & HEALTH CENTER	CISNE	(618) 673-2177	05/26/2010	Health
CISNE REHABILITATION & HEALTH CENTER	CISNE	(618) 673-2177	05/26/2010	Health
CISNE REHABILITATION & HEALTH CENTER	CISNE	(618) 673-2177	05/26/2010	Health

CISNE REHABILITATION & HEALTH CENTER	CISNE	(618) 673-2177	05/26/2010	Health
CLARE AT WATER TOWER	CHICAGO	(312) 951-5690	08/27/2010	Health
CLAREMONT REHAB & LIVING CTR	BUFFALO GROVE	(847) 465-0200	02/13/2011	Health
CLAREMONT REHAB & LIVING CTR	BUFFALO GROVE	(847) 465-0200	02/13/2011	Health

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Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Pattern

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Minimal harm or potential for actual harm

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CLAREMONT REHAB & LIVING CTR	BUFFALO GROVE	(847) 465-0200	02/13/2011	Health
CLAREMONT REHAB & LIVING CTR	BUFFALO GROVE	(847) 465-0200	02/13/2011	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health

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		accidents.	
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern

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Minimal harm or potential for actual harm

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CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health

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		needs of each resident.	
Administration Deficiencies	IL	Hire a qualified social worker; or in homes with more than 120 beds, hire a qualified full-time social worker.	Widesprea d
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern

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harm

Potential for minimal harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARK-LINDSEY VILLAGE	URBANA	(217) 344-2144	02/28/2011	Health

CLARK-LINDSEY VILLAGE	URBANA	(217) 344-2144	02/28/2011	Health

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		being.	
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Widesprea d
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widesprea d
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Widesprea d
Administration Deficiencies	IL	Choose a doctor to be the medical director.	Widesprea d
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widesprea d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional,	Isolated

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Minimal harm or potential for actual harm

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CLARK-LINDSEY VILLAGE	URBANA	(217) 344-2144	02/28/2011	Health
CLARK-LINDSEY VILLAGE	URBANA	(217) 344-2144	03/10/2011	Health
CLARK-LINDSEY VILLAGE	URBANA	(217) 344-2144	03/02/2011	Health
CLARK-LINDSEY VILLAGE	URBANA	(217) 344-2144	03/10/2011	Health
CLARK-LINDSEY VILLAGE	URBANA	(217) 344-2144	03/10/2011	Health
CLARK-LINDSEY VILLAGE	URBANA	(217) 344-2144	03/11/2011	Health
CLARK-LINDSEY VILLAGE	URBANA	(217) 344-2144	03/11/2011	Health

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		done by the right professional, and are signed by the person completing them.	
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that a working call	Isolated

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual

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CLARK MANOR CNV CENTER	CHICAGO	(773) 338-8778	06/16/2010	Health
CLARK MANOR CNV CENTER	CHICAGO	(773) 338-8778	06/11/2010	Health
CLARK MANOR CNV CENTER	CHICAGO	(773) 338-8778	06/28/2010	Health
CLARK MANOR CNV CENTER	CHICAGO	(773) 338-8778	06/11/2010	Health
CLARK MANOR CNV CENTER	CHICAGO	(773) 338-8778	06/11/2010	Health
CLARK MANOR CNV CENTER	CHICAGO	(773) 338-8778	06/28/2010	Health

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		system is available in each resident's room or bathroom and bathing area.	
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

CLARK MANOR CNV CENTER	CHICAGO	(773) 338-8778	06/28/2010	Health
CLARK MANOR CNV CENTER	CHICAGO	(773) 338-8778	06/11/2010	Health
CLARK MANOR CNV CENTER	CHICAGO	(773) 338-8778	06/08/2010	Health
CLAYBERG, THE	CUBA	(309) 785-5012	05/14/2010	Health
CLAYBERG, THE	CUBA	(309) 785-5012	05/14/2010	Health
CLINTON MANOR LIVING CENTER	NEW BADEN	(618) 588-4924	10/22/2010	Health
CLINTON MANOR LIVING CENTER	NEW BADEN	(618) 588-4924	10/22/2010	Health
CLINTON MANOR LIVING CENTER	NEW BADEN	(618) 588-4924	10/22/2010	Health
CLINTON MANOR LIVING CENTER	NEW BADEN	(618) 588-4924	10/22/2010	Health
COBDEN REHAB & NURSING CENTER	COBDEN	(618) 893-4214	10/26/2010	Health

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Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan	Isolated

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Potential for minimal harm

Minimal harm or potential for actual harm

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COBDEN REHAB & NURSING CENTER	COBDEN	(618) 893-4214	10/26/2010	Health
COBDEN REHAB & NURSING CENTER	COBDEN	(618) 893-4214	10/26/2010	Health
COBDEN REHAB & NURSING CENTER	COBDEN	(618) 893-4214	10/26/2010	Health
COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	COLLINSVILLE	(618) 344-8476	10/25/2010	Health
COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	COLLINSVILLE	(618) 344-8476	09/24/2010	Health
COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	COLLINSVILLE	(618) 344-8476	09/23/2010	Health
COLONIAL HALL CARE CENTER	PRINCETON	(815) 875-3347	04/28/2010	Health

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		admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Resident Rights Deficiencies	IL	Tell the resident completely about	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual

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COLONIAL HALL CARE CENTER	PRINCETON	(815) 875-3347	05/09/2010	Health
COLONIAL HALL CARE CENTER	PRINCETON	(815) 875-3347	05/09/2010	Health
COLONIAL HALL CARE CENTER	PRINCETON	(815) 875-3347	04/28/2010	Health
COLONIAL HALL CARE CENTER	PRINCETON	(815) 875-3347	04/19/2010	Health
COLONIAL HALL CARE CENTER	PRINCETON	(815) 875-3347	04/29/2010	Health
COLONIAL HALL CARE CENTER	PRINCETON	(815) 875-3347	04/26/2010	Health

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		his or her health status.	
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern
Nutrition and Dietary	IL	Store, cook, and give out food in	Widesprea

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harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

COLUMBIA REHAB & NURSING CENTER	COLUMBIA	(618) 281-6800	09/21/2010	Health
COLUMBIA REHAB & NURSING CENTER	COLUMBIA	(618) 281-6800	09/21/2010	Health
COLUMBIA REHAB & NURSING CENTER	COLUMBIA	(618) 281-6800	09/21/2010	Health
COLUMBIA REHAB & NURSING CENTER	COLUMBIA	(618) 281-6800	09/21/2010	Health
COLUMBIA REHAB & NURSING CENTER	COLUMBIA	(618) 281-6800	09/21/2010	Health

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Deficiencies		a safe and clean way.	d
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to	Isolated

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harm

Minimal harm or potential for actual harm

Actual harm

COLUMBIA REHAB & NURSING CENTER	COLUMBIA	(618) 281-6800	09/21/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health

COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health

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		prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Resident Rights Deficiencies	IL	Tell the resident completely about his or her health status.	Pattern
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must	Isolated

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Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health

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		be transferred or discharged.	
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Widesprea d
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Pattern
Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or theft of personal property.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	ΪL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Widesprea d

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Potential for minimal harm

Immediate jeopardy to resident health or safety

Actual harm

Immediate jeopardy to resident health or safety

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Potential for minimal harm

COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	10/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	10/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	10/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health

COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE	CHICAGO	(773) 378-5490	08/20/2010	Health

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Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widesprea d
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment	IL	Screen residents when they are	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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HOME

COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	10/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health

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Deficiencies		first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Widesprea d
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated

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harm

Actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	10/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE	CHICAGO	(773) 378-5490	08/20/2010	Health

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Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Widesprea d
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widesprea d
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Hire a qualified dietician.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Hire enough skilled workers to carry out dietary service.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Widesprea d
Nutrition and Dietary	IL	Offer other nutritional food to	Widesprea

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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HOME				
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	10/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	10/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health

COLUMBUS MANOR RES CARE CHICAGO (773) 378-5490 10/20/2010

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Deficiencies		each resident who will not eat the food served.	d
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Widesprea d
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Provide special eating equipment and utensils for each resident who needs them.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Environmental Deficiencies	IL	Make sure each resident has 1) at least one window to the outside in a room; 2) a room at or above ground level; 3) an adequate bed; 4) furniture that meets the resident's needs; or 5) enough closet space.	Isolated
Environmental Deficiencies	IL	Make sure there is a program to	Widesprea

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490		Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COMMUNITY CARE	CHICAGO	(773) 538-8300	12/01/2010	Health
COMMUNITY CARE	CHICAGO	(773) 538-8300	12/01/2010	Health
COMMUNITY CARE	CHICAGO	(773) 538-8300	12/01/2010	Health
COMMUNITY CARE	CHICAGO	(773) 538-8300	12/01/2010	Health
COMMUNITY CARE	CHICAGO	(773) 538-8300	12/01/2010	Health

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Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widesprea d
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Widesprea d
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Isolated
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widesprea d
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Resident Assessment Deficiencies	IL	Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Isolated
Resident Assessment	IL	Electronically record and report	Pattern

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Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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COMMUNITY CARE	CHICAGO	(773) 538-8300		Health
COMMUNITY CARE	CHICAGO	(773) 538-8300	12/01/2010	Health
COMMUNITY CARE	CHICAGO	(773) 538-8300	12/01/2010	Health
COMMUNITY CARE	CHICAGO	(773) 538-8300	12/01/2010	Health
CONCORD NURSING & REHAB CENTER	OAK LAWN	(708) 599-6700	01/07/2011	Health
CONCORD NURSING & REHAB CENTER	OAK LAWN	(708) 599-6700	10/27/2010	Health
COTILLION RIDGE NURSING CENTER	ROBINSON	(618) 544-3192	09/02/2010	Health
COTILLION RIDGE NURSING CENTER	ROBINSON	(618) 544-3192	09/02/2010	Health
COTILLION RIDGE NURSING CENTER	ROBINSON	(618) 544-3192	09/02/2010	Health

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Resident Assessment Deficiencies	IL	Electronically record and report resident status assessments in a timely manner as required in order to monitor resident health and progress.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	Hire only people who have no legal history of abusing,	Isolated

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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CENTER				
COTILLION RIDGE NURSING CENTER	ROBINSON	(618) 544-3192	09/02/2010	Health
COTILLION RIDGE NURSING CENTER	ROBINSON	(618) 544-3192	09/02/2010	Health
COTILLION RIDGE NURSING CENTER	ROBINSON	(618) 544-3192	09/02/2010	Health
COTILLION RIDGE NURSING CENTER	ROBINSON	(618) 544-3192	09/02/2010	Health
COTILLION RIDGE NURSING CENTER	ROBINSON	(618) 544-3192	09/02/2010	Health
COULTERVILLE CARE CENTER	COULTERVILLE	(618) 758-2256	09/13/2010	Health

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		legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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COULTERVILLE CARE CENTER	COULTERVILLE	(618) 758-2256	09/13/2010	Health
COULTERVILLE CARE CENTER	COULTERVILLE	(618) 758-2256	09/15/2010	Health
COULTERVILLE CARE CENTER	COULTERVILLE	(618) 758-2256	09/01/2010	Health
COUNTRY HEALTH	GIFFORD	(217) 568-7362	01/18/2011	Health

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		major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot	Isolated

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Minimal harm or potential for actual harm

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COUNTRYSIDE CARE CENTRE	AURORA	(630) 896-4686	10/12/2010	Health
COUNTRYSIDE CARE CENTRE	AURORA	(630) 896-4686	09/28/2010	Health
COUNTRYSIDE CARE CENTRE	AURORA	(630) 896-4686	10/17/2010	Health
COUNTRYSIDE NURSING & REHAB CTR	DOLTON	(708) 841-9550	09/08/2010	Health
COUNTRYSIDE NURSING & REHAB CTR	DOLTON	(708) 841-9550	09/08/2010	Health
COUNTRYSIDE NURSING & REHAB CTR	DOLTON	(708) 841-9550	09/08/2010	Health
COUNTRYSIDE NURSING & REHAB CTR	DOLTON	(708) 841-9550	09/08/2010	Health
COUNTRYSIDE NURSING & REHAB CTR	DOLTON	(708) 841-9550	09/08/2010	Health
COUNTRYVIEW CC OF MACOMB	MACOMB	(309) 837-2386	10/08/2010	Health

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		care, and prostheses.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Administration Deficiencies	IL	Hire nurse aides who have shown that they are skilled and care for residents safely on-the-job.	Isolated
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Mistreatment Deficiencies	IL	Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/07/2011	Health
COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/07/2011	Health
COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/07/2011	Health
COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/04/2011	Health
COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/09/2011	Health
COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/04/2011	Health

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		neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated

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Minimal harm or potential for actual harm

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COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/01/2011	Health
COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/07/2011	Health
COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/01/2011	Health
COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/07/2011	Health
COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/01/2011	Health
COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/28/2011	Health
COVENANT HLTH CR CTR-BATAVIA	BATAVIA	(630) 879-4300	05/28/2010	Health
COVENANT HLTH CR CTR-BATAVIA	BATAVIA	(630) 879-4300	04/01/2011	Health
COVENANT HLTH CR CTR-BATAVIA	BATAVIA	(630) 879-4300	04/01/2011	Health
COVENANT HLTH CR CTR-BATAVIA	BATAVIA	(630) 879-4300	04/01/2011	Health

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Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

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COVENANT HLTH CR CTR-BATAVIA	BATAVIA	(630) 879-4300	04/01/2011	Health
COVENANT HLTH CR CTR-BATAVIA	BATAVIA	(630) 879-4300	04/01/2011	Health
COVENANT HLTH CR CTR- NORTHBRK	NORTHBROOK	(847) 480-6350	05/10/2010	Health

COVENANT HLTH CR CTR- NORTHBRK	NORTHBROOK	(847) 480-6350	05/21/2010	Health
COVENANT HLTH CR CTR- NORTHBRK	NORTHBROOK	(847) 480-6350	05/21/2010	Health
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health

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		sores or heal existing bed sores.	
Environmental Deficiencies	IL	Provide bedrooms that don't allow residents to see each other when privacy is needed.	Isolated
Environmental Deficiencies	IL	Have enough outside airflow.	Widesprea d
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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COVENTRY LIVING CENTER STERLING (815) 626-9020 03/01/2011 Health COVENTRY LIVING CENTER STERLING (815) 626-9020 03/01/2011 Health					
COVENTRY LIVING CENTER STERLING (815) 626-9020 03/01/2011 Health					
COVENTRY LIVING CENTER STERLING (815) 626-9020 03/01/2011 Health	COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
COVENTRY LIVING CENTER STERLING (815) 626-9020 03/01/2011 Health	COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
COVENTRY LIVING CENTER STERLING (815) 626-9020 03/01/2011 Health COVENTRY LIVING CENTER STERLING (815) 626-9020 03/01/2011 Health COVENTRY LIVING CENTER STERLING (815) 626-9020 03/01/2011 Health	COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
COVENTRY LIVING CENTER STERLING (815) 626-9020 03/01/2011 Health COVENTRY LIVING CENTER STERLING (815) 626-9020 03/01/2011 Health	COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
COVENTRY LIVING CENTER STERLING (815) 626-9020 03/01/2011 Health	COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
	COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
COVENTRY LIVING CENTER STERLING (815) 626-9020 03/01/2011 Health	COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
	COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health

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		or builds each resident's dignity and self respect.	
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Environmental Deficiencies	IL	Keep temperature levels comfortable and safe.	Widesprea d
Environmental Deficiencies	IL	Keep sound levels comfortable.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment Deficiencies	IL	Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

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COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health	
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health	
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health	
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health	
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health	
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health	
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health	

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Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Widesprea d
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

CRAWFORD COUNTY CONVALESCENT	ROBINSON	(618) 546-5638	05/05/2010	Health
CRAWFORD COUNTY CONVALESCENT	ROBINSON	(618) 546-5638	04/26/2010	Health
CRAWFORD COUNTY CONVALESCENT	ROBINSON	(618) 546-5638	04/26/2010	Health
CRESTWOOD CARE CENTRE	CRESTWOOD	(708) 371-0400	11/17/2010	Health
CRESTWOOD CARE CENTRE	CRESTWOOD	(708) 371-0400	11/17/2010	Health
CRESTWOOD CARE CENTRE	CRESTWOOD	(708) 371-0400	11/17/2010	Health
CRESTWOOD CARE CENTRE	CRESTWOOD	(708) 371-0400	11/17/2010	Health
CRESTWOOD CARE CENTRE	CRESTWOOD	(708) 371-0400	11/17/2010	Health

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		from spreading.	
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widesprea d
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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CRESTWOOD CARE CENTRE	CRESTWOOD	(708) 371-0400	11/17/2010	Health
CRESTWOOD CARE CENTRE	CRESTWOOD	(708) 371-0400	11/17/2010	Health
CRESTWOOD TERRACE	CRESTWOOD	(708) 597-5251	08/27/2010	Health
CRESTWOOD TERRACE	CRESTWOOD	(708) 597-5251	08/27/2010	Health
CRESTWOOD TERRACE	CRESTWOOD	(708) 597-5251	08/27/2010	Health
CRESTWOOD TERRACE	CRESTWOOD	(708) 597-5251	08/27/2010	Health
CRESTWOOD TERRACE	CRESTWOOD	(708) 597-5251	08/27/2010	Health
CRYSTAL PINES REHAB & HCC	CRYSTAL LAKE	(815) 459-7791	08/17/2010	Health
CRYSTAL PINES REHAB & HCC	CRYSTAL LAKE	(815) 459-7791	08/17/2010	Health

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Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Get rid of garbage properly.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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CRYSTAL PINES REHAB & HCC	CRYSTAL LAKE	(815) 459-7791	08/17/2010	Health
CRYSTAL PINES REHAB & HCC	CRYSTAL LAKE	(815) 459-7791	08/17/2010	Health
CRYSTAL PINES REHAB & HCC	CRYSTAL LAKE	(815) 459-7791	08/17/2010	Health
CUMBERLAND REHAB & HEALTH CC	GREENUP	(217) 923-3186	11/10/2010	Health

CUMBERLAND REHAB & HEALTH CC	GREENUP	(217) 923-3186	11/10/2010	Health
CUMBERLAND REHAB & HEALTH CC	GREENUP	(217) 923-3186	11/10/2010	Health
DANVILLE CARE CENTER	DANVILLE	(217) 443-2955	06/23/2010	Health
DANVILLE CARE CENTER	DANVILLE	(217) 443-2955	06/23/2010	Health

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Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Quality Care Deficiencies	IL	Give each resident care and	Isolated

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Minimal harm or potential for actual harm

Actual harm

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DANVILLE CARE CENTER	DANVILLE	(217) 443-2955	05/27/2010	Health
DANVILLE CARE CENTER	DANVILLE	(217) 443-2955	09/10/2010	Health
DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/03/2010	Health
DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/07/2010	Health
DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/07/2010	Health

DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/07/2010	Health

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Nutrition and Dietary Deficiencies	IL	services to get or keep the highest quality of life possible. Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

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Potential for minimal harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/03/2010	Health	
DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/03/2010	Health	
DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/03/2010	Health	
DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/07/2010	Health	
DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/14/2010	Health	
DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/01/2010	Health	

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Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Widesprea d
Nutrition and Dietary	IL	Make sure that residents are well	Widesprea

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Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/03/2010	Health
DECATUR MANOR HEALTHCARE	DECATUR	(217) 875-0833	09/03/2010	Health
DECATUR MANOR HEALTHCARE	DECATUR	(217) 875-0833	08/28/2010	Health
DECATUR REHAB & HEALTH CARE CENTER	DECATUR	(217) 428-7767	11/12/2010	Health
DECATUR REHAB & HEALTH CARE CENTER	DECATUR	(217) 428-7767	11/12/2010	Health
DECATUR REHAB & HEALTH CARE CENTER	DECATUR	(217) 428-7767	12/07/2010	Health
DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health
DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health

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Deficiencies		nourished.	d
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Widesprea d
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Widesprea d
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widesprea d
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern

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Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health
DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health
DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health
DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health
DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health
DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health
DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health
DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health
DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	05/09/2010	Health

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Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Pattern
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities,	Pattern

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

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NURSING				
DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	05/09/2010	Health
DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	05/09/2010	Health
DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	05/09/2010	Health
DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	05/09/2010	Health
DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	05/09/2010	Health
DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	05/09/2010	Health
DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	05/09/2010	Health
DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	04/05/2011	Health

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		right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

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NURSING				
DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	04/05/2011	Health
DIXON HEALTHCARE & REHAB CENTER	DIXON	(815) 284-3393	01/26/2011	Health
DIXON HEALTHCARE & REHAB CENTER	DIXON	(815) 284-3393	01/26/2011	Health
DIXON HEALTHCARE & REHAB CENTER	DIXON	(815) 284-3393	01/26/2011	Health
DIXON HEALTHCARE & REHAB CENTER	DIXON	(815) 284-3393	01/26/2011	Health
DIXON HEALTHCARE & REHAB CENTER	DIXON	(815) 284-3393	01/26/2011	Health
DIXON HEALTHCARE & REHAB CENTER	DIXON	(815) 284-3393	01/26/2011	Health

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		who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern
Environmental Deficiencies	IL	Keep sound levels comfortable.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d

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harm

Minimal harm or potential for actual harm

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DIXON HEALTHCARE & REHAB CENTER	DIXON	(815) 284-3393	01/26/2011	Health
DIXON HEALTHCARE & REHAB CENTER	DIXON	(815) 284-3393	01/26/2011	Health
DOLTON NURSING & REHAB	DOLTON	(708) 849-5000	04/19/2010	Health
DOLTON NURSING & REHAB	DOLTON	(708) 849-5000	04/23/2010	Health
DOLTON NURSING & REHAB	DOLTON	(708) 849-5000	04/19/2010	Health
DOLTON NURSING & REHAB	DOLTON	(708) 849-5000	04/19/2010	Health
DOLTON NURSING & REHAB	DOLTON	(708) 849-5000	04/19/2010	Health
DOLTON NURSING & REHAB	DOLTON	(708) 849-5000	04/19/2010	Health

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Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Pattern
Resident Assessment Deficiencies	IL	Make sure that all needed doctor visits are made personally by a doctor, as required.	Isolated
Resident Rights Deficiencies	IL	Provide proof that all residents' personal money which is deposited with the nursing home, is secure.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widesprea d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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DOLTON NUDCINO 8 DELIAD DOLTON (700) 040 5000 04/40/0040	l I 141-
DOLTON NURSING & REHAB DOLTON (708) 849-5000 04/19/2010	Health
DOLTON NURSING & REHAB DOLTON (708) 849-5000 04/19/2010	Health
DOLTON NURSING & REHAB DOLTON (708) 849-5000 04/19/2010	Health
DOLTON NURSING & REHAB DOLTON (708) 849-5000 04/19/2010	Health
DOUGLAS REHABILITATION & MATTOON (217) 234-6401 09/17/2010 CARE CENTER	Health
DOUGLAS REHABILITATION & MATTOON (217) 234-6401 09/17/2010 CARE CENTER	Health
DOUGLAS REHABILITATION & MATTOON (217) 234-6401 09/17/2010	Health

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Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Give each resident care and	Isolated

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Actual harm

CARE CENTER

DOUGLAS REHABILITATION & CARE CENTER	MATTOON	(217) 234-6401	09/17/2010	Health
DOUGLAS REHABILITATION & CARE CENTER	MATTOON	(217) 234-6401	09/17/2010	Health
DU PAGE CONVALESCENT CENTER	WHEATON	(630) 665-6400	09/17/2010	Health
DU PAGE CONVALESCENT CENTER	WHEATON	(630) 665-6400	09/17/2010	Health
DU PAGE CONVALESCENT CENTER	WHEATON	(630) 665-6400	09/17/2010	Health
DU PAGE CONVALESCENT CENTER	WHEATON	(630) 665-6400	09/17/2010	Health
EAST BANK CENTER, LLC	LOVES PARK	(815) 633-6810	07/01/2010	Health
EAST BANK CENTER, LLC	LOVES PARK	(815) 633-6810	07/01/2010	Health
EAST BANK CENTER, LLC	LOVES PARK	(815) 633-6810	07/01/2010	Health

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Environmental Deficiencies	IL	services to get or keep the highest quality of life possible. Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Isolated

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EAST BANK CENTER, LLC	LOVES PARK	(815) 633-6810	07/01/2010	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/12/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health

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		area is free of dangers that cause accidents.	
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Pattern

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EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	11/18/2010	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health

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		abuse, neglect or mistreatment of residents.	
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widesprea d
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Do an assessment of the resident every year.	Pattern
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's	Pattern

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EAST MOLINE NURSING & REHAB

EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/12/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health

EAST MOLINE

(309) 755-3466

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Deficiencies		that meets all of a resident's needs, with timetables and actions that can be measured.	
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that each residents' abilities to take care of themselves does not lessen, unless a change cannot be avoided.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated

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EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health

EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health

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Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents who take drugs are not given too	Isolated

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Actual harm

Minimal harm or potential for actual harm

Actual harm

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EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	11/18/2010	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	11/18/2010	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health

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		many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Hire a qualified dietician.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widesprea d
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widesprea d
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Widesprea d
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Widesprea d
Administration Deficiencies	IL	Get services outside the nursing home that meet professional standards.	Isolated

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Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EASTSIDE HEALTH & REHAB CENTER	PITTSFIELD	(217) 285-4491	05/25/2010	Health
EASTSIDE HEALTH & REHAB CENTER	PITTSFIELD	(217) 285-4491	05/25/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/17/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/15/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	10/11/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/20/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/24/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/30/2010	Health

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		standards.	
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Widesprea d
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment _Deficiencies	IL	Check and update (if needed) each resident's assessment	Isolated

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Minimal harm or potential for actual harm

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EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/30/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	10/12/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/13/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/13/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	10/15/2010	Health

EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/15/2010	Health
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Deficiencies		each resident's assessment every 3 months.	
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication	Pattern

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Minimal harm or potential for actual harm

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EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	10/11/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/15/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/15/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	10/15/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/14/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/20/2010	Health
EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	(217) 347-7781	11/19/2010	Health
EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	(217) 347-7781	11/17/2010	Health
EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	(217) 347-7781	11/19/2010	Health
EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	(217) 347-7781	11/15/2010	Health

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		errors (wrong drug, wrong dose, wrong time) to less than 5%.	
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Isolated
Administration Deficiencies	IL	Give or get lab tests to meet the needs of residents.	Isolated
Administration Deficiencies	IL	Train all employees on what to do in an emergency.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and	Isolated

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EFFINGHAM REHAB & HEALTH CARE CTR EFFINGHAM (217) 347-7781 11/19/2010 Health EFFINGHAM REHAB & HEALTH CARE CTR EFFINGHAM (217) 347-7781 11/17/2010 Health EFFINGHAM REHAB & HEALTH CARE CTR EFFINGHAM (217) 347-7781 11/19/2010 Health ELIZABETH NURSING HOME ELIZABETH (815) 858-2275 06/07/2010 Health					
EFFINGHAM REHAB & HEALTH CARE CTR EFFINGHAM (217) 347-7781 11/19/2010 Health ELIZABETH NURSING HOME ELIZABETH (815) 858-2275 06/07/2010 Health ELIZABETH NURSING HOME ELIZABETH (815) 858-2275 06/07/2010 Health ELIZABETH NURSING HOME ELIZABETH (815) 858-2275 06/07/2010 Health					
CARE CTR EFFINGHAM REHAB & HEALTH CARE CTR EFFINGHAM (217) 347-7781 11/19/2010 Health ELIZABETH NURSING HOME ELIZABETH (815) 858-2275 06/07/2010 Health ELIZABETH NURSING HOME ELIZABETH (815) 858-2275 06/07/2010 Health ELIZABETH NURSING HOME ELIZABETH (815) 858-2275 06/07/2010 Health		EFFINGHAM	(217) 347-7781	11/19/2010	Health
CARE CTR ELIZABETH NURSING HOME ELIZABETH (815) 858-2275 06/07/2010 Health ELIZABETH NURSING HOME ELIZABETH (815) 858-2275 06/07/2010 Health ELIZABETH NURSING HOME ELIZABETH (815) 858-2275 06/07/2010 Health		EFFINGHAM	(217) 347-7781	11/17/2010	Health
ELIZABETH NURSING HOME ELIZABETH (815) 858-2275 06/07/2010 Health ELIZABETH NURSING HOME ELIZABETH (815) 858-2275 06/07/2010 Health		EFFINGHAM	(217) 347-7781	11/19/2010	Health
ELIZABETH NURSING HOME ELIZABETH (815) 858-2275 06/07/2010 Health	ELIZABETH NURSING HOME	ELIZABETH	(815) 858-2275	06/07/2010	Health
	ELIZABETH NURSING HOME	ELIZABETH	(815) 858-2275	06/07/2010	Health
ELIZABETH NURSING HOME ELIZABETH (815) 858-2275 06/07/2010 Health	ELIZABETH NURSING HOME	ELIZABETH	(815) 858-2275	06/07/2010	Health
	ELIZABETH NURSING HOME	ELIZABETH	(815) 858-2275	06/07/2010	Health

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		actions that can be measured.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary	IL	Provide food in a way that meets	Isolated

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Minimal harm or potential for actual

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ELM BROOK HLTH C & REHAB CTRE	ELMHURST	(630) 530-5225	08/09/2010	Health
ELM BROOK HLTH C & REHAB CTRE	ELMHURST	(630) 530-5225	08/09/2010	Health
ELM BROOK HLTH C & REHAB CTRE	ELMHURST	(630) 530-5225	08/09/2010	Health
ELM BROOK HLTH C & REHAB CTRE	ELMHURST	(630) 530-5225	08/09/2010	Health
ELMHURST MEMORIAL HOSPITAL	ELMHURST	(630) 833-1400	11/19/2010	Health
ELMHURST MEMORIAL HOSPITAL	ELMHURST	(630) 833-1400	11/19/2010	Health
ELMHURST MEMORIAL HOSPITAL	ELMHURST	(630) 833-1400	11/19/2010	Health
ELMHURST MEMORIAL HOSPITAL	ELMHURST	(630) 833-1400	11/19/2010	Health
ELMS, THE	MACOMB	(309) 837-5482	05/06/2010	Health

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Deficiencies		a resident's needs.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL.	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated
Resident Rights Deficiencies	IL	Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration	Isolated

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ELMS, THE	MACOMB	(309) 837-5482	03/04/2011	Health
ELMS, THE	MACOMB	(309) 837-5482	03/10/2011	Health
ELMS, THE	MACOMB	(309) 837-5482	03/10/2011	Health
ELMS, THE	MACOMB	(309) 837-5482	03/10/2011	Health
ELMS, THE	MACOMB	(309) 837-5482	03/10/2011	Health
ELMS, THE	MACOMB	(309) 837-5482	03/25/2011	Health

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Resident Rights Deficiencies	IL	procedures for the administration of immunizations. Allow residents to easily see the results of the nursing home's	Widesprea d
Mistreatment Deficiencies	IL	most recent survey. 1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated

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harm

Potential for minimal harm

Minimal harm or potential for actual harm

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ELMS, THE	MACOMB	(309) 837-5482	03/25/2011	Health
ELMS, THE	MACOMB	(309) 837-5482	03/04/2011	Health
ELMWOOD TERRACE HEALTHCARE CTR	AURORA	(630) 897-3100	07/21/2010	Health
ELMWOOD TERRACE HEALTHCARE CTR	AURORA	(630) 897-3100	07/19/2010	Health
ELMWOOD TERRACE HEALTHCARE CTR	AURORA	(630) 897-3100	07/14/2010	Health
ELMWOOD TERRACE HEALTHCARE CTR	AURORA	(630) 897-3100	07/21/2010	Health
ELSTON NURSING & REHAB CENTRE	CHICAGO	(773) 545-8700	12/12/2010	Health
ELSTON NURSING & REHAB CENTRE	CHICAGO	(773) 545-8700	12/12/2010	Health
ELSTON NURSING & REHAB CENTRE	CHICAGO	(773) 545-8700	12/12/2010	Health

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Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Get services outside the nursing home that meet professional standards.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Assessment Deficiencies	IL	Provide a final summary of the resident's health status and a summary of the resident's stay, when the resident is ready to leave the nursing home.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widesprea d
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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ELSTON NURSING & REHAB CENTRE	CHICAGO	(773) 545-8700	12/12/2010	Health
ELSTON NURSING & REHAB CENTRE	CHICAGO	(773) 545-8700	12/12/2010	Health
ELSTON NURSING & REHAB CENTRE	CHICAGO	(773) 545-8700	12/12/2010	Health
ELSTON NURSING & REHAB CENTRE	CHICAGO	(773) 545-8700	12/12/2010	Health
ELSTON NURSING & REHAB CENTRE	CHICAGO	(773) 545-8700	12/12/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	06/26/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	08/16/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	06/26/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	06/26/2010	Health

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		make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Pattern

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Minimal harm or potential for actual harm

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EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	08/16/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	06/26/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	08/16/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	06/26/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	06/26/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	06/26/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	06/26/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	06/26/2010	Health

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		meet a professional standard of quality.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern

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harm			

Actual harm

Minimal harm or potential for actual harm

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Minimal harm or potential for actual harm

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Minimal harm or potential for actual harm

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Dased Off IE				
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	12/21/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	12/21/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	12/21/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	12/21/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	12/21/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	12/21/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	12/21/2010	Health
EMERITUS AT BURR RIDGE	BURR RIDGE	(630) 920-2900	04/28/2010	Health

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Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Resident Assessment	IL	Develop a complete care plan	Isolated

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Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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EMERITUS AT BURR RIDGE	BURR RIDGE	(630) 920-2900	04/28/2010	Health
EMERITUS AT BURR RIDGE	BURR RIDGE	(630) 920-2900	04/15/2010	Health
EMERITUS AT BURR RIDGE	BURR RIDGE	(630) 920-2900	04/01/2011	Health
EMERITUS AT BURR RIDGE	BURR RIDGE	(630) 920-2900	04/01/2011	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health

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Deficiencies		that meets all of a resident's needs, with timetables and actions that can be measured.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widesprea d
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Widesprea d

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Minimal harm or potential for actual harm

Potential for minimal harm

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Potential for minimal harm

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ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/04/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/05/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health

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		resident.	
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

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ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/04/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/02/2010	Health
EUNICE C SMITH NURSING HOME	ALTON	(618) 463-7330	12/01/2010	Health
EUNICE C SMITH NURSING HOME	ALTON	(618) 463-7330	12/01/2010	Health

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Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widesprea d
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widesprea d
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

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EUNICE C SMITH NURSING HOME	ALTON	(618) 463-7330	12/01/2010	Health
EUNICE C SMITH NURSING HOME	ALTON	(618) 463-7330	12/01/2010	Health
EVANSTON NURSING & REHAB CTR	EVANSTON	(847) 869-1300	11/12/2010	Health
EVANSTON NURSING & REHAB CTR	EVANSTON	(847) 869-1300	11/12/2010	Health
EVANSTON NURSING & REHAB CTR	EVANSTON	(847) 869-1300	11/07/2010	Health
EVERGREEN HEALTH CARE CENTER	EVERGREEN PARK	(708) 907-7000	09/17/2010	Health
EVERGREEN HEALTH CARE CENTER	EVERGREEN PARK	(708) 907-7000	09/17/2010	Health
EVERGREEN HEALTH CARE CENTER	EVERGREEN PARK	(708) 907-7000	09/17/2010	Health

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		procedures for the administration of immunizations.	
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Provide special eating equipment and utensils for each resident who needs them.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d

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harm

Potential for minimal harm

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EVERGREEN NURSING & REHAB CENTER	EFFINGHAM	(217) 347-7121	09/18/2010	Health
EXCEPTIONAL CARE, LLC	BURBANK	(708) 499-5400	06/16/2010	Health
EXCEPTIONAL CARE, LLC	BURBANK	(708) 499-5400	06/30/2010	Health
EXCEPTIONAL CARE, LLC	BURBANK	(708) 499-5400	06/28/2010	Health
EXCEPTIONAL CARE, LLC	BURBANK	(708) 499-5400	06/15/2010	Health
EXCEPTIONAL CARE, LLC	BURBANK	(708) 499-5400	06/28/2010	Health
EXCEPTIONAL CARE, LLC	BURBANK	(708) 499-5400	06/18/2010	Health
EXCEPTIONAL CARE, LLC	BURBANK	(708) 499-5400	06/20/2010	Health
EXCEPTIONAL CARE, LLC	BURBANK	(708) 499-5400	06/30/2010	Health

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		temperature.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d

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Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

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EXCEPTIONAL CARE, LLC	BURBANK	(708) 499-5400	06/30/2010	Health
FAIR ACRES NURSING HOME	DU QUOIN	(618) 542-4731	08/13/2010	Health
FAIR ACRES NURSING HOME	DU QUOIN	(618) 542-4731	08/13/2010	Health
FAIR ACRES NURSING HOME	DU QUOIN	(618) 542-4731	08/19/2010	Health
FAIR ACRES NURSING HOME	DU QUOIN	(618) 542-4731	08/13/2010	Health
FAIR ACRES NURSING HOME	DU QUOIN	(618) 542-4731	08/13/2010	Health
FAIR ACRES NURSING HOME	DU QUOIN	(618) 542-4731	08/13/2010	Health
FAIR ACRES NURSING HOME	DU QUOIN	(618) 542-4731	09/16/2010	Health

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		and comfortable.	
Administration Deficiencies	IL	Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.	Widesprea d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern

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Potential for minimal harm

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Actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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FAIRFIELD MEMORIAL HOSPITAL	FAIRFIELD	(618) 842-2611	12/01/2010	Health
FAIR HAVENS CHRISTIAN HOME	DECATUR	(217) 429-2551	12/15/2010	Health
FAIR HAVENS CHRISTIAN HOME	DECATUR	(217) 429-2551	12/15/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health

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		from spreading.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Do an assessment of the resident every year.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Isolated

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Minimal harm or potential for actual harm

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FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIR OAKS REHAB & HEALTHCARE	SOUTH BELOIT	(815) 389-3911	10/22/2010	Health
FAIR OAKS REHAB & HEALTHCARE	SOUTH BELOIT	(815) 389-3911	10/22/2010	Health
FAIR OAKS REHAB & HEALTHCARE	SOUTH BELOIT	(815) 389-3911	10/22/2010	Health

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		area is free of dangers that cause accidents.	
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Get rid of garbage properly.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	Follow all laws and professional standards.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	ΙL	Give the right treatment and services to residents who have mental or social problems adjusting.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Isolated

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FAIR OAKS REHAB & HEALTHCARE	SOUTH BELOIT	(815) 389-3911	10/22/2010	Health
FAIR OAKS REHAB & HEALTHCARE	SOUTH BELOIT	(815) 389-3911	10/22/2010	Health
FAIRVIEW BAPTIST HOME	DOWNERS GROVE	(630) 769-6200	10/25/2010	Health
FAIRVIEW BAPTIST HOME	DOWNERS GROVE	(630) 769-6200	10/25/2010	Health
FAIRVIEW BAPTIST HOME	DOWNERS GROVE	(630) 769-6200	10/25/2010	Health
FAIRVIEW BAPTIST HOME	DOWNERS GROVE	(630) 769-6200	10/25/2010	Health

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		area is free of dangers that cause accidents.	
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	11/22/2010	Health
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	11/22/2010	Health
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	11/22/2010	Health
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	02/22/2011	Health
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	02/22/2011	Health
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	11/22/2010	Health
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	11/22/2010	Health
FAIRVIEW CARE CENTER OF	JOLIET	(815) 725-0443	11/22/2010	Health

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Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary	IL	Hire a qualified dietician.	Widesprea

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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JOLIET FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	02/22/2011	Health
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	02/22/2011	Health
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	11/22/2010	Health
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	02/22/2011	Health
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	02/22/2011	Health
FAIRVIEW HAVEN	FAIRBURY	(815) 692-2572	11/01/2010	Health
FAIRVIEW HAVEN	FAIRBURY	(815) 692-2572	11/01/2010	Health
FAIRVIEW NURSING CENTER	DU QUOIN	(618) 542-3441	07/30/2010	Health

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Deficiencies			d
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	ΙL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Isolated
Resident Rights Deficiencies	IL	Provide proof that all residents' personal money which is deposited with the nursing home, is secure.	Pattern
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Widesprea d

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harm

Minimal harm or potential for actual harm

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FAIRVIEW NURSING CENTER	DU QUOIN	(618) 542-3441	07/30/2010	Health
FAIRVIEW NURSING CENTER	DU QUOIN	(618) 542-3441	07/30/2010	Health
FAIRVIEW NURSING CENTER	DU QUOIN	(618) 542-3441	08/02/2010	Health
FAIRVIEW NURSING CENTER	DU QUOIN	(618) 542-3441	07/30/2010	Health
FAIRVIEW NURSING PLAZA	ROCKFORD	(815) 397-5531	11/05/2010	Health
FAIRVIEW NURSING PLAZA	ROCKFORD	(815) 397-5531	11/24/2010	Health

FAIRVIEW NURSING PLAZA	ROCKFORD	(815) 397-5531	11/24/2010	Health
FAIRVIEW NURSING PLAZA	ROCKFORD	(815) 397-5531	11/24/2010	Health

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Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

FAIRVIEW NURSING PLAZA	ROCKFORD	(815) 397-5531	11/05/2010	Health
FAIRVIEW NURSING PLAZA	ROCKFORD	(815) 397-5531	11/24/2010	Health
FAIRVIEW NURSING PLAZA	ROCKFORD	(815) 397-5531	11/24/2010	Health
FAITH CARE CENTER	HIGHLAND	(618) 654-4600	01/08/2011	Health
FAITH CARE CENTER	HIGHLAND	(618) 654-4600	01/08/2011	Health
FARMINGTON COUNTRY MANOR	FARMINGTON	(309) 245-2407	07/28/2010	Health
FARMINGTON COUNTRY MANOR	FARMINGTON	(309) 245-2407	07/28/2010	Health

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Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan	Isolated

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Immediate jeopardy to resident health or safety

Actual harm

Minimal harm or potential for actual harm

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FARMINGTON COUNTRY MANOR	FARMINGTON	(309) 245-2407	07/28/2010	Health
FARMINGTON COUNTRY MANOR	FARMINGTON	(309) 245-2407	07/28/2010	Health
FARMINGTON COUNTRY MANOR	FARMINGTON	(309) 245-2407	07/28/2010	Health
FARMINGTON COUNTRY MANOR	FARMINGTON	(309) 245-2407	07/28/2010	Health
FARMINGTON COUNTRY MANOR	FARMINGTON	(309) 245-2407	07/28/2010	Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	10/01/2010	Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	10/01/2010	Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	09/21/2010	Health

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		with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment	IL	Do an assessment of the resident	Isolated

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FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231		Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	09/21/2010	Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	09/21/2010	Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	09/21/2010	Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	09/21/2010	Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	09/21/2010	Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	09/21/2010	Health

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Resident Assessment Deficiencies	IL	Do an assessment of the resident every year.	Isolated
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated

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FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	09/21/2010	Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	09/21/2010	Health
FINNIE GOOD SHEPHERD N H	GALATIA	(618) 268-4631	01/18/2011	Health
FINNIE GOOD SHEPHERD N H	GALATIA	(618) 268-4631	01/18/2011	Health

FINNIE GOOD SHEPHERD N H	GALATIA	(618) 268-4631	01/18/2011	Health

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Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated

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FINNIE GOOD SHEPHERD N H	GALATIA	(618) 268-4631	01/18/2011	Health
FINNIE GOOD SHEPHERD N H	GALATIA	(618) 268-4631	01/18/2011	Health

FLANAGAN REHABILITATION & HEALTHCARE CENTER	FLANAGAN	(815) 796-2267	06/24/2010	Health
FLANAGAN REHABILITATION & HEALTHCARE CENTER	FLANAGAN	(815) 796-2267	06/24/2010	Health
FLANAGAN REHABILITATION & HEALTHCARE CENTER	FLANAGAN	(815) 796-2267	06/24/2010	Health
FLANAGAN REHABILITATION & HEALTHCARE CENTER	FLANAGAN	(815) 796-2267	06/16/2010	Health
FLANAGAN REHABILITATION & HEALTHCARE CENTER	FLANAGAN	(815) 796-2267	06/08/2010	Health
FLANAGAN REHABILITATION &	FLANAGAN	(815) 796-2267	06/25/2010	Health

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Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual

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Dased of it				
HEALTHCARE CENTER FLORA GARDENS CARE CENTER	FLORA	(618) 662-8361	11/16/2010	Health
FLORA GARDENS CARE CENTER	FLORA	(618) 662-8361	11/16/2010	Health
FLORA REHAB & HEALTH CARE CTR	FLORA	(618) 662-8381	11/10/2010	Health
FLORA REHAB & HEALTH CARE CTR	FLORA	(618) 662-8381	11/10/2010	Health
FLORA REHAB & HEALTH CARE CTR	FLORA	(618) 662-8381	11/10/2010	Health
FLORA REHAB & HEALTH CARE	FLORA	(618) 662-8381	11/10/2010	Health

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		from spreading.	
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Make sure there is a program to	Widesprea

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

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CTR				
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health

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		prevent/deal with mice, insects, or other pests.	d
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Resident Assessment Deficiencies	IL	Get doctor orders for the resident's immediate care when admitted.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern

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Minimal harm or potential for actual harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/15/2011	Health

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		accidents.	
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widesprea d
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Administration Deficiencies	IL	Train all employees on what to do in an emergency.	Widesprea d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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Potential for minimal harm

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FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/05/2011	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/05/2011	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/05/2011	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/05/2011	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/05/2011	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/05/2011	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/05/2011	Health

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		investigate any acts or reports of abuse, neglect or mistreatment of residents.	
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to	Isolated

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/05/2011	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/05/2011	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/15/2011	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/15/2011	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/15/2011	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/15/2011	Health
FONDULAC REHABILITATION & HCC	EAST PEORIA	(309) 694-6446	08/25/2010	Health
FONDULAC REHABILITATION &	EAST PEORIA	(309) 694-6446	08/25/2010	Health

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		prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Administration Deficiencies	IL	Keep accurate and appropriate	Pattern

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FONDULAC REHABILITATION & HCC	EAST PEORIA	(309) 694-6446		Health
FOREST HILL HEALTH AND REHAB	EAST MOLINE	(309) 796-0922	12/21/2010	Health
FOREST HILL HEALTH AND REHAB	EAST MOLINE	(309) 796-0922	12/21/2010	Health
FOREST HILL HEALTH AND REHAB	EAST MOLINE	(309) 796-0922	12/21/2010	Health
FOREST HILL HEALTH AND REHAB	EAST MOLINE	(309) 796-0922	12/21/2010	Health
FOREST HILL HEALTH AND REHAB	EAST MOLINE	(309) 796-0922	12/21/2010	Health

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A location of the Deficient		IZ	D - 11
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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FOREST HILL HEALTH AND REHAB	EAST MOLINE	(309) 796-0922	12/21/2010	Health
FOREST HILL HEALTH AND REHAB	EAST MOLINE	(309) 796-0922	12/21/2010	Health
FOREST VILLA NSG & REHAB, LLC	NILES	(847) 647-6400	03/30/2011	Health
FOREST VILLA NSG & REHAB, LLC	NILES	(847) 647-6400	03/30/2011	Health
FOREST VILLA NSG & REHAB, LLC	NILES	(847) 647-6400	03/30/2011	Health
FOREST VILLA NSG & REHAB, LLC	NILES	(847) 647-6400	03/30/2011	Health
FOREST VILLA NSG & REHAB, LLC	NILES	(847) 647-6400	03/30/2011	Health
FOUNTAINVIEW	ELDORADO	(618) 273-3353	05/20/2010	Health
FOUNTAINVIEW	ELDORADO	(618) 273-3353	05/20/2010	Health

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Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Give enough notice to the resident before changing the resident's room or roommate.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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FOUNTAINVIEW	ELDORADO	(618) 273-3353	05/20/2010	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health

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		resident's family or representative; or 3) check and update the care plan.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widesprea d
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve	Widesprea d

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

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FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FRANCISCAN VILLAGE	LEMONT	(630) 243-3406	11/19/2010	Health
FRANCISCAN VILLAGE	LEMONT	(630) 243-3406	11/19/2010	Health
FRANCISCAN VILLAGE	LEMONT	(630) 243-3406	11/19/2010	Health

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Deficiencies		regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide bedrooms that don't allow residents to see each other when privacy is needed.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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FRANCISCAN VILLAGE	LEMONT	(630) 243-3406	11/19/2010	Health
FRANCISCAN VILLAGE	LEMONT	(630) 243-3406	11/19/2010	Health
FRANCISCAN VILLAGE	LEMONT	(630) 243-3406	11/19/2010	Health
FRANCISCAN VILLAGE	LEMONT	(630) 243-3406	11/19/2010	Health
FRANKFORT HEALTHCARE & REHAB CENTER	WEST FRANKFORT	(618) 932-3236	12/23/2010	Health
FRANKFORT HEALTHCARE & REHAB CENTER	WEST FRANKFORT	(618) 932-3236	12/23/2010	Health
FRANKFORT HEALTHCARE & REHAB CENTER	WEST FRANKFORT	(618) 932-3236	12/23/2010	Health
FRANKFORT TERRACE	FRANKFORT	(815) 469-3156	08/19/2010	Health
FRANKFORT TERRACE	FRANKFORT	(815) 469-3156	08/19/2010	Health

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Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Isolated

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Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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FRANKFORT TERRACE	FRANKFORT	(815) 469-3156	08/19/2010	Health
FRANKFORT TERRACE	FRANKFORT	(815) 469-3156	08/19/2010	Health
FRANKLIN GROVE NURSING CENTER	FRANKLIN GROVE	(815) 456-2374	03/11/2011	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/17/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health

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		meet a professional standard of quality.	
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated

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harm

Minimal harm or potential for actual harm

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FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FRIENDSHIP HOME	CARLINVILLE	(217) 854-9606	05/07/2010	Health
FRIENDSHIP HOME	CARLINVILLE	(217) 854-9606	05/07/2010	Health

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		grooming and hygiene.	
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas	Isolated

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Actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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FRIENDSHIP MANOR OF ST. ELMO	ST ELMO	(618) 829-5581	06/14/2010	Health
FRIENDSHIP MANOR OF ST. ELMO	ST ELMO	(618) 829-5581	06/14/2010	Health
FRIENDSHIP MANOR OF ST. ELMO	ST ELMO	(618) 829-5581	06/14/2010	Health
FRIENDSHIP MANOR OF ST. ELMO	ST ELMO	(618) 829-5581	06/14/2010	Health
FRIENDSHIP MANOR OF ST. ELMO	ST ELMO	(618) 829-5581	06/14/2010	Health
FRIENDSHIP VILLAGE- SCHAUMBURG	SCHAUMBURG	(847) 884-5000	03/31/2011	Health
FRIENDSHIP VILLAGE- SCHAUMBURG	SCHAUMBURG	(847) 884-5000	03/27/2011	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health

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Deficiencies		that covers all questions for areas that are listed in official regulations.	
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widesprea d
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health

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		the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Widesprea d
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widesprea d
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas	Pattern

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Minimal harm or potential for actual harm

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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	09/22/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health

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		that are listed in official regulations.	
Resident Assessment Deficiencies	IL	Do an assessment of the resident every year.	Pattern
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an	Isolated

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Minimal harm or potential for actual harm

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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health

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		area with special care for people with developmental disabilities or mental illness, if needed.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs	Pattern

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	08/12/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	08/12/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health

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		is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level	Widesprea d

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

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(309) 342-2103	07/01/2010	Health
(309) 342-2103	07/01/2010	Health
(309) 342-2103	07/01/2010	Health
(618) 798-3175	04/07/2011	Health
(618) 798-3175	04/07/2011	Health
(618) 798-3175	04/07/2011	Health
(618) 798-3175	03/04/2011	Health
(618) 798-3175	04/07/2011	Health
	(309) 342-2103 (309) 342-2103 (618) 798-3175 (618) 798-3175 (618) 798-3175	(309) 342-2103 07/01/2010 (309) 342-2103 07/01/2010 (618) 798-3175 04/07/2011 (618) 798-3175 04/07/2011 (618) 798-3175 04/07/2011

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		of well being for each resident.	
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern
Administration Deficiencies	IL	Train all employees on what to do in an emergency.	Isolated
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widesprea d
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern

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Minimal harm or potential for actual harm

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GATEWAY REGIONAL MED CTR SNF	GRANITE CITY	(618) 798-3175	03/21/2011	Health
GATEWAY REGIONAL MED CTR SNF	GRANITE CITY	(618) 798-3175	04/04/2011	Health
GIBSON COMMUNITY HSP ANNEX	GIBSON CITY	(217) 784-2530	05/11/2010	Health
GIBSON COMMUNITY HSP ANNEX	GIBSON CITY	(217) 784-2530	05/05/2010	Health
GILMAN HEALTHCARE CENTER	GILMAN	(815) 265-7208	09/09/2010	Health
GILMAN HEALTHCARE CENTER	GILMAN	(815) 265-7208	09/09/2010	Health
GILMAN HEALTHCARE CENTER	GILMAN	(815) 265-7208	09/09/2010	Health

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Environmental Deficiencies	IL	Keep all essential equipment working safely.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Pattern
Resident Rights Deficiencies	IL	Send and promptly deliver unopened mail to residents.	Widesprea d
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

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GILMAN HEALTHCARE CENTER	GILMAN	(815) 265-7208	09/09/2010	Health
GILMAN HEALTHCARE CENTER	GILMAN	(815) 265-7208	09/21/2010	Health
	= =	(- (-)		
GLEN BRIDGE N & REHAB CENTRE	NILES	(847) 966-9190	01/23/2011	Health

GLEN BRIDGE N & REHAB CENTRE	NILES	(847) 966-9190	01/23/2011	Health
GLEN BRIDGE N & REHAB CENTRE	NILES	(847) 966-9190	01/23/2011	Health
GLEN BRIDGE N & REHAB CENTRE	NILES	(847) 966-9190	01/23/2011	Health
GLEN BRIDGE N & REHAB CENTRE	NILES	(847) 966-9190	01/06/2011	Health
GLEN BRIDGE N & REHAB CENTRE	NILES	(847) 966-9190	01/23/2011	Health

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		change drugs that cause unwanted effects.	
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated
Nutrition and Dietary	IL	Store, cook, and give out food in	Widesprea

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual

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GLEN BRIDGE N & REHAB CENTRE	NILES	(847) 966-9190		Health
GLEN BRIDGE N & REHAB CENTRE	NILES	(847) 966-9190	01/23/2011	Health
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	(773) 338-6800	05/27/2010	Health
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	(773) 338-6800	05/27/2010	Health
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	(773) 338-6800	05/27/2010	Health
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	(773) 338-6800	05/27/2010	Health
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	(773) 338-6800	05/27/2010	Health
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	(773) 338-6800	05/27/2010	Health
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	(773) 338-6800	05/27/2010	Health
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	(773) 338-6800	05/27/2010	Health

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Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Quality Care Deficiencies	IL	Give or get dental care for each resident.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated

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CTR				
GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	(847) 498-9320	09/07/2010	Health
GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	(847) 498-9320	09/07/2010	Health
GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	(847) 498-9320	09/07/2010	Health
GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	(847) 498-9320	09/07/2010	Health
GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	(847) 498-9320	09/07/2010	Health
GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	(847) 498-9320	09/07/2010	Health
GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	(847) 498-9320	09/07/2010	Health
GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	(847) 498-9320	09/07/2010	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health

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		from spreading.	
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Widesprea d
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Pattern
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.	Widesprea d

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harm

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GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/15/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/15/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health

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Resident Rights Deficiencies	IL	Have a private telephone available for use.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated

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Potential for minimal harm

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GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	(708) 758-6200	10/21/2010	Health
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	(708) 758-6200	11/04/2010	Health
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	(708) 758-6200	10/21/2010	Health
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	(708) 758-6200	11/11/2010	Health
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	(708) 758-6200	11/11/2010	Health
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	(708) 758-6200	10/21/2010	Health
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	(708) 758-6200	10/27/2010	Health
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	(708) 758-6200	11/06/2010	Health
GOLDEN GOOD SHEPHERD HOME	GOLDEN	(217) 696-4421	11/05/2010	Health

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Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.	Isolated
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Administration Deficiencies	IL	post nurse staffing information.	Widesprea

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

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GOOD SAMARITAN - FLANAGAN	FLANAGAN	(815) 796-2288	08/03/2010	Health
GOOD SAMARITAN - FLANAGAN	FLANAGAN	(815) 796-2288	08/06/2010	Health
GOOD SAMARITAN - FLANAGAN	FLANAGAN	(815) 796-2288	08/06/2010	Health
GOOD SAMARITAN - FLANAGAN	FLANAGAN	(815) 796-2288	08/06/2010	Health
GOOD SAMARITAN - FLANAGAN	FLANAGAN	(815) 796-2288	08/06/2010	Health
GOOD SAMARITAN HOME	QUINCY	(217) 223-8717	12/01/2010	Health
GOOD SAMARITAN HOME	QUINCY	(217) 223-8717	12/01/2010	Health
GOOD SAMARITAN N H-KNOXVILLE	KNOXVILLE	(309) 289-2614	12/27/2010	Health
GOOD SAMARITAN N H-KNOXVILLE	KNOXVILLE	(309) 289-2614	12/30/2010	Health

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			d
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Resident Assessment Deficiencies	IL	Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan	Isolated

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Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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GOOD SAMARITAN N H-KNOXVILLE	KNOXVILLE	(309) 289-2614	12/30/2010	Health
GOOD SAMARITAN - PONTIAC	PONTIAC	(815) 844-5121	10/26/2010	Health
GOOD SAMARITAN - PONTIAC	PONTIAC	(815) 844-5121	10/26/2010	Health
GOOD SAMARITAN - PONTIAC	PONTIAC	(815) 844-5121	10/26/2010	Health
GOOD SAMARITAN - PONTIAC	PONTIAC	(815) 844-5121	10/26/2010	Health

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		admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Widesprea d
Resident Rights Deficiencies	IL	Quickly give a resident's personal money to the heads of his or her estate after the resident's death.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

GOOD SAMARITAN - PONTIAC	PONTIAC	(815) 844-5121	10/26/2010	Health
GOOD SAMARITAN - PONTIAC	PONTIAC	(815) 844-5121	10/21/2010	Health
GOOD SAMARITAN - PONTIAC	PONTIAC	(815) 844-5121	10/26/2010	Health
GOOD SAMARITAN SOCIETY - GENESEO VILLAGE	GENESEO	(309) 944-6424	02/20/2011	Health
GOOD SAMARITAN SOCIETY - GENESEO VILLAGE	GENESEO	(309) 944-6424	02/20/2011	Health

GOOD SAMARITAN SOCIETY - GENESEO VILLAGE	GENESEO	(309) 944-6424	02/20/2011	Health
GOOD SAMARITAN SOCIETY - MOUNT CARROLL	MOUNT CARROLL	(815) 244-7715	07/02/2010	Health
GOOD SAMARITAN SOCIETY - PROPHETS RIVERVIEW	PROPHETSTO WN	(815) 537-5175	10/27/2010	Health

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		catheter, unless it is necessary.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widesprea d
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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GOOD SAMARITAN SOCIETY - PROPHETS RIVERVIEW	PROPHETSTO WN	(815) 537-5175	10/27/2010	Health
GOOD SAMARITAN SOCIETY - PROPHETS RIVERVIEW	PROPHETSTO WN	(815) 537-5175	10/27/2010	Health
GOTTLIEB MEMORIAL HOSPITAL	MELROSE PARK	(708) 450-4908	11/12/2010	Health
GOTTLIEB MEMORIAL HOSPITAL	MELROSE PARK	(708) 450-4908	11/12/2010	Health
GOTTLIEB MEMORIAL HOSPITAL	MELROSE PARK	(708) 450-4908	11/12/2010	Health

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		property.	
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated

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GRANGE NURSING HOME	MASCOUTAH	(618) 566-2183	02/03/2011	Health
GRANGE NURSING HOME	MASCOUTAH	(618) 566-2183	02/03/2011	Health
GRANGE NURSING HOME	MASCOUTAH	(618) 566-2183	02/07/2011	Health
GRANGE NURSING HOME	MASCOUTAH	(618) 566-2183	02/07/2011	Health
GRANGE NURSING HOME	MASCOUTAH	(618) 566-2183	02/03/2011	Health
GRANGE NURSING HOME	MASCOUTAH	(618) 566-2183	02/03/2011	Health
GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health
GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health

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Resident Rights Deficiencies	IL	Provide enough notice before discharging or transferring a resident.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health
GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health
GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health
GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health
GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health
GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health

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		resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent	Isolated

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GRANITE NURSING & GRANITE CITY (618) 877-2700 11/18/2010 Health REHABILITATION GRANITE NURSING & GRANITE CITY (618) 877-2700 11/18/2010 Health
REHABILITATION
CDANITE NUIDCING 9 CDANITE CITY (649) 977 9700 11/19/2010 Hoolth
GRANITE NURSING & GRANITE CITY (618) 877-2700 11/18/2010 Health REHABILITATION
GRANITE NURSING & GRANITE CITY (618) 877-2700 11/18/2010 Health REHABILITATION
GRANITE NURSING & GRANITE CITY (618) 877-2700 11/18/2010 Health REHABILITATION
GREEK AMERICAN REHAB CARE WHEELING (847) 459-8700 02/11/2011 Health CTR
GREEK AMERICAN REHAB CARE WHEELING (847) 459-8700 02/11/2011 Health CTR
GREEK AMERICAN REHAB CARE WHEELING (847) 459-8700 02/11/2011 Health CTR
GREEK AMERICAN REHAB CARE WHEELING (847) 459-8700 02/11/2011 Health CTR

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Nutrition and Dietary IL Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.				
Deficiencies appetizing, tasty, attractive, well-cooked, and at the right temperature. Environmental Deficiencies IL Have a program to keep infection from spreading. Environmental Deficiencies IL Make sure there is a program to Pattern prevent/deal with mice, insects, or other pests. Administration Deficiencies IL Hire nurse aides who have completed required training and shown that they are skilled. Mistreatment Deficiencies IL Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property. Resident Rights Deficiencies IL Provide care in a way that keeps or builds each resident's dignity and self respect. Environmental Deficiencies IL Provide needed housekeeping and maintenance. Quality Care Deficiencies IL Give each resident care and services to get or keep the			dehydration.	
from spreading. Environmental Deficiencies IL Make sure there is a program to prevent/deal with mice, insects, or other pests. Administration Deficiencies IL Hire nurse aides who have completed required training and shown that they are skilled. Mistreatment Deficiencies IL Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property. Resident Rights Deficiencies IL Provide care in a way that keeps or builds each resident's dignity and self respect. Environmental Deficiencies IL Provide needed housekeeping and maintenance. Quality Care Deficiencies IL Give each resident care and services to get or keep the	•	IL	appetizing, tasty, attractive, well-cooked, and at the right	Pattern
prevent/deal with mice, insects, or other pests. Administration Deficiencies IL Hire nurse aides who have completed required training and shown that they are skilled. Mistreatment Deficiencies IL Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property. Resident Rights Deficiencies IL Provide care in a way that keeps or builds each resident's dignity and self respect. Environmental Deficiencies IL Provide needed housekeeping and maintenance. Quality Care Deficiencies IL Give each resident care and services to get or keep the	Environmental Deficiencies	IL		•
completed required training and shown that they are skilled. Mistreatment Deficiencies IL Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property. Resident Rights Deficiencies IL Provide care in a way that keeps or builds each resident's dignity and self respect. Environmental Deficiencies IL Provide needed housekeeping and maintenance. Quality Care Deficiencies IL Give each resident care and services to get or keep the	Environmental Deficiencies	IL	prevent/deal with mice, insects,	Pattern
mistreatment, neglect and abuse of residents and theft of residents' property. Resident Rights Deficiencies IL Provide care in a way that keeps or builds each resident's dignity and self respect. Environmental Deficiencies IL Provide needed housekeeping and maintenance. Quality Care Deficiencies IL Give each resident care and services to get or keep the	Administration Deficiencies	IL	completed required training and	Isolated
or builds each resident's dignity and self respect. Environmental Deficiencies IL Provide needed housekeeping and maintenance. Quality Care Deficiencies IL Give each resident care and services to get or keep the	Mistreatment Deficiencies	IL	mistreatment, neglect and abuse of residents and theft of residents'	Isolated
and maintenance. Quality Care Deficiencies IL Give each resident care and services to get or keep the	Resident Rights Deficiencies	IL	or builds each resident's dignity	Pattern
services to get or keep the	Environmental Deficiencies	IL	. 9	Pattern
	Quality Care Deficiencies	IL	services to get or keep the	Isolated

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Potential for minimal harm

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Potential for minimal harm

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GREEK AMERICAN REHAB CARE CTR	WHEELING	(847) 459-8700	02/11/2011	Health
GREEK AMERICAN REHAB CARE CTR	WHEELING	(847) 459-8700	02/11/2011	Health
GREEK AMERICAN REHAB CARE CTR	WHEELING	(847) 459-8700	02/11/2011	Health
GREEK AMERICAN REHAB CARE CTR	WHEELING	(847) 459-8700	02/11/2011	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/17/2010	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/17/2010	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/21/2010	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/22/2010	Health

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Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and	Isolated

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Potential for minimal harm

Minimal harm or potential for actual harm

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GREENWOOD CARE	EVANSTON	(847) 328-6503	12/17/2010	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/17/2010	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/23/2010	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/17/2010	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/21/2010	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/17/2010	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/17/2010	Health
GROSSE POINTE MANOR	NILES	(847) 647-9875	06/20/2010	Health
GROSSE POINTE MANOR	NILES	(847) 647-9875	06/20/2010	Health

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		update the care plan.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Widesprea d
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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GROSSE POINTE MANOR	NILES	(847) 647-9875	06/20/2010	Health
GROSSE POINTE MANOR	NILES	(847) 647-9875	06/20/2010	Health
GROVE LINCOLN PARK LIVING & REHAB	CHICAGO	(773) 248-6000	12/22/2010	Health
GROVE LINCOLN PARK LIVING & REHAB	CHICAGO	(773) 248-6000	12/22/2010	Health
GROVE LINCOLN PARK LIVING & REHAB	CHICAGO	(773) 248-6000	12/22/2010	Health
GROVE LINCOLN PARK LIVING & REHAB	CHICAGO	(773) 248-6000	12/22/2010	Health
GROVE LINCOLN PARK LIVING & REHAB	CHICAGO	(773) 248-6000	12/22/2010	Health
GROVE NORTH LIVING & REHAB CTR	SKOKIE	(847) 679-2322	08/11/2010	Health

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		meet a professional standard of quality.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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GROVE NORTH LIVING & REHAB CTR	SKOKIE	(847) 679-2322	09/16/2010	Health
GROVE NORTH LIVING & REHAB CTR	SKOKIE	(847) 679-2322	09/17/2010	Health
GROVE NORTH LIVING & REHAB CTR	SKOKIE	(847) 679-2322	09/15/2010	Health
GROVE NORTH LIVING & REHAB CTR	SKOKIE	(847) 679-2322	09/16/2010	Health
GROVE NORTH LIVING & REHAB CTR	SKOKIE	(847) 679-2322	09/10/2010	Health
GROVE OF EVANSTON	EVANSTON	(847) 316-3320	03/13/2011	Health
GROVE OF EVANSTON	EVANSTON	(847) 316-3320	03/09/2011	Health
GROVE OF EVANSTON	EVANSTON	(847) 316-3320	03/08/2011	Health
GROVE OF EVANSTON	EVANSTON	(847) 316-3320	03/09/2011	Health

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Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to	Pattern

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Minimal harm or potential for actual harm

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GROVE OF EVANSTON	EVANSTON	(847) 316-3320	03/09/2011	Health
GROVE OF EVANSTON	EVANSTON	(847) 316-3320	03/09/2011	Health
GROVE OF LA GRANGE PARK	LA GRANGE PARK	(708) 354-7300	09/27/2010	Health
GROVE OF LA GRANGE PARK	LA GRANGE PARK	(708) 354-7300	09/27/2010	Health
GROVE OF LA GRANGE PARK	LA GRANGE PARK	(708) 354-7300	09/27/2010	Health

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		residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	ΙL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern

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harm

Minimal harm or potential for actual harm

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GROVE OF LA GRANGE PARK	LA GRANGE PARK	(708) 354-7300	09/27/2010	Health
HALLMARK HOUSE NURSING CENTER	PEKIN	(309) 347-3121	10/01/2010	Health
HALLMARK HOUSE NURSING CENTER	PEKIN	(309) 347-3121	10/15/2010	Health
HALLMARK HOUSE NURSING CENTER	PEKIN	(309) 347-3121	10/15/2010	Health
HAMILTON MEMORIAL NURSING CTR	MCLEANSBORO	(618) 643-2325	10/22/2010	Health
HAMILTON MEMORIAL NURSING CTR	MCLEANSBORO	(618) 643-2325	10/22/2010	Health
H & J VONDERLIETH LVG CTR, THE	MOUNT PULASKI	(217) 792-3218	10/14/2010	Health
HANCOCK COUNTY NURSING	CARTHAGE	(217) 357-6566	05/24/2010	Health

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Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widesprea d
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widesprea d
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Pattern
Resident Rights Deficiencies	IL	Tell each resident who can get	Widesprea

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

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HOME

HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	05/24/2010	Health
HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	05/25/2010	Health
HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	05/25/2010	Health
HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	05/26/2010	Health
HANCOCK COUNTY NURSING	CARTHAGE	(217) 357-6566	06/14/2010	Health

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		Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widesprea d
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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HOME

HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	07/05/2010	Health
HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	06/15/2010	Health
HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	07/05/2010	Health
HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	07/05/2010	Health
HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	05/25/2010	Health
HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	05/25/2010	Health
HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	05/31/2010	Health
HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	05/21/2010	Health

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		meet a professional standard of quality.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Isolated

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harm

Minimal harm or potential for actual harm

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HARBOR CREST HOME	FULTON	(815) 589-3411	05/10/2010	Health
HARBOR CREST HOME	FULTON	(815) 589-3411	05/10/2010	Health
HARBOR CREST HOME	FULTON	(815) 589-3411	05/10/2010	Health
HARBOR CREST HOME	FULTON	(815) 589-3411	05/10/2010	Health
HARBOR CREST HOME	FULTON	(815) 589-3411	05/10/2010	Health
HARBOR CREST HOME	FULTON	(815) 589-3411	05/10/2010	Health
HARMONY NURSING & REHAB CENTER	CHICAGO	(773) 588-9500	12/09/2010	Health
HARMONY NURSING & REHAB CENTER	CHICAGO	(773) 588-9500	12/09/2010	Health
HARMONY NURSING & REHAB	CHICAGO	(773) 588-9500	12/09/2010	Health

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Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Isolated
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual

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HARMONY NURSING & REHAB CENTER	CHICAGO	(773) 588-9500		Health
HARMONY NURSING & REHAB CENTER	CHICAGO	(773) 588-9500	12/09/2010	Health
HARVARD MEMORIAL HOSPITAL	HARVARD	(815) 943-2967	01/28/2011	Health
HARVARD MEMORIAL HOSPITAL	HARVARD	(815) 943-2967	01/28/2011	Health
HARVARD MEMORIAL HOSPITAL	HARVARD	(815) 943-2967	01/28/2011	Health
HAVANA HEALTH CARE CENTER	HAVANA	(309) 543-6121	05/18/2010	Health
HEARTHSTONE MANOR	WOODSTOCK	(815) 338-1749	09/29/2010	Health
HEARTHSTONE MANOR	WOODSTOCK	(815) 338-1749	10/15/2010	Health
HEARTLAND CHRISTIAN VILLAGE	NEOGA	(217) 895-2665	07/19/2010	Health

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Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Mistreatment Deficiencies	IL	Hire only people who have no legal history of abusing,	Isolated

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Minimal harm or potential for actual

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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HEARTLAND CHRISTIAN VILLAGE	NEOGA	(217) 895-2665	07/19/2010	Health
HEARTLAND OF CANTON	CANTON	(309) 647-6135	09/10/2010	Health
HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	10/01/2010	Health

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		legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

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HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health

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Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/15/2010	Health
HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	10/01/2010	Health
HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
HEARTLAND OF GALESBURG	GALESBURG	(309) 343-2166	01/13/2011	Health

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		increase range of motion.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest	Isolated

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Actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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HEARTLAND OF GALESBURG GALESBURG	(309) 343-2166	01/13/2011	Health
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HEARTLAND OF HENRY	HENRY	(309) 364-3905	09/24/2010	Health
HEARTLAND OF MACOMB	MACOMB	(309) 833-5555	01/14/2011	Health
HEARTLAND OF MOLINE	MOLINE	(309) 764-6744	02/24/2011	Health
HEARTLAND OF MOLINE	MOLINE	(309) 764-6744	02/07/2011	Health
HEARTLAND OF MOLINE	MOLINE	(309) 764-6744	02/24/2011	Health
HEARTLAND OF NORMAL	NORMAL	(309) 452-4406	12/17/2010	Health

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		possible quality of life.	
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL .	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Resident Rights Deficiencies	IL	Immediately tell the resident,	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual

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HEARTLAND OF NORMAL	NORMAL	(309) 452-4406	12/17/2010	Health
HEARTLAND OF NORMAL	NORMAL	(309) 452-4406	12/17/2010	Health
HEARTLAND OF NORMAL	NORMAL	(309) 452-4406	12/17/2010	Health
HEARTLAND OF PAXTON	PAXTON	(217) 379-4361	02/24/2011	Health
HEARTLAND OF PEORIA	PEORIA	(309) 693-8777	12/17/2010	Health

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		doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Resident Assessment Deficiencies	IL	Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and	Isolated

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harm

Minimal harm or potential for actual harm

HEARTLAND OF PEORIA	PEORIA	(309) 693-8777	12/17/2010	Health	
HEARTLAND OF RIVERVIEW	EAST PEORIA	(309) 694-9865	09/29/2010	Health	
HEATHER HEALTH CARE CENTER	HARVEY	(708) 333-9550	03/25/2011	Health	
HEATHER HEALTH CARE CENTER	HARVEY	(708) 333-9550	03/25/2011	Health	
HEATHER HEALTH CARE CENTER	HARVEY	(708) 333-9550	03/25/2011	Health	
HEATHER HEALTH CARE CENTER	HARVEY	(708) 333-9550	03/25/2011	Health	

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		actions that can be measured.	
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike	Widesprea

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Potential for minimal harm

HEATHER HEALTH CARE CENTER	HARVEY	(708) 333-9550	03/25/2011	Health
HEATHER HEALTH CARE CENTER	HARVEY	(708) 333-9550	03/25/2011	Health
HEATHER HEALTH CARE CENTER	HARVEY	(708) 333-9550	03/25/2011	Health
HEATHER HEALTH CARE CENTER	HARVEY	(708) 333-9550	03/25/2011	Health
HEATHER HEALTH CARE CENTER	HARVEY	(708) 333-9550	03/25/2011	Health
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/11/2010	Health
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/25/2010	Health
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/17/2010	Health

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		surroundings.	d
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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BELLEVILLE				
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/11/2010	Health
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/11/2010	Health
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/21/2010	Health
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/17/2010	Health
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/17/2010	Health
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/17/2010	Health

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		surroundings.	
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a	Pattern

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harm

Minimal harm or potential for actual harm

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HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/11/2010	Health
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	05/26/2010	Health
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/15/2010	Health
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/02/2010	Health

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		catheter, unless it is necessary.	
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right	Pattern

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Minimal harm or potential for actual harm

HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/11/2010	Health
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/11/2010	Health
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/11/2010	Health
HELIA HEALTHCARE OF BENTON	BENTON	(618) 439-3500	07/01/2010	Health
HELIA HEALTHCARE OF BENTON	BENTON	(618) 439-3500	07/02/2010	Health
HELIA HEALTHCARE OF BENTON	BENTON	(618) 439-3500	07/06/2010	Health
HELIA HEALTHCARE OF BENTON	BENTON	(618) 439-3500	07/03/2010	Health
HELIA HEALTHCARE OF BENTON	BENTON	(618) 439-3500	07/09/2010	Health

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		temperature.	
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

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HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health

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		area is safe, easy to use, clean and comfortable.	
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern

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Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health

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Resident Assessment Deficiencies	IL	Get doctor orders for the resident's immediate care when admitted.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home	Isolated

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HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF	CHAMPAIGN	(217) 352-0516	12/03/2010	Health

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		without a catheter is not given a catheter, unless it is necessary.	
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Pattern
Resident Rights Deficiencies	IL	Properly hold, secure and	Pattern

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Actual harm

Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516		Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	11/17/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	11/15/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	12/03/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	12/03/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	12/03/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	12/03/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	12/03/2010	Health

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Resident Rights Deficiencies	ΪL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Resident Rights Deficiencies	IL	Provide proof that all residents' personal money which is deposited with the nursing home, is secure.	Widesprea d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widesprea d
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment Deficiencies	IL	Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	12/03/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	11/15/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	12/03/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	12/03/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	12/03/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health

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Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Have enough outside airflow.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	02/05/2011	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health

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Deficiencies		that covers all questions for areas that are listed in official regulations.	
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home	Isolated

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harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health

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		without a catheter is not given a catheter, unless it is necessary.	
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Pattern
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

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HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	02/05/2011	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health

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Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widesprea d
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects,	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
HELIA SOUTHBEET HEALTHCARE	DLLLLVILLL	(010) 211-1100	00/13/2010	Health

HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health

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		prevent/deal with mice, insects, or other pests.	
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who	Pattern

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health

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Quality Care Deficiencies	IL	cannot care for themselves receive help with eating/drinking, grooming and hygiene. Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
HERITAGE MANOR-DWIGHT	DWIGHT	(815) 584-1240	06/13/2010	Health
HERITAGE MANOR-DWIGHT	DWIGHT	(815) 584-1240	06/13/2010	Health
HERITAGE MANOR-DWIGHT	DWIGHT	(815) 584-1240	06/13/2010	Health
HERITAGE MANOR-DWIGHT	DWIGHT	(815) 584-1240	06/13/2010	Health

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		from spreading.	
Environmental Deficiencies	IL	Provide at least one room to use as a dining room and for activities, that is a good size, with good lighting, airflow and furniture.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or	Pattern

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harm

Potential for minimal harm

Minimal harm or potential for actual harm

HERITAGE MANOR-ELGIN	ELGIN	(847) 697-6636	01/10/2011	Health
HERITAGE MANOR-ELGIN	ELGIN	(847) 697-6636	01/10/2011	Health
HERITAGE MANOR-ELGIN	ELGIN	(847) 697-6636	01/10/2011	Health
HERITAGE MANOR-EL PASO	EL PASO	(309) 527-6240	02/25/2011	Health
HERITAGE MANOR-GIBSON CITY	GIBSON CITY	(217) 784-4257	03/02/2011	Health
HERITAGE MANOR-GIBSON CITY	GIBSON CITY	(217) 784-4257	03/02/2011	Health

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Resident Rights Deficiencies	IL	change drugs that cause unwanted effects. Provide care in a way that keeps	Isolated
		or builds each resident's dignity and self respect.	
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Resident Rights Deficiencies	IL	Let the resident refuse treatment or refuse to take part in an experiment.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated

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Minimal harm or potential for actual harm

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HERITAGE MANOR-GIBSON CITY	GIBSON CITY	(217) 784-4257	03/02/2011	Health
HERITAGE MANOR-GIBSON CITY	GIBSON CITY	(217) 784-4257	03/02/2011	Health

HERITAGE MANOR-GIBSON CITY	GIBSON CITY	(217) 784-4257	03/02/2011	Health
HERITAGE MANOR-GIBSON CITY	GIBSON CITY	(217) 784-4257	03/22/2011	Health
HERITAGE MANOR-GILLESPIE	GILLESPIE	(217) 839-2171	05/16/2010	Health
HERITAGE MANOR-GILLESPIE	GILLESPIE	(217) 839-2171	05/16/2010	Health

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Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Widesprea d
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or	Isolated

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Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

HERITAGE MANOR-SPRINGFIELD	SPRINGFIELD	(217) 789-0930	06/08/2010	Health
HERITAGE MANOR-SPRINGFIELD	SPRINGFIELD	(217) 789-0930	06/07/2010	Health
HERITAGE MANOR-SPRINGFIELD	SPRINGFIELD	(217) 789-0930	06/06/2010	Health
HERITAGE MANOR-SPRINGFIELD	SPRINGFIELD	(217) 789-0930	06/05/2010	Health
HERITAGE MANOR-SPRINGFIELD	SPRINGFIELD	(217) 789-0930	06/06/2010	Health
HERITAGE NURSING HOME	CHICAGO	(773) 769-2626	12/24/2010	Health
HERITAGE NURSING HOME	CHICAGO	(773) 769-2626	12/24/2010	Health
HERITAGE NURSING HOME	CHICAGO	(773) 769-2626	12/24/2010	Health

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		change drugs that cause unwanted effects.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated

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Minimal harm or potential for actual harm

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HERITAGE NURSING HOME	CHICAGO	(773) 769-2626	12/24/2010	Health
HERITAGE NURSING HOME	CHICAGO	(773) 769-2626	12/24/2010	Health
HERITAGE NURSING HOME	CHICAGO	(773) 769-2626	12/24/2010	Health
HERITAGE NURSING HOME	CHICAGO	(773) 769-2626	12/24/2010	Health
HERITAGE SQUARE	DIXON	(815) 288-2251	09/03/2010	Health
HERITAGE SQUARE	DIXON	(815) 288-2251	09/02/2010	Health
HERITAGE SQUARE	DIXON	(815) 288-2251	08/30/2010	Health
HERRIN REHAB & NURSING CENTER	HERRIN	(618) 942-2525	10/08/2010	Health

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		regulations.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

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Minimal harm or potential for actual harm

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HERRIN REHAB & NURSING CENTER	HERRIN	(618) 942-2525	10/08/2010	Health
HERRIN REHAB & NURSING CENTER	HERRIN	(618) 942-2525	10/08/2010	Health

HERRIN REHAB & NURSING CENTER	HERRIN	(618) 942-2525	10/08/2010	Health
HERRIN REHAB & NURSING CENTER	HERRIN	(618) 942-2525	10/08/2010	Health
HERRIN REHAB & NURSING CENTER	HERRIN	(618) 942-2525	10/08/2010	Health
HERRIN REHAB & NURSING CENTER	HERRIN	(618) 942-2525	10/08/2010	Health

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Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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HERRIN REHAB & NURSING CENTER	HERRIN	(618) 942-2525	10/08/2010	Health
HERRIN REHAB & NURSING CENTER	HERRIN	(618) 942-2525	10/08/2010	Health
HICKORY NURSING PAVILION	HICKORY HILLS	(708) 598-4040	01/10/2011	Health
HICKORY NURSING PAVILION	HICKORY HILLS	(708) 598-4040	01/10/2011	Health
HICKORY NURSING PAVILION	HICKORY HILLS	(708) 598-4040	01/10/2011	Health
HICKORY NURSING PAVILION	HICKORY HILLS	(708) 598-4040	01/10/2011	Health
HICKORY NURSING PAVILION	HICKORY HILLS	(708) 598-4040	01/10/2011	Health

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Environmental Deficiencies IL	Provide rooms that are big enough for each resident.	Widesprea d
Environmental Deficiencies IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Resident Rights Deficiencies IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Mistreatment Deficiencies IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment IL Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
	Give professional services that	Isolated

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Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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LUOKODY NILIDOINO DAVILIONI		(700) 500 4040	04/40/0044	l I s a lid
HICKORY NURSING PAVILION	HICKORY HILLS	(708) 598-4040	01/10/2011	Health
HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health

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		meet a professional standard of quality.	
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment	ΙL	1) Develop a complete care plan	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health

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Deficiencies		within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern

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harm
Minimal harm or potential for actual harm
Actual harm
Minimal harm or potential for actual harm
Actual harm
Minimal harm or potential for actual harm
Minimal harm or potential for actual harm

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HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	11/29/2010	Health
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	11/29/2010	Health
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	11/29/2010	Health
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	11/29/2010	Health
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	01/17/2011	Health
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	11/29/2010	Health

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Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

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HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	11/29/2010	Health
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	01/17/2011	Health
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	11/29/2010	Health
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	11/29/2010	Health
HILLCREST HOME	GENESEO	(309) 944-2147	05/26/2010	Health
HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health

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		ulcers) and help restore eating skills, if possible.	
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care	Isolated

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Actual harm

Minimal harm or potential for actual harm

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HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/08/2011	Health
HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
HILLCREST NURSING & REHAB	JOLIET	(815) 727-4794	01/07/2011	Health

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Resident Rights Deficiencies	IL	schedules and health care according to his or her interests, assessment, and plan of care. Make sure that each resident has the right to join in social, religious, and community	Isolated
Environmental Deficiencies	IL	activities. Provide needed housekeeping and maintenance.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Develop/implement required	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual

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HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
HILLCREST RETIREMENT VILLAGE	ROUND LAKE BEACH	(847) 546-5300	09/21/2010	Health
HILLCREST RETIREMENT VILLAGE	ROUND LAKE BEACH	(847) 546-5300	10/05/2010	Health
HILLCREST RETIREMENT VILLAGE	ROUND LAKE BEACH	(847) 546-5300	09/24/2010	Health
HILLCREST RETIREMENT VILLAGE	ROUND LAKE BEACH	(847) 546-5300	09/30/2010	Health
HILLCREST RETIREMENT VILLAGE	ROUND LAKE BEACH	(847) 546-5300	10/01/2010	Health
HILLCREST RETIREMENT VILLAGE	ROUND LAKE BEACH	(847) 546-5300	10/01/2010	Health
HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health

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		procedures for the administration of immunizations.	
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widesprea d
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated

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harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health
HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health
HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health

HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health
HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health
HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health

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		physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a	Isolated

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health
HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health
HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health
HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	08/20/2010	Health

HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health

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		catheter, unless it is necessary.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated

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Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/13/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/15/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health

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		need to alter treatment significantly, or the resident must be transferred or discharged.	
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Widesprea d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/13/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	11/04/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/15/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health

HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health

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		resident.	
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health

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		highest quality of life possible.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents who take drugs are not given too	Pattern

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/15/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	11/01/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health

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		take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	ΪL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	ΪL	Be designed, built, equipped, or well kept to protect the health and safety of residents, workers, and the public.	Pattern

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

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HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/20/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	01/01/1900	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/20/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HITZ MEMORIAL HOME	ALHAMBRA	(618) 488-2355	10/28/2010	Health
HITZ MEMORIAL HOME	ALHAMBRA	(618) 488-2355	10/27/2010	Health

HITZ MEMORIAL HOME	ALHAMBRA	(618) 488-2355	10/28/2010	Health
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Environmental Deficiencies	IL	Keep all essential equipment working safely.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widesprea d
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and	Isolated

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Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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HITZ MEMORIAL HOME	ALHAMBRA	(618) 488-2355	10/28/2010	Health
HITZ MEMORIAL HOME	ALHAMBRA	(618) 488-2355	10/28/2010	Health
HITZ MEMORIAL HOME	ALHAMBRA	(618) 488-2355	10/28/2010	Health
HITZ MEMORIAL HOME	ALHAMBRA	(618) 488-2355	10/29/2010	Health
HOLY FAMILY NURSING & REHAB CENTER	DES PLAINES	(847) 296-3335	12/30/2010	Health
HOLY FAMILY NURSING & REHAB CENTER	DES PLAINES	(847) 296-3335	12/30/2010	Health
HOLY FAMILY NURSING & REHAB CENTER	DES PLAINES	(847) 296-3335	12/30/2010	Health
HOLY FAMILY NURSING & REHAB CENTER	DES PLAINES	(847) 296-3335	12/30/2010	Health

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		services to get or keep the highest quality of life possible.	
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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HOME BRIDGE CENTER	BELVIDERE	(815) 547-5451	06/25/2010	Health
HOME BRIDGE CENTER	BELVIDERE	(815) 547-5451	06/25/2010	Health
HOME BRIDGE CENTER	BELVIDERE	(815) 547-5451	06/25/2010	Health
HOME BRIDGE CENTER	BELVIDERE	(815) 547-5451	06/25/2010	Health
HOPE CREEK CARE CENTER	EAST MOLINE	(309) 796-6600	09/19/2010	Health
HOPE CREEK CARE CENTER	EAST MOLINE	(309) 796-6600	09/19/2010	Health

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Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Widesprea d
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated

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Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Immediate jeopardy to resident health or safety

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HOPE CREEK CARE CENTER	EAST MOLINE	(309) 796-6600	09/19/2010	Health
HOPE CREEK CARE CENTER	EAST MOLINE	(309) 796-6600	09/19/2010	Health
HOPE CREEK CARE CENTER	EAST MOLINE	(309) 796-6600	09/19/2010	Health
HOPE CREEK CARE CENTER	EAST MOLINE	(309) 796-6600	09/19/2010	Health
HOPE CREEK CARE CENTER	EAST MOLINE	(309) 796-6600	09/19/2010	Health
ILLINOIS KNIGHTS TEMPLAR HA	PAXTON	(217) 379-2116	02/16/2011	Health

ILLINOIS KNIGHTS TEMPLAR HA	PAXTON	(217) 379-2116	02/22/2011	Health
IMBODEN CREEK LIVING CENTER	DECATUR	(217) 422-6464	07/28/2010	Health

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Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give professional services that	Pattern

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Actual harm

Minimal harm or potential for actual

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IMBODEN CREEK LIVING CENTER	DECATUR	(217) 422-6464	07/28/2010	Health
IMBODEN CREEK LIVING CENTER	DECATUR	(217) 422-6464	08/01/2010	Health
IMBODEN CREEK LIVING CENTER	DECATUR	(217) 422-6464	07/28/2010	Health
IMPERIAL GROVE PAVILION, THE	CHICAGO	(773) 248-9300	06/09/2010	Health
IMPERIAL GROVE PAVILION, THE	CHICAGO	(773) 248-9300	06/09/2010	Health
IMPERIAL GROVE PAVILION, THE	CHICAGO	(773) 248-9300	06/09/2010	Health
IMPERIAL GROVE PAVILION, THE	CHICAGO	(773) 248-9300	06/09/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health

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		meet a professional standard of quality.	
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Rights Deficiencies	IL	Let residents give themselves their drugs if they are able.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless	Isolated

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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REHAB CENTER

INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health

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		physical restraints, unless needed for medical treatment.	
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Actual harm

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INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	12/03/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	12/03/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	12/03/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	12/03/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	12/03/2010	Health
IROQUOIS RESIDENT HOME, THE	WATSEKA	(815) 432-7768	07/19/2010	Health
IROQUOIS RESIDENT HOME, THE	WATSEKA	(815) 432-7768	07/16/2010	Health

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Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary	IL	Make sure that residents are well	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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IROQUOIS RESIDENT HOME, THE	WATSEKA	(815) 432-7768		Health
IROQUOIS RESIDENT HOME, THE	WATSEKA	(815) 432-7768	07/21/2010	Health
IROQUOIS RESIDENT HOME, THE	WATSEKA	(815) 432-7768	07/16/2010	Health
JACKSON HEIGHTS NURSING HOME	FARMER CITY	(309) 928-2118	03/18/2011	Health
JACKSON HEIGHTS NURSING HOME	FARMER CITY	(309) 928-2118	03/18/2011	Health
JACKSON HEIGHTS NURSING HOME	FARMER CITY	(309) 928-2118	03/28/2011	Health
JACKSON SQUARE N & REHAB CTR	CHICAGO	(773) 921-8000	07/12/2010	Health
JACKSON SQUARE N & REHAB CTR	CHICAGO	(773) 921-8000	07/12/2010	Health
JACKSON SQUARE N & REHAB CTR	CHICAGO	(773) 921-8000	07/12/2010	Health
JACKSON SQUARE N & REHAB CTR	CHICAGO	(773) 921-8000	07/12/2010	Health
JACKSON SQUARE N & REHAB CTR	CHICAGO	(773) 921-8000	07/12/2010	Health

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Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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JACKSON SQUARE N & REHAB CTR	CHICAGO	(773) 921-8000	07/12/2010	Health
JACKSON SQUARE N & REHAB CTR	CHICAGO	(773) 921-8000	07/12/2010	Health
JACKSON SQUARE N & REHAB CTR	CHICAGO	(773) 921-8000	07/12/2010	Health
JACKSON SQUARE N & REHAB CTR	CHICAGO	(773) 921-8000	07/12/2010	Health
JACKSONVILLE CNV CENTER	JACKSONVILLE	(217) 243-6451	06/11/2010	Health
JACKSONVILLE CNV CENTER	JACKSONVILLE	(217) 243-6451	06/11/2010	Health
JERSEYVILLE MANOR	JERSEYVILLE	(618) 498-6441	11/23/2010	Health
JERSEYVILLE MANOR	JERSEYVILLE	(618) 498-6441	12/13/2010	Health

JERSEYVILLE MANOR	JERSEYVILLE	(618) 498-6441	12/13/2010	Health

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Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Resident Rights Deficiencies	IL	Provide enough notice before discharging or transferring a resident.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the	Isolated

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Minimal harm or potential for actual harm

Actual harm

JERSEYVILLE MANOR	JERSEYVILLE	(618) 498-6441	12/13/2010	Health
JERSEYVILLE MANOR	JERSEYVILLE	(618) 498-6441	12/13/2010	Health
JERSEYVILLE MANOR	JERSEYVILLE	(618) 498-6441	12/13/2010	Health
JERSEYVILLE MANOR	JERSEYVILLE	(618) 498-6441	12/13/2010	Health
JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health
JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health

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		services to get or keep the highest quality of life possible.	
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern

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Actual harm

Minimal harm or potential for actual harm

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JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health
JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health
JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health
JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health
JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health
JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health
JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health
JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health
JONESBORO REHABILITATION & HCC	JONESBORO	(618) 833-7093	12/13/2010	Health

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Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Make sure that private space is available in the nursing home for resident groups or residents' families to meet.	Pattern
Resident Assessment Deficiencies	IL	Get doctor orders for the resident's immediate care when admitted.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Widesprea d
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan within 7 days of each resident's	Pattern

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Minimal harm or potential for actual harm

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HCC				
JONESBORO REHABILITATION & HCC	JONESBORO	(618) 833-7093	12/13/2010	Health
JONESBORO REHABILITATION & HCC	JONESBORO	(618) 833-7093	12/13/2010	Health
JONESBORO REHABILITATION & HCC	JONESBORO	(618) 833-7093	12/10/2010	Health
JONESBORO REHABILITATION & HCC	JONESBORO	(618) 833-7093	12/13/2010	Health
JONESBORO REHABILITATION &	JONESBORO	(618) 833-7093	12/13/2010	Health

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Deficiencies		within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL.	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home	Isolated

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harm
Minimal harm or potential for actual harm
Actual harm
Minimal harm or potential for actual harm
Minimal harm or potential for actual harm

Minimal harm or potential for actual

HCC

JONESBORO REHABILITATION &	JONESBORO	(618) 833-7093	12/13/2010	Health
HCC				

JONESBORO REHABILITATION & HCC	JONESBORO	(618) 833-7093	12/13/2010	Health
JONESBORO REHABILITATION & HCC	JONESBORO	(618) 833-7093	12/13/2010	Health
JONESBORO REHABILITATION & HCC	JONESBORO	(618) 833-7093	12/13/2010	Health
KANKAKEE TERRACE	BOURBONNAIS	(815) 939-0910	08/20/2010	Health
KANKAKEE TERRACE	BOURBONNAIS	(815) 939-0910	08/28/2010	Health
KANKAKEE TERRACE	BOURBONNAIS	(815) 939-0910	09/01/2010	Health
KEWANEE CARE HOME	KEWANEE	(309) 853-4429	06/09/2010	Health

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		area is free of dangers that cause accidents.	
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the	Widesprea

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

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KEWANEE CARE HOME	KEWANEE	(309) 853-4429		Health
KEWANEE CARE HOME	KEWANEE	(309) 853-4429	06/02/2010	Health
KEWANEE CARE HOME	KEWANEE	(309) 853-4429	05/27/2010	Health
KEWANEE CARE HOME	KEWANEE	(309) 853-4429	05/31/2010	Health
KEWANEE CARE HOME	KEWANEE	(309) 853-4429	05/19/2010	Health
KEWANEE CARE HOME	KEWANEE	(309) 853-4429	06/01/2010	Health
KEWANEE CARE HOME	KEWANEE	(309) 853-4429	05/27/2010	Health
KEWANEE CARE HOME	KEWANEE	(309) 853-4429	06/09/2010	Health
KEWANEE CARE HOME	KEWANEE	(309) 853-4429	06/09/2010	Health
KNOX COUNTY NURSING HOME	KNOXVILLE	(309) 289-2338	06/23/2010	Health

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Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widesprea d
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern

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Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

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KNOX COUNTY NURSING HOME	KNOXVILLE	(309) 289-2338	06/04/2010	Health
KNOX COUNTY NURSING HOME	KNOXVILLE	(309) 289-2338	05/20/2010	Health
LA HARPE DAVIER HLTH CARE CENTER	LA HARPE	(217) 659-3222	12/10/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	09/27/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	09/27/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health

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		highest quality of life possible.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Resident Rights Deficiencies	IL	Provide enough notice before discharging or transferring a resident.	Isolated

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Actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
		(0.1-1)		
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health

LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING	NORTHBROOK	(847) 564-0505	10/18/2010	Health

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Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Widesprea d
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widesprea d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Give professional services that	Isolated

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Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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CTR				
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/01/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health

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		meet a professional standard of quality.	
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right	Pattern

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	09/28/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health

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		temperature.	
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widesprea d
Administration Deficiencies	IL	Have a detailed, written plan for disasters and emergencies.	Widesprea d

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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CTR

LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/09/2010	Health
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LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/07/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health

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		disasters and emergencies.	d
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widesprea d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Widesprea d
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's	Isolated

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harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health

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		needs, with timetables and actions that can be measured.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause	Isolated

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/09/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/01/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/01/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/01/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
LAKE FOREST PLACE	LAKE FOREST	(847) 604-6700	02/11/2011	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	05/01/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	04/26/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	05/06/2010	Health

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		unwanted effects.	
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widesprea d
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Administration Deficiencies	IL	Choose a doctor to be the medical director.	Widesprea d
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Provide social services for related	Isolated

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Potential for minimal harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	04/26/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	04/26/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	05/05/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	05/04/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	04/26/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	04/26/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	04/26/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	05/03/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	04/28/2010	Health

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		medical problems to help each resident achieve the highest possible quality of life.	
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Pattern

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harm

Minimal harm or potential for actual harm

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LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	05/06/2010	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	05/06/2010	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	05/06/2010	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	05/06/2010	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	05/06/2010	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	05/06/2010	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health

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		State requires.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's	Isolated

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Minimal harm or potential for actual harm

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CENTER				
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health
LAKE SHORE HLTHCARE &REHAB	CHICAGO	(773) 973-7200	12/12/2010	Health

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Deficiencies		that meets all of a resident's needs, with timetables and actions that can be measured.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Resident Rights Deficiencies	IL	Tell the resident completely about	Isolated

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harm

Minimal harm or potential for actual harm

Actual harm

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LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	(773) 973-7200		Health
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	(773) 973-7200	12/12/2010	Health
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	(773) 973-7200	12/12/2010	Health
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	(773) 973-7200	12/12/2010	Health
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	(773) 973-7200	12/12/2010	Health
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	(773) 973-7200	12/12/2010	Health
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	(773) 973-7200	12/12/2010	Health
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	(773) 973-7200	12/12/2010	Health
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health

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Resident Rights Deficiencies	IL	Tell the resident completely about his or her health status.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity	Isolated

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CTRE				
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health

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		or builds each resident's dignity and self respect.	
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	(618) 945-2091	06/25/2010	Health
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	(618) 945-2091	06/25/2010	Health
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	(618) 945-2091	06/25/2010	Health
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	(618) 945-2091	06/25/2010	Health
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	(618) 945-2091	06/25/2010	Health
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	(618) 945-2091	06/25/2010	Health
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	(618) 945-2091	06/25/2010	Health

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		temperature.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern

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CTR LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	(618) 945-2091	06/25/2010	Health
LEBANON CARE CENTER	LEBANON	(618) 537-4401	01/31/2011	Health
LEBANON CARE CENTER	LEBANON	(618) 537-4401	01/25/2011	Health
LEBANON CARE CENTER	LEBANON	(618) 537-4401	01/31/2011	Health
LEBANON CARE CENTER	LEBANON	(618) 537-4401	01/31/2011	Health

LEBANON CARE CENTER	LEBANON	(618) 537-4401	01/31/2011	Health

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		from spreading.	
Administration Deficiencies	IL	Hire nurse aides who have shown that they are skilled and care for residents safely on-the-job.	Widesprea d
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widesprea d
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the	Isolated

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Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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Minimal harm or potential for actual harm

LEBANON CARE CENTER	LEBANON	(618) 537-4401	01/31/2011	Health
LEBANON CARE CENTER	LEBANON	(618) 537-4401	01/31/2011	Health
LEBANON CARE CENTER	LEBANON	(618) 537-4401	01/31/2011	Health
LEBANON CARE CENTER	LEBANON	(618) 537-4401	01/31/2011	Health
LEBANON CARE CENTER	LEBANON	(618) 537-4401	01/31/2011	Health
LEBANON CARE CENTER	LEBANON	(618) 537-4401	01/31/2011	Health
LEBANON CARE CENTER	LEBANON	(618) 537-4401	01/31/2011	Health
LEE MANOR	DES PLAINES	(847) 635-4000	05/21/2010	Health
LEE MANOR	DES PLAINES	(847) 635-4000	05/14/2010	Health

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		highest quality of life possible.	
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated

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Potential for minimal harm

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LEE MANOR	DES PLAINES	(847) 635-4000	05/14/2010	Health
LEE MANOR	DES PLAINES	(847) 635-4000	05/14/2010	Health
LEE MANOR	DES PLAINES	(847) 635-4000	05/19/2010	Health
LEE MANOR	DES PLAINES	(847) 635-4000	05/17/2010	Health
LEMONT NURSING & REHAB CENTER	LEMONT	(630) 243-0400	12/21/2010	Health
LENA LIVING CENTER	LENA	(815) 369-4561	05/10/2010	Health
LENA LIVING CENTER	LENA	(815) 369-4561	05/10/2010	Health
LENA LIVING CENTER	LENA	(815) 369-4561	05/10/2010	Health
LENA LIVING CENTER	LENA	(815) 369-4561	05/10/2010	Health

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		resident.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Isolated
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d

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LENA LIVING CENTER	LENA	(815) 369-4561	05/10/2010	Health
LEROY MANOR	LE ROY	(309) 962-5000	08/13/2010	Health
LEROY MANOR	LE ROY	(309) 962-5000	08/13/2010	Health
LEROY MANOR	LE ROY	(309) 962-5000	08/13/2010	Health
LEROY MANOR	LE ROY	(309) 962-5000	08/13/2010	Health
LEROY MANOR	LE ROY	(309) 962-5000	08/13/2010	Health
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/27/2010	Health

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Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no	Isolated

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LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/24/2010	Health
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/27/2010	Health
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/24/2010	Health
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/24/2010	Health
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/24/2010	Health
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/24/2010	Health
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/24/2010	Health

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		legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with	Isolated

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harm Minimal harm or potential for actual harm Potential for minimal harm Minimal harm or potential for actual harm Actual harm Minimal harm or potential for actual harm Minimal harm or potential for actual harm Minimal harm or potential for actual

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LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/24/2010	Health
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/24/2010	Health
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/24/2010	Health

LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	10/14/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health

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		reduced range of motion get proper treatment and services to increase range of motion.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Quickly give a resident's personal money to the heads of his or her estate after the resident's death.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

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LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health

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Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a	Pattern

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Actual harm

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LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health

LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON OF CHICAGO RIDGE	CHICAGO RIDGE	(708) 425-1100	03/10/2011	Health
LEXINGTON OF CHICAGO RIDGE	CHICAGO RIDGE	(708) 425-1100	03/09/2011	Health

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		catheter, unless it is necessary.	
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated

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LEXINGTON OF CHICAGO RIDGE	CHICAGO RIDGE	(708) 425-1100	03/09/2011	Health
LEXINGTON OF CHICAGO RIDGE	CHICAGO RIDGE	(708) 425-1100	03/09/2011	Health
LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health
LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health
LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health
LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health
LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health
LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health

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Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern

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LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health
LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health
LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health
LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health
LEXINGTON OF LAGRANGE	LA GRANGE	(630) 327-5814	05/28/2010	Health
LEXINGTON OF LAGRANGE	LA GRANGE	(630) 327-5814	05/28/2010	Health
LEXINGTON OF LAKE ZURICH	LAKE ZURICH	(847) 726-1200	04/30/2010	Health
LEXINGTON OF LAKE ZURICH	LAKE ZURICH	(847) 726-1200	05/02/2010	Health
LEXINGTON OF LAKE ZURICH	LAKE ZURICH	(847) 726-1200	04/30/2010	Health

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Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Nutrition and Dietary Deficiencies	IL	Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after	Pattern

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LEXINGTON OF LAKE ZURICH	LAKE ZURICH	(847) 726-1200	04/30/2010	Health
LEXINGTON OF ORLAND PARK	ORLAND PARK	(708) 349-8300	07/01/2010	Health
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	(847) 352-5500	12/14/2010	Health
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	(847) 352-5500	12/18/2010	Health
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	(847) 352-5500	12/20/2010	Health
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	(847) 352-5500	12/20/2010	Health
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	(847) 352-5500	12/20/2010	Health
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	(847) 352-5500	12/20/2010	Health

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		breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern

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LEXINGTON OF SCHAUMBURG	SCHAUMBURG	(847) 352-5500	12/20/2010	Health
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	(847) 352-5500	12/14/2010	Health
LEXINGTON OF STREAMWOOD	STREAMWOOD	(630) 837-5300	07/12/2010	Health
LEXINGTON OF STREAMWOOD	STREAMWOOD	(630) 837-5300	06/15/2010	Health
LEXINGTON OF STREAMWOOD	STREAMWOOD	(630) 837-5300	06/10/2010	Health
LEXINGTON OF STREAMWOOD	STREAMWOOD	(630) 837-5300	06/11/2010	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	04/23/2010	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	04/23/2010	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	04/23/2010	Health

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Administration Deficiencies IL Get proof that a nurse aide has Isola	ated
the training and skills that the State requires.	
Resident Rights Deficiencies IL Provide written records when a Patter resident is transferred or discharged.	ern
Quality Care Deficiencies IL Give each resident care and Isola services to get or keep the highest quality of life possible.	ated
Quality Care Deficiencies IL Give residents proper treatment Patte to prevent new bed (pressure) sores or heal existing bed sores.	ern
Environmental Deficiencies IL Have a program to keep infection Pattern from spreading.	ern
Mistreatment Deficiencies IL Keep each resident free from Isola physical restraints, unless needed for medical treatment.	ated
Quality Care Deficiencies IL Give professional services that Patte meet a professional standard of quality.	ern
Quality Care Deficiencies IL Give each resident care and Isola services to get or keep the highest quality of life possible.	ated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	04/23/2010	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	04/23/2010	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	04/23/2010	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	04/23/2010	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	03/10/2011	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	03/09/2011	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	03/10/2011	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	03/09/2011	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	03/09/2011	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	03/10/2011	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	03/11/2011	Health

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Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home	Pattern

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Potential for minimal harm

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LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	03/04/2011	Health
LIBERTYVILLE MANOR EXT CARE	LIBERTYVILLE	(847) 367-6100	02/18/2011	Health
LIBERTYVILLE MANOR EXT CARE	LIBERTYVILLE	(847) 367-6100	02/18/2011	Health
LIBERTYVILLE MANOR EXT CARE	LIBERTYVILLE	(847) 367-6100	02/18/2011	Health
LIBERTYVILLE MANOR EXT CARE	LIBERTYVILLE	(847) 367-6100	02/18/2011	Health
LIBERTYVILLE MANOR EXT CARE	LIBERTYVILLE	(847) 367-6100	02/18/2011	Health
LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	(847) 929-3213	07/26/2010	Health
LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	(847) 929-3213	07/26/2010	Health
LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	(847) 929-3213	07/26/2010	Health

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		area is safe, easy to use, clean and comfortable.	
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

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LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	(847) 929-3213	07/26/2010	Health
LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	(847) 929-3213	07/26/2010	Health
LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	(847) 929-3213	07/26/2010	Health
LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	(847) 929-3213	07/26/2010	Health
LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	(847) 929-3213	07/26/2010	Health
LINCOLN HOME, THE	BELLEVILLE	(618) 235-6600	08/09/2010	Health
LINCOLN HOME, THE	BELLEVILLE	(618) 235-6600	08/09/2010	Health

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		actions that can be measured.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated

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LINCOLN HOME, THE	BELLEVILLE	(618) 235-6600	08/09/2010	Health
LINCOLN HOME, THE	BELLEVILLE	(618) 235-6600	08/09/2010	Health
LINCOLN HOME, THE	BELLEVILLE	(618) 235-6600	08/30/2010	Health
LINCOLN HOME, THE	BELLEVILLE	(618) 235-6600	08/30/2010	Health
LINCOLNWOOD PLACE	LINCOLNWOOD	(847) 673-7166	10/29/2010	Health
LITCHFIELD CARE CENTER	LITCHFIELD	(217) 324-3842	09/17/2010	Health

LITCHFIELD CARE CENTER	LITCHFIELD	(217) 324-3842	09/17/2010	Health

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Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Environmental Deficiencies	IL	Provide clean bed and bath linens that are in good condition.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'	Isolated

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LITCHFIELD CARE CENTER	LITCHFIELD	(217) 324-3842	09/24/2010	Health
LUTHERAN CARE CENTER	ALTAMONT	(618) 483-6136	06/21/2010	Health
LUTHERAN CARE CENTER	ALTAMONT	(618) 483-6136	07/07/2010	Health
LUTHERAN HOME FOR THE AGED	ARLINGTON HTS	(847) 253-3710	02/23/2011	Health
LUTHERAN HOME FOR THE AGED	ARLINGTON HTS	(847) 253-3710	02/23/2011	Health
LUTHERAN HOME FOR THE AGED	ARLINGTON HTS	(847) 253-3710	02/23/2011	Health
LUTHERAN HOME FOR THE AGED	ARLINGTON HTS	(847) 253-3710	02/23/2011	Health
LUTHERAN HOME, THE	PEORIA	(309) 683-1264	04/15/2011	Health
LUTHERAN HOME, THE	PEORIA	(309) 683-1264	04/15/2011	Health
LUTHERAN HOME, THE	PEORIA	(309) 683-1264	04/15/2011	Health

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		property.	
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widesprea d
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widesprea d
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents who take drugs are not given too	Pattern

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Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

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MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health

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		many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Pattern
Resident Rights Deficiencies	IL	Let residents give themselves their drugs if they are able.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health

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		property.	
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MANORCARE OF ARLINGTON HEIGHTS	ARLINGTON HTS	(847) 392-2020	10/24/2010	Health
MANORCARE OF ARLINGTON HEIGHTS	ARLINGTON HTS	(847) 392-2020	10/24/2010	Health
MANORCARE OF ARLINGTON HEIGHTS	ARLINGTON HTS	(847) 392-2020	10/24/2010	Health

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Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL .	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Isolated

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HEIGHTS	HTS			
MANORCARE OF ARLINGTON HEIGHTS	ARLINGTON HTS	(847) 392-2020	10/24/2010	Health
MANORCARE OF ARLINGTON HEIGHTS	ARLINGTON HTS	(847) 392-2020	10/24/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health

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		meet a professional standard of quality.	
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELK GROVE VILLAGE	ELK GROVE VILLAGE	(847) 301-0550	06/21/2010	Health
MANORCARE OF ELK GROVE VILLAGE	ELK GROVE VILLAGE	(847) 301-0550	06/21/2010	Health

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		sores or heal existing bed sores.	
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Get rid of garbage properly.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Pattern
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Pattern

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Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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VILLAGE	VILLAGE			
MANORCARE OF ELK GROVE VILLAGE	ELK GROVE VILLAGE	(847) 301-0550	06/21/2010	Health
MANORCARE OF HIGHLAND PARK	HIGHLAND PARK	(847) 266-9266	12/30/2010	Health
MANORCARE OF HIGHLAND PARK	HIGHLAND PARK	(847) 266-9266	12/30/2010	Health
MANORCARE OF HIGHLAND PARK	HIGHLAND PARK	(847) 266-9266	12/30/2010	Health
MANORCARE OF HINSDALE	HINSDALE	(630) 325-9630	11/19/2010	Health
MANORCARE OF HINSDALE	HINSDALE	(630) 325-9630	11/19/2010	Health
MANORCARE OF HINSDALE	HINSDALE	(630) 325-9630	11/19/2010	Health
MANORCARE OF HINSDALE	HINSDALE	(630) 325-9630	11/19/2010	Health

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		meet a professional standard of quality.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Resident Assessment	IL	Develop a complete care plan	Pattern

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual

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MANORCARE OF HINSDALE	HINSDALE	(630) 325-9630		Health
MANORCARE OF HINSDALE	HINSDALE	(630) 325-9630	11/19/2010	Health
MANORCARE OF HINSDALE	HINSDALE	(630) 325-9630	11/19/2010	Health
MANORCARE OF HINSDALE	HINSDALE	(630) 325-9630	11/19/2010	Health
MANORCARE OF HINSDALE	HINSDALE	(630) 325-9630	11/19/2010	Health
MANORCARE OF HOMEWOOD	HOMEWOOD	(708) 799-0244	05/23/2010	Health
MANORCARE OF HOMEWOOD	HOMEWOOD	(708) 799-0244	05/23/2010	Health
MANORCARE OF HOMEWOOD	HOMEWOOD	(708) 799-0244	05/23/2010	Health

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Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Actual harm

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MANORCARE OF HOMEWOOD	HOMEWOOD	(708) 799-0244	05/23/2010	Health
MANORCARE OF HOMEWOOD	HOMEWOOD	(708) 799-0244	05/23/2010	Health
MANORCARE OF KANKAKEE	KANKAKEE	(815) 933-1711	01/03/2011	Health
MANORCARE OF KANKAKEE	KANKAKEE	(815) 933-1711	01/03/2011	Health
MANORCARE OF KANKAKEE	KANKAKEE	(815) 933-1711	01/03/2011	Health
MANORCARE OF KANKAKEE	KANKAKEE	(815) 933-1711	01/03/2011	Health
MANORCARE OF KANKAKEE	KANKAKEE	(815) 933-1711	01/03/2011	Health
MANORCARE OF KANKAKEE	KANKAKEE	(815) 933-1711	01/03/2011	Health
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health

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Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

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MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/30/2011	Health
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health

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		the nursing home.	
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who	Isolated

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health
MANORCARE OF NAPERVILLE	NAPERVILLE	(630) 355-4111	01/04/2011	Health
MANORCARE OF NAPERVILLE	NAPERVILLE	(630) 355-4111	01/06/2011	Health
MANORCARE OF NAPERVILLE	NAPERVILLE	(630) 355-4111	01/06/2011	Health
MANORCARE OF NAPERVILLE	NAPERVILLE	(630) 355-4111	01/04/2011	Health

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		cannot care for themselves receive help with eating/drinking, grooming and hygiene.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Resident Assessment Deficiencies	IL	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right	Isolated

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harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

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MANORCARE OF NAPERVILLE	NAPERVILLE	(630) 355-4111	01/05/2011	Health
MANORCARE OF NORTHBROOK	NORTHBROOK	(847) 795-9700	03/08/2011	Health
MANORCARE OF NORTHBROOK	NORTHBROOK	(847) 795-9700	03/08/2011	Health
MANORCARE OF NORTHBROOK	NORTHBROOK	(847) 795-9700	03/08/2011	Health
MANORCARE OF NORTHBROOK	NORTHBROOK	(847) 795-9700	03/08/2011	Health
MANORCARE OF NORTHBROOK	NORTHBROOK	(847) 795-9700	03/08/2011	Health
MANORCARE OF NORTHBROOK	NORTHBROOK	(847) 795-9700	03/08/2011	Health
MANORCARE OF OAK LAWN EAST	OAK LAWN	(708) 423-7882	10/15/2010	Health

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		temperature.	
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give the right treatment and services to residents who have mental or social problems adjusting.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated

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MANORCARE OF OAK LAWN EAST	OAK LAWN	(708) 423-7882	10/15/2010	Health
MANORCARE OF OAK LAWN EAST	OAK LAWN	(708) 423-7882	10/07/2010	Health
MANORCARE OF OAK LAWN EAST	OAK LAWN	(708) 423-7882	10/13/2010	Health
MANORCARE OF OAK LAWN EAST	OAK LAWN	(708) 423-7882	10/15/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/29/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health

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Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Resident Rights Deficiencies	IL	Let residents talk to and get information from agencies acting on their behalf.	Widesprea d
Resident Rights Deficiencies	IL	Provide written records when a resident is transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

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MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/29/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health

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Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Widesprea d
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Nutrition and Dietary	IL	Store, cook, and give out food in	Pattern

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Potential for minimal harm

Minimal harm or potential for actual

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MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800		Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF PALOS HEIGHTS WEST	PALOS HEIGHTS	(708) 361-4555	02/11/2011	Health
MANORCARE OF PALOS HEIGHTS WEST	PALOS HEIGHTS	(708) 361-4555	02/11/2011	Health
MANORCARE OF PALOS HEIGHTS WEST	PALOS HEIGHTS	(708) 361-4555	02/11/2011	Health
MANORCARE OF PALOS HEIGHTS WEST	PALOS HEIGHTS	(708) 361-4555	02/11/2011	Health
MANORCARE OF ROLLING MEADOWS	ROLLING MEADOWS	(847) 397-2400	05/26/2010	Health

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Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Get rid of garbage properly.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Assessment Deficiencies	IL	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated

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MANORCARE OF ROLLING MEADOWS	ROLLING MEADOWS	(847) 397-2400	05/21/2010	Health
MANORCARE OF ROLLING MEADOWS	ROLLING MEADOWS	(847) 397-2400	05/24/2010	Health
MANORCARE OF ROLLING MEADOWS	ROLLING MEADOWS	(847) 397-2400	05/26/2010	Health
MANORCARE OF ROLLING MEADOWS	ROLLING MEADOWS	(847) 397-2400	05/25/2010	Health
MANORCARE OF SOUTH HOLLAND	SOUTH HOLLAND	(708) 895-3255	10/14/2010	Health
MANORCARE OF SOUTH HOLLAND	SOUTH HOLLAND	(708) 895-3255	10/14/2010	Health
MANORCARE OF WESTMONT	WESTMONT	(630) 323-4400	01/24/2011	Health
MANORCARE OF WESTMONT	WESTMONT	(630) 323-4400	01/20/2011	Health

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Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern

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MANORCARE OF WESTMONT	WESTMONT	(630) 323-4400	01/18/2011	Health
MANORCARE OF WESTMONT	WESTMONT	(630) 323-4400	02/04/2011	Health
MANORCARE OF WILMETTE	WILMETTE	(847) 216-5000	06/21/2010	Health
MANORCARE OF WILMETTE	WILMETTE	(847) 216-5000	06/21/2010	Health
MANORCARE OF WILMETTE	WILMETTE	(847) 216-5000	06/21/2010	Health
MANORCARE OF WILMETTE	WILMETTE	(847) 216-5000	06/21/2010	Health
MANORCARE OF WILMETTE	WILMETTE	(847) 216-5000	06/21/2010	Health
MANORCARE OF WILMETTE	WILMETTE	(847) 216-5000	06/21/2010	Health
MANORCARE OF WILMETTE	WILMETTE	(847) 216-5000	06/21/2010	Health
MANORCARE OF WILMETTE	WILMETTE	(847) 216-5000	06/21/2010	Health

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Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Pattern
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Widesprea d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Environmental Deficiencies	IL	Provide clean bed and bath linens that are in good condition.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d

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Minimal harm or potential for actual harm

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MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/25/2011	Health
MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/25/2011	Health
MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	04/21/2011	Health
MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	04/21/2011	Health
MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/22/2011	Health
MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/25/2011	Health
MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/22/2011	Health
MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/22/2011	Health

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Deficiencies		a safe and clean way.	d
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent	Pattern

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harm

Minimal harm or potential for actual harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/25/2011	Health
MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/25/2011	Health
MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/22/2011	Health
MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/25/2011	Health
MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/25/2011	Health
MANOR COURT OF FREEPORT	FREEPORT	(815) 233-2400	09/10/2010	Health
MANOR COURT OF FREEPORT	FREEPORT	(815) 233-2400	09/10/2010	Health
MANOR COURT OF FREEPORT	FREEPORT	(815) 233-2400	09/10/2010	Health

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		to keep them healthy and prevent dehydration.	
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widesprea d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Isolated

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harm

Minimal harm or potential for actual harm

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MANOR COURT OF FREEPORT	FREEPORT	(815) 233-2400	09/10/2010	Health
MANOR COURT OF MARYVILLE	MARYVILLE	(618) 288-5999	10/01/2010	Health
MANOR COURT OF MARYVILLE	MARYVILLE	(618) 288-5999	10/01/2010	Health
MANOR COURT OF MARYVILLE	MARYVILLE	(618) 288-5999	10/01/2010	Health
MANOR COURT OF MARYVILLE	MARYVILLE	(618) 288-5999	10/01/2010	Health
MANOR COURT OF PEORIA	PEORIA	(309) 693-1400	06/13/2010	Health

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		meet a professional standard of quality.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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MANOR COURT OF PEORIA	PEORIA	(309) 693-1400	06/13/2010	Health
MANOR COURT OF PEORIA	PEORIA	(309) 693-1400	06/13/2010	Health
MANOR COURT OF PEORIA	PEORIA	(309) 693-1400	06/15/2010	Health
MANOR COURT OF PEORIA	PEORIA	(309) 693-1400	06/17/2010	Health
MANOR COURT OF PEORIA	PEORIA	(309) 693-1400	06/15/2010	Health
MANOR COURT OF PEORIA	PEORIA	(309) 693-1400	06/17/2010	Health
MANOR COURT OF PEORIA	PEORIA	(309) 693-1400	06/15/2010	Health
MANOR COURT OF PERU	PERU	(815) 220-1400	10/01/2010	Health

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		abuse, neglect or mistreatment of residents.	
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Isolated

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MANOR COURT OF PERU	PERU	(815) 220-1400	10/01/2010	Health
MANOR COURT OF PRINCETON	PRINCETON	(815) 875-6600	06/01/2010	Health
MAPLE CREST CARE CENTRE	BELVIDERE	(815) 547-6377	11/28/2010	Health
MAPLE CREST CARE CENTRE	BELVIDERE	(815) 547-6377	11/28/2010	Health
MAPLE CREST CARE CENTRE	BELVIDERE	(815) 547-6377	11/28/2010	Health
MAPLE CREST CARE CENTRE	BELVIDERE	(815) 547-6377	11/28/2010	Health
MAPLE CREST CARE CENTRE	BELVIDERE	(815) 547-6377	11/28/2010	Health
MAPLE LAWN HEALTH CENTER	EUREKA	(309) 467-2337	07/19/2010	Health
MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health

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		meet a professional standard of quality.	
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Actual harm

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MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health	
MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health	
MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health	
MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health	
MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health	
MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health	
MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health	

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Mistreatment Deficiencies	IL	abuse, physical punishment, and being separated from others. 1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who	Pattern

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health
MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health
MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health
MARGARET MANOR	CHICAGO	(312) 943-4300	08/18/2010	Health
MARGARET MANOR	CHICAGO	(312) 943-4300	08/16/2010	Health
MARGARET MANOR	CHICAGO	(312) 943-4300	08/18/2010	Health
MARGARET MANOR	CHICAGO	(312) 943-4300	08/01/2010	Health

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		cannot care for themselves receive help with eating/drinking, grooming and hygiene.	
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's	Isolated

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harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual

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MARGARET MANOR	CHICAGO	(312) 943-4300	08/16/2010	Health
MARGARET MANOR	CHICAGO	(312) 943-4300	08/19/2010	Health
MARGARET MANOR	CHICAGO	(312) 943-4300	08/11/2010	Health
MARGARET MANOR	CHICAGO	(312) 943-4300	08/13/2010	Health
MARGARET MANOR	CHICAGO	(312) 943-4300	09/07/2010	Health
MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	09/08/2010	Health
MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	09/08/2010	Health
MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	09/08/2010	Health
MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	09/08/2010	Health

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		nutritional needs were met.	
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Widesprea d
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

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MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	09/10/2010	Health
MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	09/10/2010	Health
MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	09/13/2010	Health
MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	09/13/2010	Health
MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	08/20/2010	Health
MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	09/13/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health

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		accidents.	
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widesprea d
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

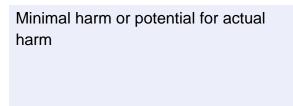
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MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/23/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/23/2010	Health

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Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Isolated

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Minimal harm or potential for actual harm

Actual harm

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MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health
MARIGOLD REHAB & HCC	GALESBURG	(309) 344-1151	08/10/2010	Health
MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health
MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health
MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health

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		accidents.	
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health
MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health
MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health
MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health
MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health
MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health
MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health

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		plan.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widesprea d

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Minimal harm or potential for actual harm

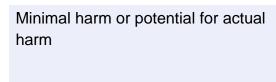
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MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health
MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health
MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health
MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health
MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health

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Desire of District Deficient		Larry Paral Call discount for	In all to I
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated

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Minimal harm or potential for actual harm

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MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health
MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health
MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health
MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health
MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health

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Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated

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Minimal harm or potential for actual harm

MARYHAVEN NSG & REHABILITATION	GLENVIEW	(847) 729-1300	06/04/2010	Health
MARYHAVEN NSG & REHABILITATION	GLENVIEW	(847) 729-1300	06/04/2010	Health
MARYHAVEN NSG & REHABILITATION	GLENVIEW	(847) 729-1300	06/04/2010	Health
MARYHAVEN NSG & REHABILITATION	GLENVIEW	(847) 729-1300	06/04/2010	Health
MASON POINT	SULLIVAN	(217) 728-4394	06/25/2010	Health
MASON POINT	SULLIVAN	(217) 728-4394	07/30/2010	Health
MATHER PAVILION	EVANSTON	(847) 492-7700	08/05/2010	Health
MATTOON HEALTHCARE AND REHAB CTR	MATTOON	(217) 235-7138	10/30/2010	Health
MATTOON HEALTHCARE AND	MATTOON	(217) 235-7138	10/30/2010	Health

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Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary	IL	Prepare food that is nutritional,	Widesprea

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

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MATTOON HEALTHCARE AND REHAB CTR	MATTOON	(217) 235-7138		Health
MATTOON HEALTHCARE AND REHAB CTR	MATTOON	(217) 235-7138	10/30/2010	Health
MAYFIELD CARE CENTER	CHICAGO	(773) 261-7074	02/17/2011	Health
MAYFIELD CARE CENTER	CHICAGO	(773) 261-7074	02/17/2011	Health
MAYFIELD CARE CENTER	CHICAGO	(773) 261-7074	02/17/2011	Health
MAYFIELD CARE CENTER	CHICAGO	(773) 261-7074	02/17/2011	Health
MAYFIELD CARE CENTER	CHICAGO	(773) 261-7074	02/17/2011	Health
MAYFIELD CARE CENTER	CHICAGO	(773) 261-7074	02/17/2011	Health

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Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Resident Rights Deficiencies	IL	Let the resident refuse treatment or refuse to take part in an experiment.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from drugs that restrain them, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Keep temperature levels comfortable and safe.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Pattern

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Potential for minimal harm

Minimal harm or potential for actual harm

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MAYFIELD CARE CENTER	CHICAGO	(773) 261-7074	02/17/2011	Health
MAYFIELD CARE CENTER	CHICAGO	(773) 261-7074	02/17/2011	Health
MAYFIELD CARE CENTER	CHICAGO	(773) 261-7074	02/17/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health

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Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.	Widesprea d
Resident Rights Deficiencies	IL	Let residents give themselves their drugs if they are able.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health

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		medical problems to help each resident achieve the highest possible quality of life.	
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern

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harm

Minimal harm or potential for actual harm

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MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCLEAN COUNTY NURSING HOME	NORMAL	(309) 888-5380	08/16/2010	Health
MCLEAN COUNTY NURSING HOME	NORMAL	(309) 888-5380	08/16/2010	Health
MCLEAN COUNTY NURSING HOME	NORMAL	(309) 888-5380	08/16/2010	Health
MCLEANSBORO REHABILITATION & HCC	MCLEANSBORO	(618) 643-3728	07/23/2010	Health

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Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if:	Isolated

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Minimal harm or potential for actual harm

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& HCC

MCLEANSBORO REHABILITATION & HCC	MCLEANSBORO	(618) 643-3728	07/23/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	08/13/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR -	BOLINGBROOK	(630) 759-1112	07/05/2010	Health

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		doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no	Isolated

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harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual

BOLINGBROOK

MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	08/13/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health

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		legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's	Isolated

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harm

Minimal harm or potential for actual harm

MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health

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		physical or mental health.	
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each residents' abilities to take care of	Isolated

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	08/13/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	08/13/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health

MEADOWBROOK MANOR - BO	OLINGBROOK	(630) 759-1112	07/05/2010	Health
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		themselves does not lessen, unless a change cannot be avoided.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident gets help to keep vision and hearing.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

Actual harm

BOLINGBROOK				
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	08/13/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	08/13/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health

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		area is free of dangers that cause accidents.	
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure each resident has 1) at least one window to the outside in a room; 2) a room at or above ground level; 3) an adequate bed; 4) furniture that meets the resident's needs; or 5) enough closet space.	Pattern
Environmental Deficiencies	IL	Have enough outside airflow.	Pattern

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Minimal harm or potential for actual harm

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MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/09/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/01/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/03/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/09/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/27/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/10/2010	Health
MEADOWBROOK MANOR -	LA GRANGE	(708) 354-4660	09/10/2010	Health

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aide every year; or 2) give regular d training for the nurse aides.				
they have the skills to be able to care for residents. Environmental Deficiencies IL Provide needed housekeeping and maintenance. Resident Assessment IL Check and update (if needed) Pattern	Administration Deficiencies	IL	aide every year; or 2) give regular	Widesprea d
and maintenance. Resident Assessment IL Check and update (if needed) Pattern	Administration Deficiencies	IL	they have the skills to be able to	Widesprea d
_	Environmental Deficiencies	IL		Isolated
every 3 months.		IL	each resident's assessment	Pattern
Quality Care Deficiencies IL Give professional services that Pattern meet a professional standard of quality.	Quality Care Deficiencies	IL	meet a professional standard of	Pattern
Quality Care Deficiencies IL Make sure that each resident's Pattern nutritional needs were met.	Quality Care Deficiencies	IL		Pattern
Pharmacy Service Deficiencies IL 1) Make sure that residents who Isolated take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pharmacy Service Deficiencies	IL	take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause	Isolated
Nutrition and Dietary IL Provide food in a way that meets Pattern Deficiencies a resident's needs.	•	IL	•	Pattern
Nutrition and Dietary IL Offer other nutritional food to Widespre	Nutrition and Dietary	IL	Offer other nutritional food to	Widesprea

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Minimal harm or potential for actual

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

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MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660		Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/07/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/09/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/27/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/08/2010	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	03/04/2011	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health

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Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Get rid of garbage properly.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Resident Rights Deficiencies	IL	Provide proof that all residents' personal money which is deposited with the nursing home, is secure.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern

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Potential for minimal harm

Minimal harm or potential for actual harm

MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	03/04/2011	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	03/04/2011	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health

MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health

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		or suggestions.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose,	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	03/04/2011	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health

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		wrong time) to less than 5%.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	Train all employees on what to do in an emergency.	Widesprea d
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL.	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas	Isolated

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Minimal harm or potential for actual harm

MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	05/14/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health

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Deficiencies that covers all questions for areas that are listed in official regulations. Quality Care Deficiencies IL Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores. Quality Care Deficiencies IL Make sure that each resident Isolate who enters the nursing home	
to prevent new bed (pressure) sores or heal existing bed sores. Quality Care Deficiencies IL Make sure that each resident Isolate	
Table 9 and 1 and	ed
without a catheter is not given a catheter, unless it is necessary.	
Environmental Deficiencies IL Make sure that the nursing home Isolate area is free of dangers that cause accidents.	:d
Pharmacy Service Deficiencies IL 1) Make sure that residents who Isolate take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	:d
Quality Care Deficiencies IL Develop/implement required Isolate procedures for the administration of immunizations.	:d
Environmental Deficiencies IL Have a program to keep infection Patter from spreading.	n
Environmental Deficiencies IL Make sure that the nursing home Patter	0

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWS MENNONITE HOME	CHENOA	(309) 747-2702	12/02/2010	Health
MEDINA NURSING CENTER	DURAND	(815) 248-2151	05/12/2010	Health
MEDINA NURSING CENTER	DURAND	(815) 248-2151	05/12/2010	Health
MEDINA NURSING CENTER	DURAND	(815) 248-2151	05/12/2010	Health
MEDINA NURSING CENTER	DURAND	(815) 248-2151	04/15/2010	Health
MEDINA NURSING CENTER	DURAND	(815) 248-2151	05/12/2010	Health
MEMORIAL HOSPITAL	WOODSTOCK	(815) 338-2500	03/04/2011	Health

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		area is safe, easy to use, clean and comfortable.	
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widesprea d
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d

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Potential for minimal harm

Actual harm

Minimal harm or potential for actual harm

MEMORIAL HOSPITAL	WOODSTOCK	(815) 338-2500	03/04/2011	Health
MEMORIAL HOSPITAL	WOODSTOCK	(815) 338-2500	03/04/2011	Health
MENARD CONVALESCENT CENTER	PETERSBURG	(217) 632-2249	11/20/2010	Health
MENARD CONVALESCENT CENTER	PETERSBURG	(217) 632-2249	11/20/2010	Health
MENARD CONVALESCENT CENTER	PETERSBURG	(217) 632-2249	11/27/2010	Health
MENARD CONVALESCENT CENTER	PETERSBURG	(217) 632-2249	11/27/2010	Health
MENARD CONVALESCENT CENTER	PETERSBURG	(217) 632-2249	11/05/2010	Health
MENDOTA LUTHERAN HOME	MENDOTA	(815) 539-7439	03/17/2011	Health
MERCER COUNTY NURSING HOME	ALEDO	(309) 582-5361	02/10/2011	Health

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Deficiencies		a safe and clean way.	d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Resident Rights Deficiencies	IL	Let the resident refuse treatment or refuse to take part in an experiment.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Administration Deficiencies	IL	Follow all laws and professional standards.	Widesprea d
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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MERCER COUNTY NURSING HOME	ALEDO	(309) 582-5361	02/07/2011	Health
MERCER COUNTY NURSING HOME	ALEDO	(309) 582-5361	02/07/2011	Health
MERCER COUNTY NURSING HOME	ALEDO	(309) 582-5361	02/27/2011	Health
MERIDIAN VILLAGE CARE CENTER	GLEN CARBON	(618) 288-3700	10/18/2010	Health
MERIDIAN VILLAGE CARE CENTER	GLEN CARBON	(618) 288-3700	10/18/2010	Health

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		highest quality of life possible.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the	Isolated

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Minimal harm or potential for actual harm

MERIDIAN VILLAGE CARE CENTER	GLEN CARBON	(618) 288-3700	10/18/2010	Health
MERIDIAN VILLAGE CARE CENTER	GLEN CARBON	(618) 288-3700	10/18/2010	Health
MERIDIAN VILLAGE CARE CENTER	GLEN CARBON	(618) 288-3700	10/18/2010	Health
MERIDIAN VILLAGE CARE CENTER	GLEN CARBON	(618) 288-3700	10/18/2010	Health
METROPOLIS NURSING & REHAB CENTER	METROPOLIS	(618) 524-2634	05/21/2010	Health

METROPOLIS NURSING & REHAB	METROPOLIS	(618) 524-2634	05/21/2010	Health
CENTER				

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		primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated

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Minimal harm or potential for actual harm

METROPOLIS NURSING & REHAB CENTER	METROPOLIS	(618) 524-2634	05/21/2010	Health
METROPOLIS NURSING & REHAB CENTER	METROPOLIS	(618) 524-2634	05/21/2010	Health
METROPOLIS NURSING & REHAB CENTER	METROPOLIS	(618) 524-2634	05/21/2010	Health
METROPOLIS NURSING & REHAB CENTER	METROPOLIS	(618) 524-2634	05/21/2010	Health
METROPOLIS NURSING & REHAB CENTER	METROPOLIS	(618) 524-2634	05/21/2010	Health
METROPOLIS NURSING & REHAB CENTER	METROPOLIS	(618) 524-2634	05/21/2010	Health

METROPOLIS NURSING & REHAB METROPOLIS (61	618) 524-2634	05/21/2010	Health
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Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary	IL	Store, cook, and give out food in	Widesprea

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Minimal harm or potential for actual harm

Potential for minimal harm

CENTER				
METROPOLIS NURSING & REHAB CENTER	METROPOLIS	(618) 524-2634	05/21/2010	Health
MID AMERICA CARE CENTER	CHICAGO	(773) 769-2700	03/01/2011	Health
MID AMERICA CARE CENTER	CHICAGO	(773) 769-2700	03/01/2011	Health
MID AMERICA CARE CENTER	CHICAGO	(773) 769-2700	03/01/2011	Health
MID AMERICA CARE CENTER	CHICAGO	(773) 769-2700	03/01/2011	Health
MID AMERICA CARE CENTER	CHICAGO	(773) 769-2700	03/01/2011	Health
MID AMERICA CARE CENTER	CHICAGO	(773) 769-2700	03/01/2011	Health

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Deficiencies		a safe and clean way.	d
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation	Pattern

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Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

MID AMERICA CARE CENTER	CHICAGO	(773) 769-2700	03/01/2011	Health
MID AMERICA CARE CENTER	CHICAGO	(773) 769-2700	03/01/2011	Health
MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	(708) 598-2605	07/30/2010	Health
MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	(708) 598-2605	07/30/2010	Health
MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	(708) 598-2605	07/30/2010	Health
MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	(708) 598-2605	07/30/2010	Health
MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	(708) 598-2605	07/30/2010	Health
MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	(708) 598-2605	07/30/2010	Health

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		if in the patient's plan of care.	
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated

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harm

Minimal harm or potential for actual harm

MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	(708) 598-2605	07/30/2010	Health
MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	(708) 598-2605	07/30/2010	Health
MILLER HEALTH CARE CENTER	KANKAKEE	(815) 936-6500	09/02/2010	Health
MILLER HEALTH CARE CENTER	KANKAKEE	(815) 936-6500	09/02/2010	Health
MOMENCE MEADOWS NURSING & REHAB	MOMENCE	(815) 472-2423	12/08/2010	Health
MOMENCE MEADOWS NURSING & REHAB	MOMENCE	(815) 472-2423	12/07/2010	Health
MOMENCE MEADOWS NURSING & REHAB	MOMENCE	(815) 472-2423	12/10/2010	Health
MOMENCE MEADOWS NURSING & REHAB	MOMENCE	(815) 472-2423	12/10/2010	Health

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Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Pattern
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves,	Isolated

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Minimal harm or potential for actual harm

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MOMENCE MEADOWS NURSING & REHAB	MOMENCE	(815) 472-2423	12/10/2010	Health
MOMENCE MEADOWS NURSING & REHAB	MOMENCE	(815) 472-2423	11/30/2010	Health
MOMENCE MEADOWS NURSING & REHAB	MOMENCE	(815) 472-2423	12/12/2010	Health
MONMOUTH NURSING HOME	MONMOUTH	(309) 734-3811	12/07/2010	Health
MONMOUTH NURSING HOME	MONMOUTH	(309) 734-3811	12/13/2010	Health
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	(312) 666-4090	08/19/2010	Health
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	(312) 666-4090	08/19/2010	Health
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	(312) 666-4090	08/19/2010	Health

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		unless a change is unavoidable.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated

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Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

MONROE PAV HLTH/TREATMENT CTR	CHICAGO	(312) 666-4090	08/19/2010	Health
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	(312) 666-4090	08/19/2010	Health
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	(312) 666-4090	08/19/2010	Health
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	(312) 666-4090	08/19/2010	Health
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	(312) 666-4090	08/19/2010	Health
MONTEBELLO HEALTHCARE CENTER	HAMILTON	(217) 847-3931	10/01/2010	Health
MONTEBELLO HEALTHCARE CENTER	HAMILTON	(217) 847-3931	10/01/2010	Health

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		quality.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Widesprea d
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Mistreatment Deficiencies	IL.	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'	Widesprea d

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Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

MONTEBELLO HEALTHCARE CENTER	HAMILTON	(217) 847-3931	11/15/2010	Health
MONTEBELLO HEALTHCARE CENTER	HAMILTON	(217) 847-3931	10/01/2010	Health
MONTEBELLO HEALTHCARE CENTER	HAMILTON	(217) 847-3931	10/01/2010	Health
MONTEBELLO HEALTHCARE CENTER	HAMILTON	(217) 847-3931	10/01/2010	Health
MONTGOMERY PLACE	CHICAGO	(773) 753-4100	10/29/2010	Health
MONTGOMERY PLACE	CHICAGO	(773) 753-4100	10/29/2010	Health
MONTGOMERY PLACE	CHICAGO	(773) 753-4100	10/29/2010	Health
MONTGOMERY PLACE	CHICAGO	(773) 753-4100	10/29/2010	Health
MOORINGS HEALTH CENTER, THE	ARLINGTON HTS	(847) 364-2435	07/02/2010	Health

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		property.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widesprea d
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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HTS

MOORINGS HEALTH CENTER, THE	ARLINGTON HTS	(847) 364-2435	07/01/2010	Health
MOORINGS HEALTH CENTER, THE	ARLINGTON HTS	(847) 364-2435	07/02/2010	Health
MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/18/2010	Health
MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/17/2010	Health
MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/17/2010	Health
MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/17/2010	Health

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Nutrition and Dietary Deficiencies	IL	meet a professional standard of quality. 1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.	Isolated

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harm

Minimal harm or potential for actual harm

MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/18/2010	Health
MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/18/2010	Health
MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/22/2010	Health
MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/18/2010	Health
MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/18/2010	Health
MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/25/2010	Health
MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/17/2010	Health

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Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Widesprea d
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/18/2010	Health
MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/21/2010	Health
MORTON VILLA CARE CENTER	MORTON	(309) 266-9741	02/25/2011	Health
MORTON VILLA CARE CENTER	MORTON	(309) 266-9741	03/16/2011	Health
MORTON VILLA CARE CENTER	MORTON	(309) 266-9741	03/02/2011	Health
MORTON VILLA CARE CENTER	MORTON	(309) 266-9741	03/16/2011	Health
MORTON VILLA CARE CENTER	MORTON	(309) 266-9741	02/25/2011	Health
MORTON VILLA CARE CENTER	MORTON	(309) 266-9741	02/25/2011	Health
MOUNT VERNON COUNTRYSIDE MANOR	MOUNT VERNON	(618) 242-1800	03/09/2011	Health

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Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Get rid of garbage properly.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated

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Minimal harm or potential for actual harm

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MOUNT VERNON COUNTRYSIDE MANOR	MOUNT VERNON	(618) 242-1800	02/10/2011	Health
MOUNT VERNON COUNTRYSIDE MANOR	MOUNT VERNON	(618) 242-1800	02/10/2011	Health
MOUNT VERNON COUNTRYSIDE MANOR	MOUNT VERNON	(618) 242-1800	02/10/2011	Health
MOUNT VERNON COUNTRYSIDE MANOR	MOUNT VERNON	(618) 242-1800	02/10/2011	Health
MOWEAQUA NRSG & RETIREMENT CTR	MOWEAQUA	(217) 768-3951	11/01/2010	Health
MOWEAQUA NRSG & RETIREMENT CTR	MOWEAQUA	(217) 768-3951	11/12/2010	Health
MOWEAQUA NRSG & RETIREMENT	MOWEAQUA	(217) 768-3951	11/12/2010	Health

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		physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home	Isolated

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Minimal harm or potential for actual harm

Actual harm

Actual harm

CTR

MOWEAQUA NRSG & RETIREMENT CTR	MOWEAQUA	(217) 768-3951	10/22/2010	Health
MOWEAQUA NRSG & RETIREMENT CTR	MOWEAQUA	(217) 768-3951	10/22/2010	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	08/25/2010	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	08/25/2010	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	08/25/2010	Health

NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	08/25/2010	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATHAN HEALTH CARE CENTER	EAST SAINT	(618) 874-3597	02/23/2011	Health

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		area is free of dangers that cause accidents.	
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual

NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597		Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATHAN HEALTH CARE CENTER	EAST SAINT	(618) 874-3597	02/23/2011	Health

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Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Environmental Deficiencies	IL	Provide clean bed and bath linens that are in good condition.	Widesprea d
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	ΙL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection	Widesprea

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597		Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	12/17/2010	Health
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	11/10/2010	Health
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	12/17/2010	Health
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	12/17/2010	Health

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Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern
Resident Rights Deficiencies	IL	Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	12/17/2010	Health
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	12/17/2010	Health
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	12/17/2010	Health
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	12/17/2010	Health
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	12/17/2010	Health
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	11/10/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/09/2010	Health

NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/08/2010	Health

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		increase range of motion.	
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widesprea d
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's	Widesprea d

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Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health

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		results of the nursing home's most recent survey.	d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated

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Minimal harm or potential for actual harm

NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/08/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NEIGHBORS REHABILITATION CENTER, LLC	BYRON	(815) 234-2511	11/08/2010	Health
NEIGHBORS REHABILITATION CENTER, LLC	BYRON	(815) 234-2511	11/08/2010	Health
NEIGHBORS REHABILITATION CENTER, LLC	BYRON	(815) 234-2511	11/08/2010	Health
NEIGHBORS REHABILITATION CENTER, LLC	BYRON	(815) 234-2511	11/08/2010	Health

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Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Isolated
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern

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Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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NEIGHBORS REHABILITATION CENTER, LLC	BYRON	(815) 234-2511	11/08/2010	Health
NEIGHBORS REHABILITATION CENTER, LLC	BYRON	(815) 234-2511	11/08/2010	Health
NEIGHBORS REHABILITATION CENTER, LLC	BYRON	(815) 234-2511	11/08/2010	Health
NEIGHBORS REHABILITATION CENTER, LLC	BYRON	(815) 234-2511	11/08/2010	Health
NEW ATHENS HOME FOR THE AGED	NEW ATHENS	(618) 475-2550	06/09/2010	Health
NEW ATHENS HOME FOR THE AGED	NEW ATHENS	(618) 475-2550	06/09/2010	Health
NEWMAN REHABILITATION & HCC	NEWMAN	(217) 837-2421	10/07/2010	Health

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		grooming and hygiene.	
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated

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Minimal harm or potential for actual harm

NEWMAN REHABILITATION & HCC	NEWMAN	(217) 837-2421	10/07/2010	Health
NEWMAN REHABILITATION & HCC	NEWMAN	(217) 837-2421	10/07/2010	Health
NEWMAN REHABILITATION & HCC	NEWMAN	(217) 837-2421	10/07/2010	Health
NEWMAN REHABILITATION & HCC	NEWMAN	(217) 837-2421	10/07/2010	Health
NEWMAN REHABILITATION & HCC	NEWMAN	(217) 837-2421	10/07/2010	Health
NEWMAN REHABILITATION & HCC	NEWMAN	(217) 837-2421	10/07/2010	Health
NEWTON REST HAVEN	NEWTON	(618) 783-2309	10/11/2010	Health
NEWTON REST HAVEN	NEWTON	(618) 783-2309	09/14/2010	Health
NILES NSG & REHAB CTR	NILES	(847) 967-7000	12/05/2010	Health

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		abuse, neglect or mistreatment of residents.	
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Administration Deficiencies	IL	Get services outside the nursing home that meet professional standards.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern

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Minimal harm or potential for actual harm

NILES NSG & REHAB CTR	NILES	(847) 967-7000	12/05/2010	Health
NILES NSG & REHAB CTR	NILES	(847) 967-7000	12/05/2010	Health
NILES NSG & REHAB CTR	NILES	(847) 967-7000	12/05/2010	Health
NILES NSG & REHAB CTR	NILES	(847) 967-7000	12/05/2010	Health
NILES NSG & REHAB CTR	NILES	(847) 967-7000	12/05/2010	Health
NILES NSG & REHAB CTR	NILES	(847) 967-7000	12/05/2010	Health
NILES NSG & REHAB CTR	NILES	(847) 967-7000	12/05/2010	Health
NILES NSG & REHAB CTR	NILES	(847) 967-7000	12/05/2010	Health
NOKOMIS REHAB & HEALTH CARE CENTER	NOKOMIS	(217) 563-7725	10/21/2010	Health

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Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widesprea d
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

NOKOMIS REHAB & HEALTH CARE CENTER	NOKOMIS	(217) 563-7725	10/29/2010	Health
NOKOMIS REHAB & HEALTH CARE CENTER	NOKOMIS	(217) 563-7725	11/10/2010	Health
NOKOMIS REHAB & HEALTH CARE CENTER	NOKOMIS	(217) 563-7725	10/25/2010	Health
NORTH ADAMS HOME	MENDON	(217) 936-2137	04/19/2010	Health

NORTH ADAMS HOME	MENDON	(217) 936-2137	04/15/2010	Health
NORTH AURORA CARE CENTER	NORTH AURORA	(630) 892-7627	11/05/2010	Health
NORTH AURORA CARE CENTER	NORTH	(630) 892-7627	11/05/2010	Health

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Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the	Pattern

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Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

	AURORA			
NORTH AURORA CARE CENTER	NORTH AURORA	(630) 892-7627	11/05/2010	Health
NORTH AURORA CARE CENTER	NORTH AURORA	(630) 892-7627	11/05/2010	Health
NORTH AURORA CARE CENTER	NORTH AURORA	(630) 892-7627	11/05/2010	Health
NORTH AURORA CARE CENTER	NORTH AURORA	(630) 892-7627	11/05/2010	Health
NORTH CHURCH NURSING & REHAB	JACKSONVILLE	(217) 245-4174	12/27/2010	Health
NORTH CHURCH NURSING & REHAB	JACKSONVILLE	(217) 245-4174	12/27/2010	Health
NORTH LOGAN HEALTHCARE CENTER	DANVILLE	(217) 443-3106	06/24/2010	Health
NORTH LOGAN HEALTHCARE CENTER	DANVILLE	(217) 443-3106	06/24/2010	Health

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		needs and preferences of each resident.	
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widesprea d
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Environmental Deficiencies	IL	Make sure each resident has 1) at least one window to the outside in a room; 2) a room at or above ground level; 3) an adequate bed; 4) furniture that meets the resident's needs; or 5) enough closet space.	Pattern
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern

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harm

Potential for minimal harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

CENTER				
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/29/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/22/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/21/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/16/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/17/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/21/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/21/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/17/2010	Health

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		from spreading.	
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get	Isolated

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harm

Minimal harm or potential for actual harm

NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/29/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/18/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/14/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/14/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/14/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/14/2010	Health

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		reduced range of motion get proper treatment and services to increase range of motion.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Use properly trained paid feeding assistants, provide licensed nursing supervision of the feeding assistants, or properly monitor the feeding of its residents.	Isolated

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harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/21/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/23/2010	Health
NORWOOD CROSSING	CHICAGO	(773) 631-4856	10/15/2010	Health
NORWOOD CROSSING	CHICAGO	(773) 631-4856	10/15/2010	Health
NORWOOD CROSSING	CHICAGO	(773) 631-4856	10/15/2010	Health
NORWOOD CROSSING	CHICAGO	(773) 631-4856	10/15/2010	Health
NORWOOD CROSSING	CHICAGO	(773) 631-4856	10/15/2010	Health
OAK HILL	WATERLOO	(618) 939-3488	11/16/2010	Health
OAK HILL	WATERLOO	(618) 939-3488	11/16/2010	Health

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Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Pattern

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05/31/2011

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Immediate jeopardy to resident health or safety

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OAK HILL	WATERLOO	(618) 939-3488	11/16/2010	Health
OAK HILL	WATERLOO	(618) 939-3488	10/20/2010	Health
OAK HILL	WATERLOO	(618) 939-3488	10/20/2010	Health
OAK HILL	WATERLOO	(618) 939-3488	10/20/2010	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health

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		abuse, neglect or mistreatment of residents.	
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated

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Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/25/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health

OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health

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Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents who take drugs are not given too	Isolated

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Minimal harm or potential for actual harm

OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY &	OAK LAWN	(708) 636-7000	02/22/2011	Health

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		many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000		Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health

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Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Widesprea d
Administration Deficiencies	IL	Get services outside the nursing home that meet professional standards.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Isolated

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Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

CENTER				
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	07/30/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	07/30/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	08/06/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	08/06/2010	Health

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		area is free of dangers that cause accidents.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Isolated
Resident Rights Deficiencies	IL	Send and promptly deliver unopened mail to residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

OAKTON PAVILLION	DES PLAINES	(847) 299-5588	07/30/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	07/30/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	08/06/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	08/06/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	08/06/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	07/30/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	08/06/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	07/30/2010	Health

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern

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Minimal harm or potential for actual harm

OAKTON PAVILLION	DES PLAINES	(847) 299-5588	08/06/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	07/30/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	08/06/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	07/30/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	07/30/2010	Health
ODD FELLOW-REBEKAH HOME	MATTOON	(217) 235-5449	01/03/2011	Health
ODD FELLOW-REBEKAH HOME	MATTOON	(217) 235-5449	01/03/2011	Health
ODD FELLOW-REBEKAH HOME	MATTOON	(217) 235-5449	01/03/2011	Health

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

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Minimal harm or potential for actual harm

Actual harm

Actual harm

ODD FELLOW-REBEKAH HOME	MATTOON	(217) 235-5449	01/03/2011	Health
ODIN HEALTH CARE CENTER	ODIN	(618) 775-6444	05/23/2010	Health
ODIN HEALTH CARE CENTER	ODIN	(618) 775-6444	05/12/2010	Health
ODIN HEALTH CARE CENTER	ODIN	(618) 775-6444	05/23/2010	Health
OBINITIEMENT OF THE OFFICE OFFICE OFFICE OFFICE OF THE OFFICE OFFICE OFFICE OFFICE OFFICE OFFICE OFFICE OFFICE OFF	OBIIN	(010) 110 0444	00,20,20.0	ricalii
ORCHARD VIEW REHAB & HC	PRINCETON	(815) 875-1196	07/01/2010	Health
	ODECON	(045) 722 7004	10/06/2010	l loolth
OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health

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Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health

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		confidential.	
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Administration Deficiencies	IL	Hire a qualified activities director.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

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Minimal harm or potential for actual harm

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OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health

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Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
OUR LADY OF ANGELS RET HOME	JOLIET	(815) 725-6631	05/27/2010	Health
OUR LADY OF ANGELS RET HOME	JOLIET	(815) 725-6631	06/02/2010	Health
OUR LADY OF ANGELS RET HOME	JOLIET	(815) 725-6631	05/28/2010	Health
OUR LADY OF ANGELS RET HOME	JOLIET	(815) 725-6631	05/27/2010	Health
OUR LADY OF ANGELS RET HOME	JOLIET	(815) 725-6631	05/27/2010	Health
OUR LADY OF ANGELS RET HOME	JOLIET	(815) 725-6631	03/16/2011	Health
OUR LADY OF ANGELS RET HOME	JOLIET	(815) 725-6631	03/16/2011	Health

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Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the	Isolated

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Minimal harm or potential for actual harm

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OUR LADY OF ANGELS RET HOME	JOLIET	(815) 725-6631	03/23/2011	Health
OUR LADY OF ANGELS RET HOME	JOLIET	(815) 725-6631	03/16/2011	Health
OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health

OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
OUR LADY OF THE	CHICAGO	(773) 282-7000	10/06/2010	Health

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		services to get or keep the highest quality of life possible.	
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

RESURRECTION

OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
PALM TERRACE OF MATTOON	MATTOON	(217) 234-7403	05/10/2010	Health

		services to get or keep the highest quality of life possible.	
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widesprea d
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

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harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Actual harm

PALM TERRACE OF MATTOON	MATTOON	(217) 234-7403	05/10/2010	Health
PALM TERRACE OF MATTOON	MATTOON	(217) 234-7403	05/10/2010	Health
PALM TERRACE OF MATTOON	MATTOON	(217) 234-7403	05/10/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/02/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/05/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/06/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/05/2010	Health

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Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/02/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	10/01/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/06/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/05/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/10/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/05/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/05/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/08/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	01/01/1900	Health
P A PETERSON CENTER FOR HEALTH	ROCKFORD	(815) 399-8832	07/31/2010	Health

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Environmental Deficiencies	IL	Provide needed housekeeping	Widesprea
Resident Assessment Deficiencies	IL	and maintenance. Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	d Widesprea d
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Get rid of garbage properly.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated

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Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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P A PETERSON CENTER FOR HEALTH	ROCKFORD	(815) 399-8832	07/31/2010	Health
P A PETERSON CENTER FOR HEALTH	ROCKFORD	(815) 399-8832	07/31/2010	Health
P A PETERSON CENTER FOR HEALTH	ROCKFORD	(815) 399-8832	07/31/2010	Health
PARIS HEALTH CARE CENTER	PARIS	(217) 465-5376	07/30/2010	Health
PARIS HEALTH CARE CENTER	PARIS	(217) 465-5376	08/05/2010	Health
PARIS HEALTH CARE CENTER	PARIS	(217) 465-5376	08/04/2010	Health
PARIS HEALTH CARE CENTER	PARIS	(217) 465-5376	07/30/2010	Health

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		and self respect.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the	Isolated

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Minimal harm or potential for actual harm

PARIS HEALTH CARE CENTER	PARIS	(217) 465-5376	07/28/2010	Health
PARIS HEALTH CARE CENTER	PARIS	(217) 465-5376	08/09/2010	Health
PARIS HEALTH CARE CENTER	PARIS	(217) 465-5376	08/02/2010	Health
PARIS HEALTH CARE CENTER	PARIS	(217) 465-5376	08/04/2010	Health
PARKER NURSING & REHAB CENTER	STREATOR	(815) 672-9390	05/14/2010	Health
PARKER NURSING & REHAB CENTER	STREATOR	(815) 672-9390	05/16/2010	Health
PARK HAVEN CARE CENTER	SMITHTON	(618) 235-4600	11/15/2010	Health

PARK HAVEN CARE CENTER	SMITHTON	(618) 235-4600	11/15/2010	Health
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		highest quality of life possible.	
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

PARK HAVEN CARE CENTER	SMITHTON	(618) 235-4600	11/15/2010	Health
PARK HAVEN CARE CENTER	SMITHTON	(618) 235-4600	11/15/2010	Health
PARK HAVEN CARE CENTER	SMITHTON	(618) 235-4600	11/15/2010	Health
PARK HAVEN CARE CENTER	SMITHTON	(618) 235-4600	11/15/2010	Health
PARK HAVEN CARE CENTER	SMITHTON	(618) 235-4600	11/15/2010	Health
PARK HAVEN CARE CENTER	SMITHTON	(618) 235-4600	10/22/2010	Health
PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	11/05/2010	Health
PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	11/05/2010	Health

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Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	11/05/2010	Health
PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	11/05/2010	Health

PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	11/05/2010	Health
PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	11/05/2010	Health
PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	11/05/2010	Health
PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	11/05/2010	Health
PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	11/05/2010	Health
PARK HOUSE NURSING & REHAB	CHICAGO	(773) 522-0400	01/01/1900	Health

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Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Environmental Deficiencies	IL	Get rid of garbage properly.	Widesprea d
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

CTR				
PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	11/05/2010	Health
PARK RIDGE CARE CENTER	PARK RIDGE	(847) 825-5517	01/12/2011	Health
PARK RIDGE CARE CENTER	PARK RIDGE	(847) 825-5517	01/12/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health

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		enough for each resident.	
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widesprea d
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Isolated
Resident Rights Deficiencies	IL	Quickly give a resident's personal money to the heads of his or her estate after the resident's death.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated

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Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

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PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health

PARKSHORE ESTATES NURSING & CHICAGO	(773) 752-6000	02/18/2011	Health
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Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Resident Assessment Deficiencies	IL.	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Develop/implement required	Widesprea

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

REHAB				
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKWAY MANOR	MARION	(618) 993-8600	02/27/2011	Health
PARKWAY MANOR	MARION	(618) 993-8600	02/27/2011	Health
PARKWAY MANOR	MARION	(618) 993-8600	02/27/2011	Health
PARKWAY MANOR	MARION	(618) 993-8600	02/27/2011	Health
PARKWAY MANOR	MARION	(618) 993-8600	02/27/2011	Health

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		procedures for the administration of immunizations.	d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widesprea d
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean	Pattern

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

PAVILION OF WAUKEGAN	WAUKEGAN	(847) 244-4100	08/20/2010	Health
PAVILION OF WAUKEGAN	WAUKEGAN	(847) 244-4100	08/19/2010	Health
PEKIN MANOR	PEKIN	(200) 252 1000	10/04/2010	Health
PERIN WANOR	PENIN	(309) 353-1099	10/04/2010	пеаш
PEKIN MEMORIAL HOSPITAL	PEKIN	(309) 347-1151	07/27/2010	Health
PEKIN MEMORIAL HOSPITAL	PEKIN	(309) 347-1151	08/20/2010	Health
PEKIN MEMORIAL HOSPITAL	PEKIN	(309) 347-1151	07/14/2010	Health
		,		
PEKIN MEMORIAL HOSPITAL	PEKIN	(309) 347-1151	07/27/2010	Health
PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	04/15/2011	Health
PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	12/31/2010	Health

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		area is safe, easy to use, clean and comfortable.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'	Pattern

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	12/31/2010	Health
PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	12/31/2010	Health
PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	12/31/2010	Health
PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	12/31/2010	Health
PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	12/31/2010	Health
PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	12/31/2010	Health
PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	12/31/2010	Health
PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	12/31/2010	Health

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	of residents and theft of residents' property.	
IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
IL	Give professional services that meet a professional standard of quality.	Isolated
IL	Give the right treatment and services to residents who have mental or social problems adjusting.	Isolated
IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
IL	Make sure that each resident's nutritional needs were met.	Isolated
IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
IL	Provide rooms that are big enough for each resident.	Pattern
IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated
		property. Provide social services for related medical problems to help each resident achieve the highest possible quality of life. Give professional services that meet a professional standard of quality. Give the right treatment and services to residents who have mental or social problems adjusting. Make sure that the nursing home area is free of dangers that cause accidents. Make sure that each resident's nutritional needs were met. Store, cook, and give out food in a safe and clean way. Provide rooms that are big enough for each resident. Be administered in a way that leads to the highest possible level

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/20/2010	Health
PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/29/2010	Health
PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/29/2010	Health
PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/29/2010	Health

Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated



Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/29/2010	Health
PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/29/2010	Health
PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/29/2010	Health
PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/29/2010	Health
PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/29/2010	Health
PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/29/2010	Health
PIATT COUNTY NURSING HOME	MONTICELLO	(217) 762-2506	06/16/2010	Health
PIATT COUNTY NURSING HOME	MONTICELLO	(217) 762-2506	06/07/2010	Health
PIATT COUNTY NURSING HOME	MONTICELLO	(217) 762-2506	06/03/2010	Health

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Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern

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Minimal harm or potential for actual harm

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PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	03/07/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	03/07/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	02/22/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	03/07/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	03/07/2011	Health

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Resident Rights Deficiencies Resident Assessment Deficiencies	IL IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged. Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Resident Assessment Deficiencies	IL	Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves,	Isolated

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Minimal harm or potential for actual harm

PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	03/02/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	03/07/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	02/07/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	02/10/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	03/07/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	02/10/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	03/07/2011	Health

		unless a change is unavoidable.	
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Widesprea d

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	02/17/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	03/07/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	03/07/2011	Health
PINE ACRES REHAB & LIVING CTR	DEKALB	(815) 758-8151	10/10/2010	Health
PINE ACRES REHAB & LIVING CTR	DEKALB	(815) 758-8151	10/10/2010	Health
PINE ACRES REHAB & LIVING CTR	DEKALB	(815) 758-8151	10/10/2010	Health

PINE ACRES REHAB & LIVING CTR	DEKALB	(815) 758-8151	10/10/2010	Health
PINE ACRES REHAB & LIVING CTR	DEKALB	(815) 758-8151	10/10/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health

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Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	10/15/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health

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		complaints quickly.	
Resident Rights Deficiencies	IL	Provide enough notice before discharging or transferring a resident.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Actual harm

PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	10/15/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	12/14/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health
PINECREST MANOR	MOUNT MORRIS	(815) 734-4103	06/24/2010	Health
PINECREST MANOR	MOUNT MORRIS	(815) 734-4103	06/23/2010	Health
PINECREST MANOR	MOUNT MORRIS	(815) 734-4103	06/24/2010	Health
PINECREST MANOR	MOUNT MORRIS	(815) 734-4103	06/23/2010	Health
PIPER CITY REHAB & LIVING CENTER	PIPER CITY	(815) 686-2277	10/22/2010	Health
PIPER CITY REHAB & LIVING CENTER	PIPER CITY	(815) 686-2277	10/22/2010	Health

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Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Get rid of garbage properly.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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CENTER

PITTSFIELD MANOR	PITTSFIELD	(217) 285-5200	11/22/2010	Health
PITTSFIELD MANOR	PITTSFIELD	(217) 285-5200	11/22/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health

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		area is free of dangers that cause accidents.	
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL.	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid	Pattern

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health

PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health

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		mistreatment, neglect and abuse of residents and theft of residents' property.	
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Isolated

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harm

Minimal harm or potential for actual harm

PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	12/10/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health

PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health

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		quality.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widesprea d

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Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLEASANT HILL HEALTHCARE	GIRARD	(217) 627-2181	11/22/2010	Health
PLEASANT HILL HEALTHCARE	GIRARD	(217) 627-2181	11/22/2010	Health
PLEASANT HILL HEALTHCARE	GIRARD	(217) 627-2181	10/22/2010	Health
PLEASANT HILL HEALTHCARE	GIRARD	(217) 627-2181	11/22/2010	Health
PLEASANT HILL HEALTHCARE	GIRARD	(217) 627-2181	11/22/2010	Health
PLEASANT HILL HEALTHCARE	GIRARD	(217) 627-2181	11/22/2010	Health
PLEASANT HILL HEALTHCARE	GIRARD	(217) 627-2181	11/22/2010	Health

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Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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PLEASANT HILL HEALTHCARE	GIRARD	(217) 627-2181	11/22/2010	Health
PLEASANT HILL HEALTHCARE	GIRARD	(217) 627-2181	11/22/2010	Health
PLEASANT MEADOWS CHR VILLAGE	CHRISMAN	(217) 269-2396	12/07/2010	Health

PLEASANT MEADOWS CHR VILLAGE	CHRISMAN	(217) 269-2396	12/07/2010	Health
PLEASANT MEADOWS CHR VILLAGE	CHRISMAN	(217) 269-2396	12/07/2010	Health
PLEASANT VIEW REHAB & HCC	MORRISON	(815) 772-7288	04/08/2011	Health
PLEASANT VIEW REHAB & HCC	MORRISON	(815) 772-7288	04/08/2011	Health

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		catheter, unless it is necessary.	
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea,	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

PLEASANT VIEW REHAB & HCC	MORRISON	(815) 772-7288	04/08/2011	Health
PLEASANT VIEW REHAB & HCC	MORRISON	(815) 772-7288	04/08/2011	Health
PLUM GROVE NURSING & REHAB CENTER	PALATINE	(847) 358-0311	07/09/2010	Health
PLUM GROVE NURSING & REHAB CENTER	PALATINE	(847) 358-0311	07/10/2010	Health
PLUM GROVE NURSING & REHAB CENTER	PALATINE	(847) 358-0311	07/10/2010	Health
PLUM GROVE NURSING & REHAB CENTER	PALATINE	(847) 358-0311	07/09/2010	Health
PLUM GROVE NURSING & REHAB CENTER	PALATINE	(847) 358-0311	07/09/2010	Health
PLUM GROVE NURSING & REHAB CENTER	PALATINE	(847) 358-0311	07/09/2010	Health
PLUM GROVE NURSING & REHAB CENTER	PALATINE	(847) 358-0311	07/09/2010	Health

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		vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.	Widesprea d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

PLUM GROVE NURSING & REHAB CENTER	PALATINE	(847) 358-0311	07/10/2010	Health
PLYMOUTH PLACE	LA GRANGE PARK	(708) 354-0340	01/02/2011	Health

PLYMOUTH PLACE	LA GRANGE PARK	(708) 354-0340	01/02/2011	Health
PLYMOUTH PLACE	LA GRANGE PARK	(708) 354-0340	01/02/2011	Health
PLYMOUTH PLACE	LA GRANGE PARK	(708) 354-0340	01/02/2011	Health
PLYMOUTH PLACE	LA GRANGE PARK	(708) 354-0340	01/02/2011	Health
PLYMOUTH PLACE	LA GRANGE PARK	(708) 354-0340	01/02/2011	Health
PLYMOUTH PLACE	LA GRANGE	(708) 354-0340	01/02/2011	Health

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Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from drugs that restrain them, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Potential for minimal harm

Minimal harm or potential for actual

	PARK			
POLO REHAB & HCC	POLO	(815) 946-2203	01/02/2011	Health
POLO REHAB & HCC	POLO	(815) 946-2203	01/02/2011	Health
POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/10/2011	Health
POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/10/2011	Health
POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/10/2011	Health
POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/27/2011	Health

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		from spreading.	
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and	Widesprea d

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/08/2011	Health
POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/10/2011	Health
POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/08/2011	Health

POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/03/2011	Health
POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/08/2011	Health
POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/10/2011	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health

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		actions that can be measured.	
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident	Isolated

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Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

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PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health

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		must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health

PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health

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Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose,	Pattern

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Minimal harm or potential for actual harm

05/31/2011

PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/12/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/13/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/12/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/08/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/09/2010	Health

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		wrong time) to less than 5%.	
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Isolated
Resident Rights Deficiencies	IL	Protect the resident from a transfer or discharge that is not wanted or needed.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or	Isolated

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Minimal harm or potential for actual harm

05/31/2011

PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/14/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/14/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/14/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/14/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/16/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/14/2010	Health
PRAIRIE ROSE HEALTH CARE CTR	PANA	(217) 562-3996	12/29/2010	Health
PRAIRIE ROSE HEALTH CARE CTR	PANA	(217) 562-3996	12/29/2010	Health

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		primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Let the resident refuse treatment or refuse to take part in an experiment.	Isolated
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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PRAIRIE ROSE HEALTH CARE CTR	PANA	(217) 562-3996	01/06/2011	Health

PRAIRIE ROSE HEALTH CARE CTR	PANA	(217) 562-3996	12/29/2010	Health
PRAIRIE ROSE HEALTH CARE CTR	PANA	(217) 562-3996	01/06/2011	Health
PRAIRIE ROSE HEALTH CARE CTR	PANA	(217) 562-3996	12/29/2010	Health
PRAIRIE VIEW CR CTR- LEWISTOWN	LEWISTOWN	(309) 547-2267	09/03/2010	Health
PRAIRIE VIEW CR CTR- LEWISTOWN	LEWISTOWN	(309) 547-2267	09/03/2010	Health

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		major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the	Pattern

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Minimal harm or potential for actual harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

PRAIRIE VIEW CR CTR- LEWISTOWN	LEWISTOWN	(309) 547-2267	09/13/2010	Health
PRAIRIE VIEW CR CTR- LEWISTOWN	LEWISTOWN	(309) 547-2267	09/03/2010	Health
PRAIRIE VIEW CR CTR- LEWISTOWN	LEWISTOWN	(309) 547-2267	09/03/2010	Health
PRAIRIE VIEW CR CTR- LEWISTOWN	LEWISTOWN	(309) 547-2267	10/01/2010	Health
PRAIRIEVIEW LUTHERAN HOME	DANFORTH	(815) 269-2970	01/17/2011	Health

PRAIRIEVIEW LUTHERAN HOME	DANFORTH	(815) 269-2970	01/17/2011	Health

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		highest quality of life possible.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Pattern

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Minimal harm or potential for actual harm

PRAIRIEVIEW LUTHERAN HOME	DANFORTH	(815) 269-2970	01/17/2011	Health
PRAIRIEVIEW LUTHERAN HOME	DANFORTH	(815) 269-2970	01/17/2011	Health
PRAIRIEVIEW NURSING UNIT	BARRINGTON	(847) 852-3500	05/25/2010	Health
PRAIRIEVIEW NURSING UNIT	BARRINGTON	(847) 852-3500	05/21/2010	Health
PRAIRIEVIEW NURSING UNIT	BARRINGTON	(847) 852-3500	06/02/2010	Health
PRAIRIEVIEW NURSING UNIT	BARRINGTON	(847) 852-3500	05/12/2010	Health
PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	(217) 245-5175	06/30/2010	Health
PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	(217) 245-5175	06/21/2010	Health
PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	(217) 245-5175	06/30/2010	Health

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		quality.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Widesprea d
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL.	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the	Isolated

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Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	(217) 245-5175	06/30/2010	Health
PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	(217) 245-5175	06/30/2010	Health
PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	(217) 245-5175	06/15/2010	Health
PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	(217) 245-5175	06/15/2010	Health
PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	(217) 245-5175	06/15/2010	Health
PRESIDENTIAL PAVILION	CHICAGO	(773) 436-6600	10/26/2010	Health
PRESIDENTIAL PAVILION	CHICAGO	(773) 436-6600	10/26/2010	Health

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Quality Care Deficiencies	IL	services to get or keep the highest quality of life possible. Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern

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harm

Minimal harm or potential for actual harm

PRESIDENTIAL PAVILION	CHICAGO	(773) 436-6600	10/26/2010	Health
PROCTOR COM HSP SK N CENTER	PEORIA	(309) 691-1000	08/06/2010	Health
PROCTOR COM HSP SK N CENTER	PEORIA	(309) 691-1000	08/06/2010	Health
PROCTOR COM HSP SK N CENTER	PEORIA	(309) 691-1000	08/06/2010	Health
PROVENA GENEVA CARE CENTER	GENEVA	(630) 232-7544	07/28/2010	Health
PROVENA GENEVA CARE CENTER	GENEVA	(630) 232-7544	07/28/2010	Health

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Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated

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Minimal harm or potential for actual harm

PROVENA GENEVA CARE CENTER	GENEVA	(630) 232-7544	07/28/2010	Health
PROVENA GENEVA CARE CENTER	GENEVA	(630) 232-7544	07/28/2010	Health
PROVENA GENEVA CARE CENTER	GENEVA	(630) 232-7544	07/28/2010	Health
PROVENA GENEVA CARE CENTER	GENEVA	(630) 232-7544	07/28/2010	Health
PROVENA GENEVA CARE CENTER	GENEVA	(630) 232-7544	07/28/2010	Health
PROVENA GENEVA CARE CENTER	GENEVA	(630) 232-7544	07/28/2010	Health
PROVENA HERITAGE VILLAGE	KANKAKEE	(815) 939-4506	05/25/2010	Health

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Quality Care Deficiencies	ΪL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Nutrition and Dietary Deficiencies	IL	Use properly trained paid feeding assistants, provide licensed nursing supervision of the feeding assistants, or properly monitor the feeding of its residents.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated

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Minimal harm or potential for actual harm

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PROVENA HERITAGE VILLAGE	KANKAKEE	(815) 939-4506	05/06/2010	Health
PROVENA HERITAGE VILLAGE	KANKAKEE	(815) 939-4506	05/27/2010	Health
PROVENA HERITAGE VILLAGE	KANKAKEE	(815) 939-4506	05/27/2010	Health
PROVENA HERITAGE VILLAGE	KANKAKEE	(815) 939-4506	05/27/2010	Health
PROVENA HERITAGE VILLAGE	KANKAKEE	(815) 939-4506	05/27/2010	Health
PROVENA MCAULEY MANOR	AURORA	(630) 859-3700	07/01/2010	Health
PROVENA MCAULEY MANOR	AURORA	(630) 859-3700	07/01/2010	Health
PROVENA MCAULEY MANOR	AURORA	(630) 859-3700	07/01/2010	Health
PROVENA MCAULEY MANOR	AURORA	(630) 859-3700	07/01/2010	Health

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Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual

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	ALIDODA	(000) 050 0700		1.1 141-
PROVENA MCAULEY MANOR	AURORA	(630) 859-3700		Health
PROVENA MCAULEY MANOR	AURORA	(630) 859-3700	07/01/2010	Health
PROVENA OUR LADY OF VICTORY	BOURBONNAIS	(815) 937-2022	10/08/2010	Health
PROVENA OUR LADY OF VICTORY	BOURBONNAIS	(815) 937-2022	10/08/2010	Health
PROVENA OUR LADY OF VICTORY	BOURBONNAIS	(815) 937-2022	10/08/2010	Health
PROVENA OUR LADY OF VICTORY	BOURBONNAIS	(815) 937-2022	10/08/2010	Health
PROVENA OUR LADY OF VICTORY	BOURBONNAIS	(815) 937-2022	10/08/2010	Health
PROVENA OUR LADY OF VICTORY	BOURBONNAIS	(815) 937-2022	10/08/2010	Health
PROVENA PINE VIEW CARE CENTER	ST CHARLES	(630) 377-2211	10/14/2010	Health

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Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated

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Minimal harm or potential for actual harm

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PROVENA PINE VIEW CARE CENTER	ST CHARLES	(630) 377-2211	10/14/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health

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		catheter, unless it is necessary.	
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern

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Minimal harm or potential for actual harm

PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health

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Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Widesprea d
Environmental Deficiencies	IL	Keep sound levels comfortable.	Widesprea d
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Pattern

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health

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		area is free of dangers that cause accidents.	
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean	Widesprea d

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health

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		area is safe, easy to use, clean and comfortable.	d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves	Isolated

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Minimal harm or potential for actual harm

PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
PROVIDENCE PALOS HEIGHTS	PALOS HEIGHTS	(708) 597-1000	05/26/2010	Health
PROVIDENCE PALOS HEIGHTS	PALOS HEIGHTS	(708) 597-1000	08/05/2010	Health
PROVIDENCE PALOS HEIGHTS	PALOS HEIGHTS	(708) 597-1000	08/05/2010	Health

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		receive help with eating/drinking, grooming and hygiene.	
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Provide special eating equipment and utensils for each resident who needs them.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widesprea d
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Isolated

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Minimal harm or potential for actual harm
Actual harm
Actual harm
Minimal harm or potential for actual harm
Minimal harm or potential for actual harm
Potential for minimal harm
Actual harm
Actual harm

	HEIGHTS			
PROVIDENCE PALOS HEIGHTS	PALOS HEIGHTS	(708) 597-1000	08/05/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	10/22/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	10/22/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	01/13/2011	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health

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		area is free of dangers that cause accidents.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widesprea d
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN,	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health
RAINBOW BEACH CARE CENTER	CHICAGO	(773) 731-7300	08/11/2010	Health

HOLLAND

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Deficiencies		accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Resident Rights Deficiencies	IL	Honor all of the resident's rights as a resident of the nursing home	Isolated

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harm

Minimal harm or potential for actual harm

RAINBOW BEACH CARE CENTER	CHICAGO	(773) 731-7300	08/11/2010	Health
RAINBOW BEACH CARE CENTER	CHICAGO	(773) 731-7300	08/11/2010	Health
RAINBOW BEACH CARE CENTER	CHICAGO	(773) 731-7300	08/11/2010	Health
RAINBOW BEACH CARE CENTER	CHICAGO	(773) 731-7300	08/11/2010	Health
RAINBOW BEACH CARE CENTER	CHICAGO	(773) 731-7300	08/11/2010	Health
RAINBOW BEACH CARE CENTER	CHICAGO	(773) 731-7300	08/11/2010	Health

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		and as a citizen or resident of the United States.	
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Widesprea d
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated

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	Potential	for	minimal	harn
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Minimal harm or potential for actual harm

Actual harm

RAINBOW BEACH CARE CENTER	CHICAGO	(773) 731-7300	08/11/2010	Health
RANDOLPH COUNTY CARE CENTER	SPARTA	(618) 443-4351	05/15/2010	Health
RANDOLPH COUNTY CARE CENTER	SPARTA	(618) 443-4351	04/28/2010	Health
RANDOLPH COUNTY CARE CENTER	SPARTA	(618) 443-4351	04/28/2010	Health
RED BUD NURSING HOME	RED BUD	(618) 282-3891	03/01/2011	Health
RED BUD NURSING HOME	RED BUD	(618) 282-3891	03/03/2011	Health

RED BUD NURSING HOME	RED BUD	(618) 282-3891	03/17/2011	Health

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Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

RED BUD NURSING HOME	RED BUD	(618) 282-3891	03/02/2011	Health
RED BUD NURSING HOME	RED BUD	(618) 282-3891	03/17/2011	Health
RED BUD NURSING HOME	RED BUD	(618) 282-3891	03/17/2011	Health
REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health
REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health
REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health
REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health

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		without a catheter is not given a catheter, unless it is necessary.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern

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Minimal harm or potential for actual harm

REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health
REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health

REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health
REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health
REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health
REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health
REHAB & CARE CTR - JACKSON CO	MURPHYSBOR O	(618) 684-2136	09/13/2010	Health

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Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated

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Minimal harm or potential for actual harm

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REHAB & CARE CTR - JACKSON CO	MURPHYSBOR O	(618) 684-2136	09/13/2010	Health
REHAB & CARE CTR - JACKSON CO	MURPHYSBOR O	(618) 684-2136	09/13/2010	Health
REHAB & CARE CTR - JACKSON CO	MURPHYSBOR O	(618) 684-2136	09/13/2010	Health
REHAB & CARE CTR - JACKSON CO	MURPHYSBOR O	(618) 684-2136	09/13/2010	Health
REHAB & CARE CTR - JACKSON CO	MURPHYSBOR O	(618) 684-2136	09/13/2010	Health
REHAB & CARE CTR - JACKSON CO	MURPHYSBOR O	(618) 684-2136	09/13/2010	Health
RENAISSANCE AT 87TH STREET,THE	CHICAGO	(773) 434-8787	04/29/2010	Health
RENAISSANCE AT 87TH STREET,THE	CHICAGO	(773) 434-8787	04/29/2010	Health

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		physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern

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Minimal harm or potential for actual harm

STREET,THE				
RENAISSANCE AT 87TH STREET,THE	CHICAGO	(773) 434-8787	04/29/2010	Health
RENAISSANCE AT 87TH STREET,THE	CHICAGO	(773) 434-8787	04/29/2010	Health
RENAISSANCE AT 87TH STREET,THE	CHICAGO	(773) 434-8787	04/29/2010	Health
RENAISSANCE AT 87TH STREET,THE	CHICAGO	(773) 434-8787	04/29/2010	Health
RENAISSANCE AT 87TH STREET,THE	CHICAGO	(773) 434-8787	04/29/2010	Health
RENAISSANCE AT HILLSIDE	HILLSIDE	(708) 544-9933	05/10/2010	Health
RENAISSANCE AT HILLSIDE	HILLSIDE	(708) 544-9933	05/10/2010	Health
RENAISSANCE AT HILLSIDE	HILLSIDE	(708) 544-9933	05/10/2010	Health
RENAISSANCE AT HILLSIDE	HILLSIDE	(708) 544-9933	05/10/2010	Health

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		nutritional needs were met.	
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each	Pattern

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harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

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RENAISSANCE AT HILLSIDE	HILLSIDE	(708) 544-9933	05/10/2010	Health
RENAISSANCE AT HILLSIDE	HILLSIDE	(708) 544-9933	05/10/2010	Health
RENAISSANCE AT HILLSIDE	HILLSIDE	(708) 544-9933	05/10/2010	Health
RENAISSANCE AT SOUTH SHORE,THE	CHICAGO	(773) 721-5000	07/26/2010	Health
RENAISSANCE AT SOUTH SHORE,THE	CHICAGO	(773) 721-5000	07/26/2010	Health
RENAISSANCE AT SOUTH SHORE,THE	CHICAGO	(773) 721-5000	07/26/2010	Health
RENAISSANCE AT SOUTH SHORE,THE	CHICAGO	(773) 721-5000	07/26/2010	Health
RENAISSANCE AT SOUTH SHORE,THE	CHICAGO	(773) 721-5000	07/26/2010	Health

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		medical problems to help each resident achieve the highest possible quality of life.	
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

RENAISSANCE AT SOUTH SHORE,THE	CHICAGO	(773) 721-5000	07/26/2010	Health
RENAISSANCE CARE CENTER	CANTON	(309) 647-5631	03/11/2011	Health
RENAISSANCE CARE CENTER	CANTON	(309) 647-5631	03/11/2011	Health
RENAISSANCE PARK SOUTH	CHICAGO	(773) 928-2000	07/06/2010	Health
RENAISSANCE PARK SOUTH	CHICAGO	(773) 928-2000	07/06/2010	Health
RENAISSANCE PARK SOUTH	CHICAGO	(773) 928-2000	07/06/2010	Health
RENAISSANCE PARK SOUTH	CHICAGO	(773) 928-2000	07/06/2010	Health
RENAISSANCE PARK SOUTH	CHICAGO	(773) 928-2000	07/06/2010	Health

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Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Widesprea d
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

RENAISSANCE PARK SOUTH	CHICAGO	(773) 928-2000	07/06/2010	Health
RENAISSANCE PARK SOUTH	CHICAGO	(773) 928-2000	07/06/2010	Health
RENAISSANCE PARK SOUTH	CHICAGO	(773) 928-2000	07/06/2010	Health
RENAISSANCE PARK SOUTH	CHICAGO	(773) 928-2000	07/06/2010	Health
REST HAVEN MANOR	ALBION	(618) 445-2815	01/12/2011	Health
REST HAVEN MANOR	ALBION	(618) 445-2815	02/14/2011	Health
REST HAVEN MANOR	ALBION	(618) 445-2815	01/12/2011	Health

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Quality Care Deficiencies	IL	that are listed in official regulations. Make sure that residents with	Isolated
		reduced range of motion get proper treatment and services to increase range of motion.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

REST HAVEN MANOR	ALBION	(618) 445-2815	01/20/2011	Health
RESURRECTION LIFE CENTER	CHICAGO	(773) 594-7400	12/10/2010	Health
RICHLAND CARE & REHAB	OLNEY	(618) 395-7421	07/23/2010	Health
RICHLAND CARE & REHAB	OLNEY	(618) 395-7421	07/23/2010	Health
RICHLAND CARE & REHAB	OLNEY	(618) 395-7421	07/23/2010	Health
RICHLAND CARE & REHAB	OLNEY	(618) 395-7421	07/23/2010	Health
RICHLAND CARE & REHAB	OLNEY	(618) 395-7421	07/23/2010	Health
RICHLAND CARE & REHAB	OLNEY	(618) 395-7421	07/23/2010	Health
RICHLAND MEMORIAL HSP SK N FAC	OLNEY	(618) 395-2131	07/14/2010	Health

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Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widesprea d
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid	Widesprea d

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Minimal harm or potential for actual harm

Potential for minimal harm

RICHLAND MEMORIAL HSP SK N	OLNEY	(618) 395-2131	07/14/2010	Health
FAC		,		
RICHLAND MEMORIAL HSP SK N FAC	OLNEY	(618) 395-2131	07/14/2010	Health
RICHLAND MEMORIAL HSP SK N FAC	OLNEY	(618) 395-2131	07/14/2010	Health
RICHLAND MEMORIAL HSP SK N FAC	OLNEY	(618) 395-2131	07/14/2010	Health
RICHLAND MEMORIAL HSP SK N FAC	OLNEY	(618) 395-2131	07/14/2010	Health
RIDGEVIEW CARE CENTER	OBLONG	(618) 592-4228	10/28/2010	Health
RIDGEVIEW CARE CENTER	OBLONG	(618) 592-4228	10/28/2010	Health

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		items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

RIDGEVIEW CARE CENTER	OBLONG	(618) 592-4228	10/28/2010	Health
RIDGEVIEW CARE CENTER	OBLONG	(618) 592-4228	10/20/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health

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		needs of each resident.	
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Resident Rights Deficiencies	IL	Let each resident choose whether to manage his or her own money or deposit it with the nursing home.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

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harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGWAY REHAB AND NURSING CENTER	RIDGWAY	(618) 272-8831	07/16/2010	Health

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Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	ΪL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Get rid of garbage properly.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated

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Minimal harm or potential for actual harm

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RIDGWAY REHAB AND NURSING CENTER	RIDGWAY	(618) 272-8831	07/16/2010	Health
RIDGWAY REHAB AND NURSING CENTER	RIDGWAY	(618) 272-8831	07/16/2010	Health
ROBINGS MANOR REHAB & HEALTH CARE	BRIGHTON	(618) 372-3232	01/01/1900	Health
ROBINGS MANOR REHAB & HEALTH CARE	BRIGHTON	(618) 372-3232	08/06/2010	Health
ROCHELLE GARDENS CARE CENTER	ROCHELLE	(815) 562-4047	05/28/2010	Health
ROCHELLE GARDENS CARE CENTER	ROCHELLE	(815) 562-4047	05/27/2010	Health
ROCHELLE GARDENS CARE CENTER	ROCHELLE	(815) 562-4047	06/04/2010	Health
ROCHELLE GARDENS CARE CENTER	ROCHELLE	(815) 562-4047	05/27/2010	Health
ROCHELLE GARDENS CARE CENTER	ROCHELLE	(815) 562-4047	05/31/2010	Health
ROCHELLE REHAB & HEALTH CARE CENTER	ROCHELLE	(815) 562-4111	02/10/2011	Health

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		needed for medical treatment.	
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widesprea d
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Pattern
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

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ROCHELLE REHAB & HEALTH CARE CENTER	ROCHELLE	(815) 562-4111	02/10/2011	Health
ROCHELLE REHAB & HEALTH CARE CENTER	ROCHELLE	(815) 562-4111	02/10/2011	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health

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		items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	ΙL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Quality Care Deficiencies	IL	Provide social services for related	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual

ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/27/2010	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health

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		medical problems to help each resident achieve the highest possible quality of life.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless	Isolated

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harm

Minimal harm or potential for actual harm

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CENTER

ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health

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Mistreatment Deficiencies	IL	physical restraints, unless needed for medical treatment. Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas	Isolated

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harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health

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Resident Assessment Deficiencies	IL	that are listed in official regulations. Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Widesprea d

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Minimal harm or potential for actual harm

ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health

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Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Widesprea d
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated

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Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health

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Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Widesprea d
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCK ISLAND NURSING & REHB CENTER	ROCK ISLAND	(309) 788-0458	08/11/2010	Health
ROCK ISLAND NURSING & REHB CENTER	ROCK ISLAND	(309) 788-0458	08/09/2010	Health

Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Isolated
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Widesprea d
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Pattern
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widesprea d
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern

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Minimal harm or potential for actual harm

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ROCK ISLAND NURSING & REHB CENTER	ROCK ISLAND	(309) 788-0458	08/13/2010	Health
ROCK ISLAND NURSING & REHB CENTER	ROCK ISLAND	(309) 788-0458	08/12/2010	Health
ROCK ISLAND NURSING & REHB CENTER	ROCK ISLAND	(309) 788-0458	08/13/2010	Health
ROLLING HILLS MANOR	ZION	(847) 746-8382	03/03/2011	Health
ROLLING HILLS MANOR	ZION	(847) 746-8382	03/03/2011	Health
ROLLING HILLS MANOR	ZION	(847) 746-8382	03/01/2011	Health
ROLLING HILLS MANOR	ZION	(847) 746-8382	03/01/2011	Health
ROLLING HILLS MANOR	ZION	(847) 746-8382	03/01/2011	Health

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Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widesprea d
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Pattern
Nutrition and Dietary	IL	Store, cook, and give out food in	Widesprea

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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ROLLING HILLS MANOR	ZION	(847) 746-8382	03/01/2011	Health
ROLLING HILLS MANOR	ZION	(847) 746-8382	02/25/2011	Health
ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	(309) 426-2134	04/19/2010	Health
ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	(309) 426-2134	04/19/2010	Health
ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	(309) 426-2134	04/19/2010	Health
ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	(309) 426-2134	03/04/2011	Health

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Deficiencies		a safe and clean way.	d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	(309) 426-2134	03/04/2011	Health
ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	(309) 426-2134	03/04/2011	Health
ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	(309) 426-2134	03/04/2011	Health
ROSEWOOD CARE CENTER NORTHBROOK	NORTHBROOK	(847) 562-1770	07/09/2010	Health
ROSEWOOD CARE CENTER NORTHBROOK	NORTHBROOK	(847) 562-1770	07/09/2010	Health
ROSEWOOD CARE CENTER NORTHBROOK	NORTHBROOK	(847) 562-1770	07/09/2010	Health
ROSEWOOD CARE CENTER NORTHBROOK	NORTHBROOK	(847) 562-1770	07/09/2010	Health
ROSEWOOD CARE CENTER NORTHBROOK	NORTHBROOK	(847) 562-1770	07/09/2010	Health
ROSEWOOD CARE CENTER OF ALTON	ALTON	(618) 465-2626	04/13/2010	Health

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Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Widesprea d
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan	Isolated

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Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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ROSEWOOD CARE CENTER OF ALTON	ALTON	(618) 465-2626	04/13/2010	Health
ROSEWOOD CARE CENTER OF ALTON	ALTON	(618) 465-2626	04/13/2010	Health
ROSEWOOD CARE CENTER OF ALTON	ALTON	(618) 465-2626	04/13/2010	Health
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	(847) 888-9585	09/16/2010	Health
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	(847) 888-9585	09/16/2010	Health
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	(847) 888-9585	09/16/2010	Health
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	(847) 888-9585	09/16/2010	Health

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		admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

ROSEWOOD CARE CENTER OF ELGIN (847) 888-9585 09/16/2010 Health ELGIN ROSEWOOD CARE CENTER OF ELGIN (847) 888-9585 09/16/2010 Health ELGIN ROSEWOOD CARE CENTER OF ELGIN (847) 888-9585 09/16/2010 Health ELGIN ROSEWOOD CARE CENTER OF ELGIN (847) 888-9585 09/16/2010 Health ELGIN
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ROSEWOOD CARE CENTER OF ELGIN (847) 888-9585 09/16/2010 Health

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Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual

ELGIN				
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	(847) 888-9585	09/16/2010	Health
ROSEWOOD CARE CENTER OF MOLINE	MOLINE	(309) 792-5940	01/21/2011	Health
ROSEWOOD CARE CENTER OF MOLINE	MOLINE	(309) 792-5940	01/26/2011	Health

ROSEWOOD CARE CENTER OF MOLINE	MOLINE	(309) 792-5940	01/06/2011	Health
ROSEWOOD CARE CENTER OF PEORIA	PEORIA	(309) 691-2200	03/15/2011	Health
ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	(630) 443-4400	02/19/2011	Health
ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	(630) 443-4400	02/19/2011	Health

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		similar products.	
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widesprea d
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	(630) 443-4400	02/19/2011	Health
ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	(630) 443-4400	02/19/2011	Health
ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	(630) 443-4400	02/19/2011	Health
ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	(630) 443-4400	02/19/2011	Health
ROSEWOOD CARE CENTER OF SWANSEA	SWANSEA	(618) 236-1391	07/16/2010	Health
ROSEWOOD CARE CENTER OF SWANSEA	SWANSEA	(618) 236-1391	07/16/2010	Health
ROSEWOOD CARE CENTER OF SWANSEA	SWANSEA	(618) 236-1391	07/16/2010	Health
ROSEWOOD CARE CENTER OF	SWANSEA	(618) 236-1391	07/16/2010	Health

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Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Widesprea d
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

SWANSEA

ROYAL OAKS CARE CENTER	KEWANEE	(309) 852-3389	10/06/2010	Health
ROYAL OAKS CARE CENTER	KEWANEE	(309) 852-3389	10/06/2010	Health
ROYAL OAKS CARE CENTER	KEWANEE	(309) 852-3389	10/06/2010	Health
ROYAL OAKS CARE CENTER	KEWANEE	(309) 852-3389	10/06/2010	Health
ROYAL OAKS CARE CENTER	KEWANEE	(309) 852-3389	10/06/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	08/24/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	09/10/2010	Health

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		area is free of dangers that cause accidents.	
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widesprea d
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and	Isolated

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	08/31/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	08/27/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	08/26/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	09/03/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	08/18/2010	Health

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		confidential.	
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or	Isolated

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Minimal harm or potential for actual harm

SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	08/24/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	09/17/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	08/25/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	09/03/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	09/01/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	08/26/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	08/27/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	09/10/2010	Health

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		representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level	Widesprea d

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Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

	HEIGHTS			
SAINTS MARY & ELIZABETH MEDICAL CENTER	CHICAGO	(312) 633-5828	05/18/2010	Health
SAINTS MARY & ELIZABETH MEDICAL CENTER	CHICAGO	(312) 633-5828	05/18/2010	Health
SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health

SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health
SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health

SALEM VILLAGE NURSING &	JOLIET	(815) 727-5451	07/22/2010	Health
REHAB				

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		leads to the highest possible level of well being for each resident.	d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity	Pattern

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harm

Minimal harm or potential for actual harm

SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health
SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health
SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health
SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health
SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health
SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health
SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health
SCHWAB REHABILITATION CTR SNU	CHICAGO	(773) 522-2010	12/09/2010	Health

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		and self respect.	
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

SELFHELP HOME OF CHICAGO

SELFHELP HOME OF CHICAGO

SCHWAB REHABILITATION CTR SNU	CHICAGO	(773) 522-2010	12/09/2010	Health
SEDGEBROOK HEALTH CENTER	LINCOLNSHIRE	(847) 876-2401	06/18/2010	Health
SEDGEBROOK HEALTH CENTER	LINCOLNSHIRE	(847) 876-2401	06/18/2010	Health
SEDGEBROOK HEALTH CENTER	LINCOLNSHIRE	(847) 876-2401	06/18/2010	Health
SELFHELP HOME OF CHICAGO	CHICAGO	(773) 271-0300	06/16/2010	Health

(773) 271-0300

(773) 271-0300

CHICAGO

CHICAGO

Health

Health

06/28/2010

07/01/2010

		most recent survey.	
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that a resident who has been able to eat enough alone or with help is not fed by a feeding tube, if possible.	Isolated

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Potential for minimal harm

Minimal harm or potential for actual harm

SELFHELP HOME OF CHICAGO	CHICAGO	(773) 271-0300	07/02/2010	Health
OLLITICE FIGWE OF OTHER	0.110/100	(110) 211 0000	0.702/2010	ricaliii
SEMINARY MANOR	GALESBURG	(309) 344-1300	05/30/2010	Health
SEMINARY MANOR	GALESBURG	(309) 344-1300	04/21/2010	Health
SEMINARY MANOR	GALESBURG	(309) 344-1300	05/14/2010	Health
SHABBONA HEALTHCARE CENTER	SHABBONA	(815) 824-2194	03/14/2011	Health
SHABBONA HEALTHCARE CENTER	SHABBONA	(815) 824-2194	03/14/2011	Health
SHARON HEALTH CARE WILLOWS	PEORIA	(309) 688-0451	09/29/2010	Health

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Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Pattern
Environmental Deficiencies	IL	Keep sound levels comfortable.	Widesprea d
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated

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Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	09/02/2010	Health
SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	09/02/2010	Health
SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	09/02/2010	Health
SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	09/02/2010	Health
SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	09/02/2010	Health
SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	10/10/2010	Health
SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	09/02/2010	Health
SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	09/02/2010	Health

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Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home	Pattern

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	10/23/2010	Health
SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	09/02/2010	Health
SHELBYVILLE MANOR	SHELBYVILLE	(217) 774-2111	06/28/2010	Health

SHELBYVILLE MANOR	SHELBYVILLE	(217) 774-2111	06/28/2010	Health
SHELBYVILLE MANOR	SHELBYVILLE	(217) 774-2111	06/28/2010	Health
SHELBYVILLE MANOR	SHELBYVILLE	(217) 774-2111	07/08/2010	Health
SHELBYVILLE MANOR	SHELBYVILLE	(217) 774-2111	06/29/2010	Health

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		without a catheter is not given a catheter, unless it is necessary.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home	Isolated

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Actual harm

Minimal harm or potential for actual harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

SHELBYVILLE MANOR	SHELBYVILLE	(217) 774-2111	07/08/2010	Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health

SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health

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		area is free of dangers that cause accidents.	
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to	Isolated

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Minimal harm or potential for actual harm

SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/25/2010	Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health

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		be able to care for themselves, unless a change is unavoidable.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection	Isolated

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

SHELBYVILLE	(217) 774-2128		Health
SHELBYVILLE	(217) 774-2128	01/01/1900	Health
SHELDON	(815) 429-3522	07/27/2010	Health
ISLAND LAKE	(847) 526-3636	11/01/2010	Health
ISLAND LAKE	(847) 526-3636	11/19/2010	Health
ISLAND LAKE	(847) 526-3636	11/19/2010	Health
ISLAND LAKE	(847) 526-3636	11/19/2010	Health
ISLAND LAKE	(847) 526-3636	11/19/2010	Health
ISLAND LAKE	(847) 526-3636	11/19/2010	Health
	SHELBYVILLE SHELDON ISLAND LAKE ISLAND LAKE ISLAND LAKE ISLAND LAKE	SHELBYVILLE (217) 774-2128 SHELDON (815) 429-3522 ISLAND LAKE (847) 526-3636 ISLAND LAKE (847) 526-3636 ISLAND LAKE (847) 526-3636 ISLAND LAKE (847) 526-3636	SHELBYVILLE (217) 774-2128 01/01/1900 SHELDON (815) 429-3522 07/27/2010 ISLAND LAKE (847) 526-3636 11/01/2010 ISLAND LAKE (847) 526-3636 11/19/2010 ISLAND LAKE (847) 526-3636 11/19/2010 ISLAND LAKE (847) 526-3636 11/19/2010 ISLAND LAKE (847) 526-3636 11/19/2010

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Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Resident Rights Deficiencies	IL	Send and promptly deliver unopened mail to residents.	Widesprea d
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Widesprea d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Get rid of garbage properly.	Widesprea d

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Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

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SHELTERING OAK	ISLAND LAKE	(847) 526-3636	11/19/2010	Health
SHELTERING OAK	ISLAND LAKE	(847) 526-3636	11/19/2010	Health
SHERIDAN HEALTH CARE CENTER	ZION	(847) 746-8435	09/10/2010	Health
SHERIDAN HEALTH CARE CENTER	ZION	(847) 746-8435	09/13/2010	Health
SHERIDAN HEALTH CARE CENTER	ZION	(847) 746-8435	09/13/2010	Health
SHERIDAN HEALTH CARE CENTER	ZION	(847) 746-8435	09/13/2010	Health
SHERIDAN HEALTH CARE CENTER	ZION	(847) 746-8435	09/01/2010	Health
SHERIDAN HEALTH CARE CENTER	ZION	(847) 746-8435	09/13/2010	Health
SHERIDAN HEALTH CARE CENTER	ZION	(847) 746-8435	09/13/2010	Health
SHERIDAN HEALTH CARE CENTER	ZION	(847) 746-8435	09/13/2010	Health

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Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Get rid of garbage properly.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health

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		and comfortable.	
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widesprea d
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Resident Assessment Deficiencies	IL	Keep assessments completed in the preceding 15 months in the resident's active record.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated

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Potential for minimal harm

Minimal harm or potential for actual harm

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SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
SHERMAN WEST COURT	ELGIN	(847) 429-5200	10/08/2010	Health
SHERMAN WEST COURT	ELGIN	(847) 429-5200	10/08/2010	Health
SHERMAN WEST COURT	ELGIN	(847) 429-5200	10/08/2010	Health

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Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widesprea d
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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SHERMAN WEST COURT	ELGIN	(847) 429-5200	10/08/2010	Health
SHERMAN WEST COURT	ELGIN	(847) 429-5200	10/08/2010	Health
SKOKIE MEADOWS NURSING CENTER I I	SKOKIE	(847) 679-1157	02/23/2011	Health
SKOKIE MEADOWS NURSING CENTER I I	SKOKIE	(847) 679-1157	02/23/2011	Health
SMITH CROSSING	ORLAND PARK	(708) 326-2300	08/01/2010	Health
SMITH CROSSING	ORLAND PARK	(708) 326-2300	08/01/2010	Health
SNOW VALLEY NRSG & REHAB CTR	LISLE	(630) 852-5100	04/23/2010	Health
SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	06/04/2010	Health
SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	06/04/2010	Health
SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	06/04/2010	Health

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Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widesprea d
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	06/04/2010	Health
SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	06/04/2010	Health
SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	06/04/2010	Health
SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	04/06/2011	Health
SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	04/06/2011	Health
SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	04/06/2011	Health

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		resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widesprea d
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and	Isolated

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SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	04/06/2011	Health
SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	04/06/2011	Health
SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	04/06/2011	Health
SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	04/06/2011	Health
SOUTHGATE HEALTH CARE CENTER	METROPOLIS	(618) 524-2683	07/14/2010	Health
SOUTHGATE HEALTH CARE CENTER	METROPOLIS	(618) 524-2683	06/10/2010	Health

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		update the care plan.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause	Isolated

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SOUTHGATE HEALTH CARE CENTER	METROPOLIS	(618) 524-2683	07/20/2010	Health
SOUTHGATE HEALTH CARE CENTER	METROPOLIS	(618) 524-2683	07/20/2010	Health
SOUTHGATE HEALTH CARE CENTER	METROPOLIS	(618) 524-2683	06/30/2010	Health
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health

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		unwanted effects.	
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Resident Rights Deficiencies	IL	Let the resident or the resident's representative look at all records.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	(708) 957-9200	01/14/2011	Health
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	(708) 957-9200	01/14/2011	Health

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		highest quality of life possible.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern

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Minimal harm or potential for actual harm

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SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	(708) 957-9200	01/14/2011	Health
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	(708) 957-9200	01/14/2011	Health
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	(708) 957-9200	01/14/2011	Health
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	(708) 957-9200	01/14/2011	Health
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	(708) 957-9200	01/14/2011	Health
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	(708) 957-9200	01/14/2011	Health
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	(708) 957-9200	01/14/2011	Health
SOUTHVIEW MANOR	CHICAGO	(312) 326-9101	07/30/2010	Health
SOUTHVIEW MANOR	CHICAGO	(312) 326-9101	07/30/2010	Health

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Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Quality Care Deficiencies	IL	Provide social services for related	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual

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SOUTHVIEW MANOR	CHICAGO	(312) 326-9101		Health
SOUTHVIEW MANOR	CHICAGO	(312) 326-9101	08/08/2010	Health
SOUTHVIEW MANOR	CHICAGO	(312) 326-9101	08/08/2010	Health
SOUTHVIEW MANOR	CHICAGO	(312) 326-9101	08/06/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health

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Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual

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SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680		Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGS AT CRYSTAL LAKE	CRYSTAL LAKE	(815) 477-6569	06/25/2010	Health
SPRINGS AT CRYSTAL LAKE	CRYSTAL LAKE	(815) 477-6569	06/25/2010	Health

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Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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SPRINGS AT CRYSTAL LAKE	CRYSTAL LAKE	(815) 477-6569	06/25/2010	Health
SPRINGS AT CRYSTAL LAKE	CRYSTAL LAKE	(815) 477-6569	06/25/2010	Health
SPRINGS AT CRYSTAL LAKE	CRYSTAL LAKE	(815) 477-6569	06/25/2010	Health
SPRINGS AT CRYSTAL LAKE	CRYSTAL LAKE	(815) 477-6569	06/25/2010	Health
SPRING VALLEY NURSING	SPRING VALLEY	(815) 664-4708	02/07/2011	Health
SPRING VALLEY NURSING	SPRING VALLEY	(815) 664-4708	02/22/2011	Health
SPRING VALLEY NURSING	SPRING VALLEY	(815) 664-4708	02/07/2011	Health
SPRING VALLEY NURSING	SPRING VALLEY	(815) 664-4708	02/07/2011	Health
SPRING VALLEY NURSING	SPRING VALLEY	(815) 664-4708	01/13/2011	Health

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		quality.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give or get dental care for each resident.	Isolated

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

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SPRING VALLEY NURSING	SPRING VALLEY	(815) 664-4708	02/07/2011	Health
ST ANDREW LIFE CENTER	NILES	(847) 647-8332	11/19/2010	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health

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Administration Deficiencies	ΊL	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's	Isolated

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Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health

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		needs, with timetables and actions that can be measured.	
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get	Isolated

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health

		proper treatment and services to increase range of motion.	
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause	Isolated

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health

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		unwanted effects.	
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Environmental Deficiencies	IL	Be designed, built, equipped, or well kept to protect the health and safety of residents, workers, and the public.	Pattern

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Minimal harm or potential for actual harm

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ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANTHONY'S NRSG & REHAB CENTER	ROCK ISLAND	(309) 788-7631	01/06/2011	Health
ST ANTHONY'S NRSG & REHAB CENTER	ROCK ISLAND	(309) 788-7631	01/07/2011	Health
ST ANTHONY'S NRSG & REHAB CENTER	ROCK ISLAND	(309) 788-7631	01/07/2011	Health

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Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Isolated
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widesprea d
Administration Deficiencies	IL	Quickly tell the resident's doctor the results of lab tests.	Isolated
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widesprea d
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Widesprea d
Resident Assessment Deficiencies	IL	Provide a final summary of the resident's health status and a summary of the resident's stay, when the resident is ready to leave the nursing home.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d

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Potential for minimal harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

ST BENEDICT NURSING & REHAB	NILES	(847) 647-0003	05/28/2010	Health
ST BENEDICT NURSING & REHAB	NILES	(847) 647-0003	05/28/2010	Health
ST BENEDICT NURSING & REHAB	NILES	(847) 647-0003	05/28/2010	Health
ST BENEDICT NURSING & REHAB	NILES	(847) 647-0003	05/28/2010	Health
ST CLARA'S MANOR	LINCOLN	(217) 735-1507	10/21/2010	Health
ST CLARA'S MANOR	LINCOLN	(217) 735-1507	10/21/2010	Health
ST CLARA'S MANOR	LINCOLN	(217) 735-1507	10/21/2010	Health
STEARNS NURSING & REHAB CENTER	GRANITE CITY	(618) 931-3900	08/10/2010	Health
STEARNS NURSING & REHAB	GRANITE CITY	(618) 931-3900	08/10/2010	Health

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Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and	Isolated

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Minimal harm or potential for actual harm

Actual harm

STEARNS NURSING & REHAB CENTER	GRANITE CITY	(618) 931-3900		Health
STEARNS NURSING & REHAB CENTER	GRANITE CITY	(618) 931-3900	08/10/2010	Health
STERLING PAVILION	STERLING	(815) 626-4264	07/07/2010	Health
ST JAMES MANOR & VILLA	CRETE	(708) 367-4401	01/13/2011	Health
ST JAMES MANOR & VILLA	CRETE	(708) 367-4401	01/13/2011	Health
ST JAMES MANOR & VILLA	CRETE	(708) 367-4401	01/13/2011	Health
ST JOHN HOSPITAL LTC UNIT	SPRINGFIELD	(217) 544-6464	05/30/2010	Health
ST JOHN HOSPITAL LTC UNIT	SPRINGFIELD	(217) 544-6464	05/30/2010	Health
ST JOHN HOSPITAL LTC UNIT	SPRINGFIELD	(217) 544-6464	05/30/2010	Health
ST JOHN HOSPITAL LTC UNIT	SPRINGFIELD	(217) 544-6464	05/30/2010	Health
ST JOHN HOSPITAL LTC UNIT	SPRINGFIELD	(217) 544-6464	04/02/2011	Health

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Quality Care Deficiencies IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widesprea d
Nutrition and Dietary IL Deficiencies	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Nutrition and Dietary IL Deficiencies	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies IL		
	Have a program to keep infection from spreading.	Isolated

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Actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Actual harm

ST JOSEPH HOSPITAL-CHICAGO	CHICAGO	(773) 665-3317	09/10/2010	Health
ST JOSEPH HOSPITAL-CHICAGO	CHICAGO	(773) 665-3317	09/10/2010	Health
ST JOSEPH HOSPITAL-CHICAGO	CHICAGO	(773) 665-3317	09/10/2010	Health
ST JOSEPH NURSING HOME	LACON	(309) 246-2175	06/22/2010	Health
ST JOSEPH NURSING HOME	LACON	(309) 246-2175	06/30/2010	Health
ST JOSEPH'S HOME F/T ELDERLY	PALATINE	(847) 358-5700	12/15/2010	Health
ST MARTHA MANOR	CHICAGO	(773) 784-2300	12/20/2010	Health
ST MARY'S HOSPITALDECATUR	DECATUR	(217) 464-7000	05/19/2010	Health

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		area is free of dangers that cause accidents.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widesprea d
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL .	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the	Widesprea d

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Minimal harm or potential for actual harm

Potential for minimal harm

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ST MARY'S HOSPITALDECATUR	DECATUR	(217) 464-7000	05/05/2010	Health
or which or look that be only or	DEGREEN	(217) 101 7000		riodili
ST MARY'S HOSPITALDECATUR	DECATUR	(217) 464-7000	05/24/2010	Health
ST MARY'S HOSPITALDECATUR	DECATUR	(217) 464-7000	05/24/2010	Health
ST MARY'S HOSPITALDECATUR	DECATUR	(217) 464-7000	05/05/2010	Health
ST MARY'S HOSPITALDECATUR	DECATUR	(217) 464-7000	05/18/2010	Health
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	(847) 825-5531	10/08/2010	Health
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	(847) 825-5531	10/08/2010	Health

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		for Medicaid, along with the names and addresses of State groups that can help.	
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Resident Rights Deficiencies	ΙL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern

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Potential for minimal harm Minimal harm or potential for actual harm Minimal harm or potential for actual harm Potential for minimal harm Potential for minimal harm Potential for minimal harm

Potential for minimal harm

ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	(847) 825-5531	10/08/2010	Health
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	(847) 825-5531	10/08/2010	Health
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	(847) 825-5531	10/08/2010	Health
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	(847) 825-5531	10/08/2010	Health
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	(847) 825-5531	10/08/2010	Health
STOCKTON HEALTHCARE & REHAB	STOCKTON	(815) 947-2215	06/21/2010	Health

STOCKTON HEALTHCARE & REHAB	STOCKTON	(815) 947-2215	06/21/2010	Health
STOCKTON HEALTHCARE & REHAB	STOCKTON	(815) 947-2215	06/21/2010	Health
STONEBRIDGE SENIOR LIVING	BENTON	(618) 439-4501	09/28/2010	Health

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Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no	Widesprea

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

STONEBRIDGE SENIOR LIVING CENTER	BENTON	(618) 439-4501		Health
STONEBRIDGE SENIOR LIVING CENTER	BENTON	(618) 439-4501	09/28/2010	Health
STONEBRIDGE SENIOR LIVING CENTER	BENTON	(618) 439-4501	09/28/2010	Health
STONEBRIDGE SENIOR LIVING CENTER	BENTON	(618) 439-4501	09/28/2010	Health
STONEBRIDGE SENIOR LIVING CENTER	BENTON	(618) 439-4501	10/24/2010	Health
ST PATRICK'S RESIDENCE	NAPERVILLE	(630) 416-6565	06/28/2010	Health
ST PATRICK'S RESIDENCE	NAPERVILLE	(630) 416-6565	06/28/2010	Health

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Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Widesprea d
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated

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Potential	l t∩r	min	ima	l harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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ST PATRICK'S RESIDENCE	NAPERVILLE	(630) 416-6565	06/28/2010	Health
ST PATRICK'S RESIDENCE	NAPERVILLE	(630) 416-6565	06/28/2010	Health
ST PATRICK'S RESIDENCE	NAPERVILLE	(630) 416-6565	06/28/2010	Health
ST PATRICK'S RESIDENCE	NAPERVILLE	(630) 416-6565	06/28/2010	Health
ST PATRICK'S RESIDENCE	NAPERVILLE	(630) 416-6565	06/28/2010	Health
ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health

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		abuse, neglect or mistreatment of residents.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Environmental Deficiencies	IL	Have enough outside airflow.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual

ST PAUL'S HOME

ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/10/2011	Health

BELLEVILLE

(618) 233-2095

03/09/2011

Health

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		physical restraints, unless needed for medical treatment.	
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a	Isolated

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harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	02/25/2011	Health
ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/10/2011	Health
ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	(772) 470 4222	08/02/2010	Health
SI FAULS HOUSE & HLIH CK CIK	CHICAGO	(773) 478-4222	00/02/2010	пеаш

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		catheter, unless it is necessary.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest	Isolated

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	(773) 478-4222	08/02/2010	Health
ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	(773) 478-4222	08/02/2010	Health
ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	(773) 478-4222	08/02/2010	Health
ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	(773) 478-4222	08/02/2010	Health
ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	(773) 478-4222	08/02/2010	Health
ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	(773) 478-4222	08/02/2010	Health
ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	(773) 478-4222	08/02/2010	Health

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		possible quality of life.	
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Get rid of garbage properly.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

ST VINCENT'S HOME	QUINCY	(217) 224-3780	10/07/2010	Health
ST VINCENT'S HOME	QUINCY	(217) 224-3780	10/07/2010	Health
ST VINCENT'S HOME	QUINCY	(217) 224-3780	10/06/2010	Health
ST VINCENT'S HOME	QUINCY	(217) 224-3780	09/17/2010	Health
SULLIVAN REHAB & HLTH CARE CTR	SULLIVAN	(217) 728-4327	11/06/2010	Health
SULLIVAN REHAB & HLTH CARE CTR	SULLIVAN	(217) 728-4327	11/06/2010	Health
SULLIVAN REHAB & HLTH CARE CTR	SULLIVAN	(217) 728-4327	11/06/2010	Health

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		from spreading.	
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

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harm

Minimal harm or potential for actual harm

Actual harm

Actual harm

SULLIVAN REHAB & HLTH CARE CTR	SULLIVAN	(217) 728-4327	11/06/2010	Health
SULLIVAN REHAB & HLTH CARE CTR	SULLIVAN	(217) 728-4327	11/06/2010	Health
SUNNY ACRES NURSING HOME	PETERSBURG	(217) 632-2334	12/16/2010	Health
SUNSET HOME	QUINCY	(217) 223-2636	11/05/2010	Health
SUNSET REHABILITATION & HEALTH CARE	CANTON	(309) 647-4327	12/16/2010	Health
SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	10/29/2010	Health
SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	11/01/2010	Health
SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	11/24/2010	Health
SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	11/23/2010	Health

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Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widesprea d
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	11/24/2010	Health
SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	10/29/2010	Health
SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	11/11/2010	Health
SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	10/29/2010	Health
SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	11/24/2010	Health
SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	10/30/2010	Health
TAMMERLANE HEALTH CARE CENTRE	STERLING	(815) 626-0233	08/04/2010	Health
TAMMERLANE HEALTH CARE CENTRE	STERLING	(815) 626-0233	08/04/2010	Health

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		resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern

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Minimal harm or potential for actual harm

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CENTRE				
TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health

		from spreading.	
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern

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Minimal harm or potential for actual harm

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TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or	Isolated

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Minimal harm or potential for actual harm

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TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	07/21/2010	Health
TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
TERRACE NH, THE	WAUKEGAN	(847) 244-6700	04/26/2010	Health
TERRACE NH, THE	WAUKEGAN	(847) 244-6700	04/26/2010	Health
TERRACE NH, THE	WAUKEGAN	(847) 244-6700	04/26/2010	Health
TERRACE NH, THE	WAUKEGAN	(847) 244-6700	04/26/2010	Health
THREE SPRINGS LODGE NURSING H	CHESTER	(618) 826-3210	12/22/2010	Health

		change drugs that cause unwanted effects.	
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated

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Potential for minimal harm

Minimal harm or potential for actual harm

based on it.				
THREE SPRINGS LODGE NURSING H	CHESTER	(618) 826-3210	12/22/2010	Health
THREE SPRINGS LODGE NURSING H	CHESTER	(618) 826-3210	12/28/2010	Health
THREE SPRINGS LODGE NURSING H	CHESTER	(618) 826-3210	12/28/2010	Health
THREE SPRINGS LODGE NURSING H	CHESTER	(618) 826-3210	12/28/2010	Health
THREE SPRINGS LODGE NURSING H	CHESTER	(618) 826-3210	12/22/2010	Health
THREE SPRINGS LODGE NURSING H	CHESTER	(618) 826-3210	12/22/2010	Health
THREE SPRINGS LODGE NURSING H	CHESTER	(618) 826-3210	12/22/2010	Health
THREE SPRINGS LODGE NURSING	CHESTER	(618) 826-3210	11/05/2010	Health

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Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies			

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Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Immediate jeopardy to resident health or safety

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

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Н				
TILLERS NSG AND REHAB CTR	OSWEGO	(630) 554-1001	08/20/2010	Health
TILLERS NSG AND REHAB CTR	OSWEGO	(630) 554-1001	08/30/2010	Health
TILLERS NSG AND REHAB CTR	OSWEGO	(630) 554-1001	09/07/2010	Health
TILLERS NSG AND REHAB CTR	OSWEGO	(630) 554-1001	08/23/2010	Health
TILLERS NSG AND REHAB CTR	OSWEGO	(630) 554-1001	09/07/2010	Health
TIMBERCREEK REHAB & HEALTHCARE CENTER	PEKIN	(309) 347-1110	12/23/2010	Health
TIMBERCREEK REHAB & HEALTHCARE CENTER	PEKIN	(309) 347-1110	12/23/2010	Health
TIMBERCREEK REHAB & HEALTHCARE CENTER	PEKIN	(309) 347-1110	12/23/2010	Health

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		enough for each resident.	
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widesprea d
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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TIMBERCREEK REHAB & HEALTHCARE CENTER	PEKIN	(309) 347-1110	12/23/2010	Health
TIMBERCREEK REHAB & HEALTHCARE CENTER	PEKIN	(309) 347-1110	12/23/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE	CAMP POINT	(217) 593-7734	09/17/2010	Health

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		primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widesprea d
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

CENTER

TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health

		mistreatment, neglect and abuse of residents and theft of residents' property.	
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Widesprea d
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and	Pattern

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE	CAMP POINT	(217) 593-7734	09/17/2010	Health

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		update the care plan.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

CENTER

TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TOULON REHAB & HEALTH CARE CENTER	TOULON	(309) 286-2631	10/25/2010	Health
TOULON REHAB & HEALTH CARE	TOULON	(309) 286-2631	10/25/2010	Health

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Pharmacy Service Deficiencies	IL	errors (wrong drug, wrong dose, wrong time) to less than 5%. Make sure that residents are safe	Isolated
0 11 0 0 11 1		from serious medication errors.	14.C. I
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Widesprea d
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary	IL	Prepare food that is nutritional,	Pattern

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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CENTER				
TOULON REHAB & HEALTH CARE CENTER	TOULON	(309) 286-2631	10/25/2010	Health
TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	(815) 625-8510	07/25/2010	Health
TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	(815) 625-8510	07/25/2010	Health
TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	(815) 625-8510	07/25/2010	Health
TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	(815) 625-8510	07/25/2010	Health
TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	(815) 625-8510	07/25/2010	Health
TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	(815) 625-8510	07/25/2010	Health

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Deficiencies		appetizing, tasty, attractive, well-cooked, and at the right temperature.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Isolated
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Widesprea d
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Assessment Deficiencies	IL	Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal	Isolated

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	(815) 625-8510	07/25/2010	Health
TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	(815) 625-8510	07/25/2010	Health
TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	(815) 625-8510	07/25/2010	Health
TRI-STATE NURSING & REHAB CTR	LANSING	(708) 474-7330	08/05/2010	Health
TRI-STATE NURSING & REHAB CTR	LANSING	(708) 474-7330	08/05/2010	Health
TRI-STATE NURSING & REHAB CTR	LANSING	(708) 474-7330	08/05/2010	Health
TRI-STATE NURSING & REHAB CTR	LANSING	(708) 474-7330	08/05/2010	Health
TRI-STATE NURSING & REHAB CTR	LANSING	(708) 474-7330	08/05/2010	Health

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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TRI-STATE NURSING & REHAB CTR	LANSING	(708) 474-7330	08/05/2010	Health
TRI-STATE NURSING & REHAB CTR	LANSING	(708) 474-7330	08/05/2010	Health
TRI-STATE NURSING & REHAB CTR	LANSING	(708) 474-7330	08/05/2010	Health
TWIN LAKES REHAB & HEALTH CARE	PARIS	(217) 465-5395	08/25/2010	Health
TWIN LAKES REHAB & HEALTH CARE	PARIS	(217) 465-5395	08/25/2010	Health
TWIN LAKES REHAB & HEALTH CARE	PARIS	(217) 465-5395	08/25/2010	Health
TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	01/30/2011	Health
TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	02/10/2011	Health

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated

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Minimal harm or potential for actual harm

Actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	02/10/2011	Health
TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	02/11/2011	Health
TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	02/02/2011	Health
TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	02/02/2011	Health
TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	02/02/2011	Health
TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	02/02/2011	Health
TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	02/14/2011	Health

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Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or	Isolated

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Minimal harm or potential for actual harm

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TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	02/02/2011	Health
UNION COUNTY HOSPITAL L T C	ANNA	(618) 833-4511	05/28/2010	Health
UNION COUNTY HOSPITAL L T C	ANNA	(618) 833-4511	07/01/2010	Health
UNITED METHODIST VILLAGE, NORTH CAMPUS	LAWRENCEVILL E	(618) 943-3444	09/08/2010	Health
UNITED METHODIST VILLAGE, NORTH CAMPUS	LAWRENCEVILL E	(618) 943-3444	09/08/2010	Health

UNITED METHODIST VILLAGE, NORTH CAMPUS	LAWRENCEVILL E	(618) 943-3444	09/08/2010	Health
UNITED METHODIST VILLAGE, NORTH CAMPUS	LAWRENCEVILL E	(618) 943-3444	09/08/2010	Health

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		change drugs that cause unwanted effects.	
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

UNITED METHODIST VILLAGE, NORTH CAMPUS	LAWRENCEVILL E	(618) 943-3444	09/08/2010	Health
UNITED METHODIST VILLAGE, NORTH CAMPUS	LAWRENCEVILL E	(618) 943-3444	09/08/2010	Health
UNITED METHODIST VILLAGE, THE	LAWRENCEVILL E	(618) 943-3347	01/24/2011	Health
UNITED METHODIST VILLAGE, THE	LAWRENCEVILL E	(618) 943-3347	01/26/2011	Health
UNITED METHODIST VILLAGE, THE	LAWRENCEVILL E	(618) 943-3347	01/26/2011	Health
UNITED METHODIST VILLAGE, THE	LAWRENCEVILL E	(618) 943-3347	01/19/2011	Health
UNITED METHODIST VILLAGE, THE	LAWRENCEVILL E	(618) 943-3347	01/19/2011	Health

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Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widesprea d
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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UNITED METHODIST VILLAGE, THE	LAWRENCEVILL E	(618) 943-3347	01/19/2011	Health
VALLEY HI NURSING HOME	WOODSTOCK	(815) 338-0312	05/27/2010	Health
VALLEY HI NURSING HOME	WOODSTOCK	(815) 338-0312	05/27/2010	Health
VALLEY HI NURSING HOME	WOODSTOCK	(815) 338-0312	05/27/2010	Health
VALLEY HI NURSING HOME	WOODSTOCK	(815) 338-0312	05/27/2010	Health
VALLEY HI NURSING HOME	WOODSTOCK	(815) 338-0312	05/27/2010	Health

VALLEY HI NURSING HOME	WOODSTOCK	(815) 338-0312	05/27/2010	Health
VANDALIA REHAB & HCC	VANDALIA	(618) 283-4262	08/05/2010	Health

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Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Provide activities to meet the	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual

VANDALIA REHAB & HCC	VANDALIA	(618) 283-4262	08/05/2010	Health
VANDALIA REHAB & HCC	VANDALIA	(618) 283-4262	08/05/2010	Health
VANDALIA REHAB & HCC	VANDALIA	(618) 283-4262	08/05/2010	Health
VANDALIA REHAB & HCC	VANDALIA	(618) 283-4262	08/01/2010	Health
VERMILION MANOR NURSING HOME	DANVILLE	(217) 443-6430	08/25/2010	Health

VERMILION MANOR NURSING HOME	DANVILLE	(217) 443-6430	08/25/2010	Health
VERMILION MANOR NURSING HOME	DANVILLE	(217) 443-6430	08/25/2010	Health

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		needs of each resident.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Actual harm

Actual harm

VERMILION MANOR NURSING HOME	DANVILLE	(217) 443-6430	09/02/2010	Health
VERMILION MANOR NURSING HOME	DANVILLE	(217) 443-6430	09/02/2010	Health
VI AT THE GLEN	GLENVIEW	(847) 904-4700	07/23/2010	Health
VI AT THE GLEN	GLENVIEW	(847) 904-4700	08/16/2010	Health
VI AT THE GLEN	GLENVIEW	(847) 904-4700	07/23/2010	Health
VI AT THE GLEN	GLENVIEW	(847) 904-4700	07/23/2010	Health

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Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	Get services outside the nursing home that meet professional standards.	Isolated

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health

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Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health

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Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home	Pattern

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Minimal harm or potential for actual harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health

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		without a catheter is not given a catheter, unless it is necessary.	
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Isolated
Administration Deficiencies	IL	Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.	Isolated

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Actual harm

Actual harm

Minimal harm or potential for actual harm

VILLA SCALABRINI NSG & REHAB	NORTHLAKE	(708) 562-0040	02/08/2011	Health
VILLA SCALABRINI NSG & REHAB	NORTHLAKE	(708) 562-0040	02/07/2011	Health
VILLA SCALABRINI NSG & REHAB	NORTHLAKE	(708) 562-0040	02/11/2011	Health
WALKER NURSING HOME	VIRGINIA	(217) 452-3218	02/10/2011	Health
WALNUT GROVE VILLAGE	MORRIS	(815) 942-5108	01/03/2011	Health
WALNUT GROVE VILLAGE	MORRIS	(815) 942-5108	01/03/2011	Health
WALNUT GROVE VILLAGE	MORRIS	(815) 942-5108	01/03/2011	Health
WALNUT GROVE VILLAGE	MORRIS	(815) 942-5108	01/03/2011	Health
WALNUT GROVE VILLAGE	MORRIS	(815) 942-5108	01/03/2011	Health

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IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
IL	Properly mark drugs and other similar products.	Isolated
IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
IL	Keep temperature levels comfortable and safe.	Pattern
IL	Give professional services that meet a professional standard of quality.	Isolated
IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
IL	Develop/implement required procedures for the administration of immunizations.	Pattern
		or builds each resident's dignity and self respect. IL Store, cook, and give out food in a safe and clean way. IL Properly mark drugs and other similar products. IL Make sure that the nursing home area is free of dangers that cause accidents. IL Keep temperature levels comfortable and safe. IL Give professional services that meet a professional standard of quality. IL Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene. IL Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%. IL Develop/implement required procedures for the administration

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WALNUT GROVE VILLAGE	MORRIS	(815) 942-5108	01/03/2011	Health
WALNUT GROVE VILLAGE	MORRIS	(815) 942-5108	01/03/2011	Health
WALNUT MANOR	WALNUT	(815) 379-2131	07/08/2010	Health
WALNUT MANOR	WALNUT	(815) 379-2131	07/02/2010	Health
WARREN BARR PAVILION	CHICAGO	(312) 705-5100	05/19/2010	Health
WARREN BARR PAVILION	CHICAGO	(312) 705-5100	05/19/2010	Health
WARREN BARR PAVILION	CHICAGO	(312) 705-5100	05/19/2010	Health
WARREN BARR PAVILION	CHICAGO	(312) 705-5100	05/19/2010	Health
WARREN BARR PAVILION	CHICAGO	(312) 705-5100	05/19/2010	Health

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Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated

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Minimal harm or potential for actual harm

WARREN PARK HEALTH & LIVING CTR	CHICAGO	(773) 465-5000	01/15/2011	Health
WARREN PARK HEALTH & LIVING CTR	CHICAGO	(773) 465-5000	01/15/2011	Health
WARREN PARK HEALTH & LIVING CTR	CHICAGO	(773) 465-5000	01/15/2011	Health
WARREN PARK HEALTH & LIVING CTR	CHICAGO	(773) 465-5000	01/15/2011	Health
WARREN PARK HEALTH & LIVING CTR	CHICAGO	(773) 465-5000	01/15/2011	Health
WARREN PARK HEALTH & LIVING CTR	CHICAGO	(773) 465-5000	01/15/2011	Health
WASHINGTON CHRISTIAN VILLAGE	WASHINGTON	(309) 444-3161	12/10/2010	Health
WASHINGTON CHRISTIAN VILLAGE	WASHINGTON	(309) 444-3161	12/10/2010	Health
WASHINGTON CHRISTIAN VILLAGE	WASHINGTON	(309) 444-3161	12/10/2010	Health

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		similar products.	
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern

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harm

Minimal harm or potential for actual harm

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WATSEKA REHAB & HLTH CARE CTR	WATSEKA	(815) 432-5476	10/15/2010	Health
WATSEKA REHAB & HLTH CARE CTR	WATSEKA	(815) 432-5476	10/15/2010	Health
WATSEKA REHAB & HLTH CARE CTR	WATSEKA	(815) 432-5476	10/15/2010	Health
WATSEKA REHAB & HLTH CARE CTR	WATSEKA	(815) 432-5476	10/15/2010	Health
WATSEKA REHAB & HLTH CARE CTR	WATSEKA	(815) 432-5476	10/15/2010	Health
WAUCONDA HEALTHCARE AND REHAB	WAUCONDA	(847) 526-5551	10/06/2010	Health
WAUCONDA HEALTHCARE AND REHAB	WAUCONDA	(847) 526-5551	10/06/2010	Health
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	(618) 847-8284	06/10/2010	Health
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	(618) 847-8284	07/01/2010	Health

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Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person	Isolated

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

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WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	(618) 847-8284	06/18/2010	Health
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	(618) 847-8284	06/14/2010	Health
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	(618) 847-8284	07/01/2010	Health
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	(618) 847-8284	06/11/2010	Health
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	(618) 847-8284	07/01/2010	Health
WEALSHIRE, THE	LINCOLNSHIRE	(847) 883-9000	06/11/2010	Health
WEALSHIRE, THE	LINCOLNSHIRE	(847) 883-9000	06/11/2010	Health

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		and are signed by the person completing them.	
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Assessment Deficiencies	IL	Keep assessments completed in the preceding 15 months in the	Pattern

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Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

WEALSHIRE, THE	LINCOLNSHIRE	(847) 883-9000	06/11/2010	Health
WEALSHIRE, THE	LINCOLNSHIRE	(847) 883-9000	06/11/2010	Health
WEALSHIRE, THE	LINCOLNSHIRE	(847) 883-9000	06/11/2010	Health
WESLEY VILLAGE	MACOMB	(309) 833-2123	02/11/2011	Health
WESLEY VILLAGE	MACOMB	(309) 833-2123	02/17/2011	Health
WESLEY VILLAGE	MACOMB	(309) 833-2123	02/11/2011	Health
WESLEY VILLAGE	MACOMB	(309) 833-2123	02/11/2011	Health
WESLEY VILLAGE	MACOMB	(309) 833-2123	02/10/2011	Health
WESLEY VILLAGE	MACOMB	(309) 833-2123	02/11/2011	Health

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		resident's active record.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that a resident does not become withdrawn, angry or depressed if these problems did not exist before.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widesprea d

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

WESLEY VILLAGE	MACOMB	(309) 833-2123	02/11/2011	Health
WESTCHESTER HEALTH & REHABILITATION	WESTCHESTER	(708) 531-1441	08/20/2010	Health
WESTCHESTER HEALTH & REHABILITATION	WESTCHESTER	(708) 531-1441	08/18/2010	Health
WESTCHESTER HEALTH & REHABILITATION	WESTCHESTER	(708) 531-1441	08/18/2010	Health
WESTCHESTER HEALTH & REHABILITATION	WESTCHESTER	(708) 531-1441	08/18/2010	Health
WEST CHICAGO TERRACE	WEST CHICAGO	(630) 231-9292	10/27/2010	Health
WEST CHICAGO TERRACE	WEST CHICAGO	(630) 231-9292	10/27/2010	Health
WEST CHICAGO TERRACE	WEST CHICAGO	(630) 231-9292	10/27/2010	Health
WESTMINSTER PLACE	EVANSTON	(847) 492-4800	09/09/2010	Health

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		hours a day, 7 days a week.	d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Let the resident refuse treatment or refuse to take part in an experiment.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply	Widesprea d

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Minimal harm or potential for actual harm

Potential for minimal harm

WESTMINSTER PLACE	EVANSTON	(847) 492-4800	09/09/2010	Health
WESTMINSTER PLACE	EVANSTON	(847) 492-4800	09/08/2010	Health
WESTMINSTER PLACE	EVANSTON	(847) 492-4800	09/08/2010	Health
WESTMINSTER VILLAGE	BLOOMINGTON	(309) 663-6474	04/23/2010	Health
WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health

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Quality Care Deficiencies	IL	must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help. Give professional services that meet a professional standard of quality.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Isolated
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Pattern

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Minimal harm or potential for actual harm

WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
WESTMONT NURSING AND REHAB	WESTMONT	(630) 960-2026	10/14/2010	Health

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		investigate any acts or reports of abuse, neglect or mistreatment of residents.	
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	ΙL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary	IL	Provide special eating equipment	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual

CENTER

WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	(618) 932-2109	04/09/2010	Health
WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	(618) 932-2109	04/09/2010	Health
WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	(618) 932-2109	04/29/2010	Health
WESTSIDE REHAB & CARE	WEST	(618) 932-2109	04/09/2010	Health

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Deficiencies		and utensils for each resident who needs them.	
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Environmental Deficiencies	IL	Make sure each resident has 1) at least one window to the outside in a room; 2) a room at or above ground level; 3) an adequate bed; 4) furniture that meets the resident's needs; or 5) enough closet space.	Pattern
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who	Isolated

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h	a	rr	n

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual

CENTER

FRANKFORT

WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	(618) 932-2109	04/09/2010	Health
WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	(618) 932-2109	04/09/2010	Health
WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	(618) 932-2109	04/09/2010	Health
WEST SUBURBAN NURSING & REHAB CENTER	BLOOMINGDAL E	(630) 894-7400	01/20/2011	Health
WEST SUBURBAN NURSING & REHAB CENTER	BLOOMINGDAL E	(630) 894-7400	01/20/2011	Health
WEST SUBURBAN NURSING & REHAB CENTER	BLOOMINGDAL E	(630) 894-7400	01/20/2011	Health
WEST SUBURBAN NURSING & REHAB CENTER	BLOOMINGDAL E	(630) 894-7400	01/20/2011	Health
WEST SUBURBAN NURSING &	BLOOMINGDAL	(630) 894-7400	01/20/2011	Health

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		take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Get rid of garbage properly.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other	Pattern

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

WEST SUBURBAN NURSING & REHAB CENTER	BLOOMINGDAL E	(630) 894-7400		Health
WESTWOOD MANOR, THE	CHICAGO	(773) 274-7705	09/01/2010	Health
WESTWOOD MANOR, THE	CHICAGO	(773) 274-7705	08/30/2010	Health
WESTWOOD MANOR, THE	CHICAGO	(773) 274-7705	08/30/2010	Health

WESTWOOD MANOR, THE	CHICAGO	(773) 274-7705	08/30/2010	Health
WESTWOOD MANOR, THE	CHICAGO	(773) 274-7705	09/02/2010	Health
WHEATON CARE CENTER	WHEATON	(630) 668-2500	12/06/2010	Health
WHEATON CARE CENTER	WHEATON	(630) 668-2500	12/06/2010	Health

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IL	Properly mark drugs and other similar products.	Pattern
IL	Provide activities to meet the needs of each resident.	Isolated
IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
		similar products. IL Provide activities to meet the needs of each resident. IL Make sure that the nursing home area is free of dangers that cause accidents. IL 1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects. IL Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%. IL Give or get special rehabilitation if in the patient's plan of care. IL Provide care in a way that keeps or builds each resident's dignity and self respect. IL Provide social services for related medical problems to help each resident achieve the highest

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Minimal harm or potential for actual harm

WHEATON CARE CENTER	WHEATON	(630) 668-2500	11/18/2010	Health
WHEATON CARE CENTER	WHEATON	(630) 668-2500	12/06/2010	Health
WHEATON CARE CENTER	WHEATON	(630) 668-2500	12/06/2010	Health
WHEATON CARE CENTER	WHEATON	(630) 668-2500	12/06/2010	Health
WHEATON CARE CENTER	WHEATON	(630) 668-2500	11/18/2010	Health
WHITEHALL NORTH, THE	DEERFIELD	(847) 580-8486	10/21/2010	Health
WHITEHALL NORTH, THE	DEERFIELD	(847) 580-8486	10/21/2010	Health
WHITEHALL NORTH, THE	DEERFIELD	(847) 580-8486	10/21/2010	Health
WHITEHALL NORTH, THE	DEERFIELD	(847) 580-8486	10/21/2010	Health
WHITE HALL NURSING & REHAB CENTER	WHITE HALL	(217) 374-2144	11/19/2010	Health
WHITE HALL NURSING & REHAB CENTER	WHITE HALL	(217) 374-2144	11/19/2010	Health

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IL	Keep safe, clean and homelike surroundings.	Widesprea d
IL	Give professional services that meet a professional standard of quality.	Isolated
IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
IL	Get rid of garbage properly.	Widesprea d
IL	Provide rooms that are big enough for each resident.	Widesprea d
IL	Give professional services that meet a professional standard of quality.	Pattern
IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
IL	Have a program to keep infection from spreading.	Pattern
IL	Make sure that each resident's nutritional needs were met.	Isolated
IL	Provide rooms that are big enough for each resident.	Pattern
		surroundings. IL Give professional services that meet a professional standard of quality. IL Store, cook, and give out food in a safe and clean way. IL Get rid of garbage properly. IL Provide rooms that are big enough for each resident. IL Give professional services that meet a professional standard of quality. IL Give each resident care and services to get or keep the highest quality of life possible. IL Store, cook, and give out food in a safe and clean way. IL Have a program to keep infection from spreading. IL Make sure that each resident's nutritional needs were met. IL Provide rooms that are big

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Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

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WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/08/2010	Health
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/08/2010	Health
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/12/2010	Health
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/17/2010	Health
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/18/2010	Health
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/18/2010	Health
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/19/2010	Health

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Resident Rights Deficiencies	IL	Tell the resident completely about his or her health status.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

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Minimal harm or potential for actual harm

WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/15/2010	Health
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/19/2010	Health
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/12/2010	Health
WILLOW CREST NURSING PAVILION	SANDWICH	(815) 786-8426	06/21/2010	Health
WILLOW CREST NURSING PAVILION	SANDWICH	(815) 786-8426	06/21/2010	Health
WILLOW CREST NURSING PAVILION	SANDWICH	(815) 786-8426	06/21/2010	Health

WILLOW CREST NURSING SAND	OWICH (815) 786-8426	06/21/2010 Hea	alth
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Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widesprea d
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home	Pattern

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

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PAVILION				
WILLOW CREST NURSING PAVILION	SANDWICH	(815) 786-8426	06/21/2010	Health
WILLOW CREST NURSING PAVILION	SANDWICH	(815) 786-8426	06/21/2010	Health
WILLOW CREST NURSING PAVILION	SANDWICH	(815) 786-8426	06/21/2010	Health
WILLOWS HEALTH CENTER	ROCKFORD	(815) 316-1500	10/23/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health

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		area is free of dangers that cause accidents.	
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.	Widesprea d
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widesprea d
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widesprea d
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

WILSON CARE

WILDON OAKE	OT III OT TO	(170) 001 7211		riodilli
WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/03/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	10/20/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	10/22/2010	Health

CHICAGO

(773) 561-7241

11/09/2010

Health

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Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the	Widesprea d

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

WINCHESTER HOUSE	LIBERTYVILLE	(847) 377-7200	01/10/2011	Health
WINCHESTER HOUSE	LIBERTYVILLE	(847) 377-7200	01/10/2011	Health
WINCHESTER HOUSE	LIBERTYVILLE	(847) 377-7200	01/10/2011	Health
WINCHESTER HOUSE	LIBERTYVILLE	(847) 377-7200	01/10/2011	Health
WINCREST NURSING CENTER CORP	CHICAGO	(773) 338-7800	01/21/2011	Health
WINCREST NURSING CENTER CORP	CHICAGO	(773) 338-7800	01/21/2011	Health
WINCREST NURSING CENTER CORP	CHICAGO	(773) 338-7800	01/21/2011	Health
WINCREST NURSING CENTER CORP	CHICAGO	(773) 338-7800	01/21/2011	Health

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		the training and skills that the State requires.	d
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Quality Care Deficiencies	IL	Give special rehabilitation by skilled workers, when ordered by a doctor.	Pattern

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Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

WINCREST NURSING CENTER CORP	CHICAGO	(773) 338-7800	01/21/2011	Health
WINCREST NURSING CENTER CORP	CHICAGO	(773) 338-7800	01/21/2011	Health
WINDMILL NURSING PAVILION	SOUTH HOLLAND	(708) 339-0600	01/11/2011	Health
WINDMILL NURSING PAVILION	SOUTH HOLLAND	(708) 339-0600	01/04/2011	Health
WINDMILL NURSING PAVILION	SOUTH HOLLAND	(708) 339-0600	01/04/2011	Health
WINDMILL NURSING PAVILION	SOUTH HOLLAND	(708) 339-0600	01/04/2011	Health
WINDMILL NURSING PAVILION	SOUTH HOLLAND	(708) 339-0600	12/14/2010	Health

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		a doctor.	
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Widesprea d
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating	Isolated

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Potential for minimal harm

Immediate jeopardy to resident health or safety

Potential for minimal harm

Minimal harm or potential for actual harm

WINDMILL NURSING PAVILION	SOUTH HOLLAND	(708) 339-0600	12/14/2010	Health
WINDMILL NURSING PAVILION	SOUTH HOLLAND	(708) 339-0600	01/19/2011	Health
WINDSOR PARK MANOR	CAROL STREAM	(630) 510-5200	02/28/2011	Health
WINDSOR PARK MANOR	CAROL STREAM	(630) 510-5200	02/28/2011	Health
WINDSOR PARK MANOR	CAROL STREAM	(630) 510-5200	02/28/2011	Health
WINDSOR PARK MANOR	CAROL STREAM	(630) 510-5200	02/28/2011	Health
WINDSOR PARK MANOR	CAROL STREAM	(630) 510-5200	02/28/2011	Health
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health

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		skills, if possible.	
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity	Pattern

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

05/31/2011

WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health

WINDSOR PARK NURSING &	CHICAGO	(773) 356-9300	09/14/2010	Health
LIVING CENTER				
WINDSOR PARK NURSING &	CHICAGO	(773) 356-9300	09/14/2010	Health
LIVING CENTER				

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		and self respect.	
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern

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Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health
WINFIELD WOODS	WINFIELD	(630) 668-9696	06/04/2010	Health
WINFIELD WOODS	WINFIELD	(630) 668-9696	06/07/2010	Health
WINFIELD WOODS	WINFIELD	(630) 668-9696	05/24/2010	Health
WINFIELD WOODS	WINFIELD	(630) 668-9696	05/07/2010	Health
WINNING WHEELS	PROPHETSTO WN	(815) 537-5168	07/24/2010	Health
WINSTON MANOR CNV & NURSING	CHICAGO	(773) 252-2066	07/09/2010	Health
WINSTON MANOR CNV & NURSING	CHICAGO	(773) 252-2066	07/09/2010	Health
WOODBRIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health

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Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d

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Minimal harm or potential for actual harm

Potential for minimal harm

WOODBRIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBRIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBRIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBRIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBRIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBRIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBRIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBRIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health

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Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widesprea d
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Widesprea d
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widesprea d

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Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

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WOODBRIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBRIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
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WOODBRIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBRIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOOD GLEN NURSING & REHAB	WEST	(630) 876-8100	02/07/2011	Health

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Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Quality Care Deficiencies	IL	Give special rehabilitation by skilled workers, when ordered by a doctor.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Follow all laws and professional standards.	Isolated
Resident Rights Deficiencies	IL	Provide proof that all residents'	Widesprea

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Minimal harm or potential for actual harm

Minimal harm or potential for actual

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CTR	CHICAGO			
WOOD GLEN NURSING & REHAB CTR	WEST CHICAGO	(630) 876-8100	02/07/2011	Health
WOOD GLEN NURSING & REHAB CTR	WEST CHICAGO	(630) 876-8100	02/07/2011	Health
WOOD GLEN NURSING & REHAB CTR	WEST CHICAGO	(630) 876-8100	02/07/2011	Health
WOOD GLEN NURSING & REHAB CTR	WEST CHICAGO	(630) 876-8100	02/07/2011	Health
WOOD GLEN NURSING & REHAB CTR	WEST CHICAGO	(630) 876-8100	02/07/2011	Health
WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	(708) 756-5200	08/15/2010	Health
WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	(708) 756-5200	08/15/2010	Health
WOODSIDE EXTENDED CARE	SOUTH	(708) 756-5200	08/15/2010	Health

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		personal money which is deposited with the nursing home, is secure.	d
Environmental Deficiencies	IL	Keep temperature levels comfortable and safe.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with	Isolated

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harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	(708) 756-5200		Health
WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	(708) 756-5200	08/15/2010	Health
WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	(708) 756-5200	08/15/2010	Health
WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	(708) 756-5200	08/15/2010	Health
WOODSTOCK RESIDENCE	WOODSTOCK	(815) 338-1700	03/25/2011	Health
WOODSTOCK RESIDENCE	WOODSTOCK	(815) 338-1700	03/25/2011	Health
WOODSTOCK RESIDENCE	WOODSTOCK	(815) 338-1700	03/25/2011	Health
WOODSTOCK RESIDENCE	WOODSTOCK	(815) 338-1700	03/25/2011	Health
WOODSTOCK RESIDENCE	WOODSTOCK	(815) 338-1700	03/25/2011	Health

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Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Widesprea d
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.	Widesprea d
Resident Rights Deficiencies	IL	Give the resident's legal representative the same rights as the resident.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d

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Minimal harm or potential for actual harm

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WOODSTOCK RESIDENCE	WOODSTOCK	(815) 338-1700	03/25/2011	Health
WYNSCAPE	WHEATON	(630) 665-4330	07/13/2010	Health

Deficiencies		a safe and clean way.	d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern

harm

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